

# **Branch Banking Services External Services**



# 1. Acceptance of Online Collection Payments

This covers the acceptance of government payments by individuals, government and private institutions at any LBP Branch nationwide.

Office or Division:	LBP Branch				
Classification:	Simple				
Type of Transaction:	G2C – Government			nt to Business;	
	G2G – Government				
Who may avail:	·	Individuals, Government and Private Institutions			
CHECKLIST OF REQU					
Properly accomplish		LBP Branch	n Lobby		
Collection (On-Coll)	Payment Slip				
(2 copies)					
2. Cash/Check Payme		Customer			
3. Details of collection				ent entity to which	
Supporting Docume		payment is		DEDOON	
<b>CLIENT STEPS</b>	AGENCY	FEES TO	PROCESSING	PERSON	
4. Due and to regree	ACTIONS	BE PAID	TIME	RESPONSIBLE	
1. Proceed to person	1.1 Receive and	None	15 Minutes	<i>Teller,</i> LBP Branch	
responsible once	verify			LDF DIAIICH	
called and present	completeness and accuracy				
the requirements as indicated	of information				
above	in the On-Coll				
above					
	Slip and the cash/check for				
	payment;				
	process the				
	transaction				
	1.2 Provide client				
	with a copy of				
	the validated				
	payment slip and the				
	corresponding attachment				
	allachment				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. Receive validated payment slip and corresponding attachment as applicable				
	TOTAL	None	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 2. Availment of Loan Against Hold-out on Deposit

This service includes the processing of application for new loan or renewal of existing loan against hold-out on deposit by a depositor at the Branch of Account only.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C - Government	to Citizen		
Who may avail:	Individuals			
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
For Individuals:				
Copy of evidence of of Time Deposit (C1 Passbook	TD), HYSA,	,	ne Bank upon Ad	
2. Original Notarized F	-		ormat provided by	y the Bank upon
with Deed of Assign		application		
3. Signed Disclosure S	` '			
4. Signed Discount Sh	, ,			
5. Signed Authority to				
Account used as Co	` ' '	N	I 41 I A	P
6. Settlement Account			by the Loan App	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Proceed to the	1.1 Attend to	Advance	2 Hours,	CA/SA Bookkeeper/
person	customer	Interest	30 Minutes	Document Examiner,
responsible to	concern; if			LBP Branch
determine	loan applicant	Applicable		
eligibility to avail	is found	DST as		
of the product;	eligible, and all	imposed		
receive	the	by BIR		
requirements	requirements			
above for	are complete			
accomplishment	and in order,			
	process the			
	transaction			
	1.2 Review and	None	1 Hour	Branch Service Officer
	approve the	INOIIC	i i ioui	(BSO)/Branch
	transaction			Operations Officer
	accordingly			(BOO)/ Branch Head
	accordingly			(BH),
				LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Affix signature on applicable documents	2.1 Credit the proceeds of the loan to settlement account as nominated by the customer	None	25 Minutes	CA/SA Bookkeeper, LBP Branch
	2.2 Provide a copy of the credit memo and other documents	None	5 Minutes	CA/SA Bookkeeper, LBP Branch
3. Receive proceeds/loan documents as applicable				
	TOTAL	Advance Interest	4 Hours*	
		Applicable DST as imposed by BIR		

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 3. Bond Redemption and Interest Payment for Agrarian Beneficiaries

Office or Division:	LBP Branch				
Classification:	Simple				
Type of Transaction:	G2C – Government	to Citizen			
Who may avail:	Individuals				
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE		
For Individuals:					
1. A copy of the origin	al Bond Certificate	Issued by the	ne Bank upon Inv	vestment	
2. Original Redemption	n/Interest Coupon				
3. One (1) set of property	erly accomplished				
and signed Bond R	•				
Interest Voucher (B	RIV)				
4. One (1) valid photo	bearing	Any govern	ment agency iss	uing identification	
government-issued	ID in the name of	cards (DFA	, GSIS, SSS, LT	O, PRC, etc.)	
the payee/s (1 copy					
Note: Please see Ar	<u>•</u>				
list of Accepta					
5. One (1) original cor		Customer			
Special Power of A					
one (1) original vali					
government-issued ID of the					
_					
representative, if ap	plicable	FFF0 T0		DEDOON	
_	pplicable AGENCY	FEES TO	PROCESSING	PERSON	
representative, if ap	AGENCY ACTIONS	BE PAID	TIME	RESPONSIBLE	
representative, if ap  CLIENT STEPS  1. Proceed to the	AGENCY ACTIONS 1.1 Verify against			RESPONSIBLE New Accounts Clerk,	
representative, if ap  CLIENT STEPS  1. Proceed to the Branch personnel	AGENCY ACTIONS  1.1 Verify against Stop Payment	BE PAID	TIME	RESPONSIBLE	
representative, if ap  CLIENT STEPS  1. Proceed to the Branch personnel responsible once	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if ap  CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if ap  CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit the requirements	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if an CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if ap  CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit the requirements	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if an CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if an CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if approximately content of the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder are included in	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if an CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if approximately content of the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder are included in the list	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if an CLIENT STEPS  1. Proceed to the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder are included in the list  - If not included,	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if approximately content of the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder are included in the list  - If not included, process	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if approximately content of the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder are included in the list  - If not included, process payment of	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
representative, if approximately content of the Branch personnel responsible once called and submit the requirements as indicated	AGENCY ACTIONS  1.1 Verify against Stop Payment and Pledged Bond System (SPPBS) if the Bond Serial Number and/or the name of the bondholder are included in the list  - If not included, process	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	- If included, defer the processing and inform bondholder/ Attorney-infact (AIF) on the adverse notice	None	THALE	New Accounts Clerk, LBP Branch
	1.2 Check proper accomplishment of BRIV and forward to Document Examiner, together with the bond certificate for verification, then to Bookkeeper for the computation of interest and the corresponding tax	None		New Accounts Clerk, LBP Branch
	1.3 Determine the interest factor for the applicable interest setting dates	None	15 Minutes	Bookkeeper, LBP Branch
	1.4 Compute the interest due and amount of taxes to be withheld	None		Bookkeeper, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.5 Prepare Manager's Check (MC) for the total amount of bond redemption and net interest due, and forward to authorized signatories for checking and approval	None		New Accounts Clerk, LBP Branch
	1.6 Check documents, and if in order, affix signature	None	10 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
Acknowledge     receipt of MC,     copy of BRIV, and     the Bond     Certificate	2. Release MC to bondholder, together with the original copy of Bond Certificate and duplicate copy of BRIV	None	5 Minutes	New Accounts Clerk, LBP Branch
	TOTAL	None	1 Hour*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## **LANDBANK List of Products and Services**

## **DEPOSIT PRODUCTS**

Regular Passbook

US \$ Dollar Savings Deposit

US \$ Dollar Time Deposit

Easy \$ Dollar Pension Euro Savings Account

Euro Savings Account

Euro Time Deposit Account

High Yield US Dollar Time Deposit

Auto-Save Deposit Account

Overseas Filipino (OF) Deposit Account

ATM Savings Account Regular Current Account

Current Account with ATM Access

Regular Peso Time Deposit Easy Savings Plus (ESP)

High Yield Savings Account (HYSA)

Peso E.A.S.Y. (Easy Access and Sure

Yield) Check

Peso E.A.S.Y. (Easy Access and Sure

Yield) Check with ATM access

## e-BANKING PRODUCTS

i-Acess

LANDBANK Credit Card

eMDS

LANDBANK Mobile Banking Application

LANDBANK Link.BizPortal LANDBANK ATM Regular Card LANDBANK Visa Debit Card

weAccess

LANDBANK E-Card LANDBANK Cash Card

Easy Padala

LANDBANK Phone Access

Globe G-Cash

Radio Frequency Identification Card

e-Tax Payment System



## 4. Cash Deposit – (Peso/Foreign Currencies)

This service covers the acceptance of over-the-counter cash deposit from the depositor or its authorized representative for credit to the account maintained at the Branch of Account (ON-US) or to any other LANDBANK Branch (Inter-Branch) nationwide except for third currencies which should be made at the Branch of Account only.

Notes/Currencies	Name of Branches					
Peso and US Dollar Notes	All Branches					
3 <sup>rd</sup> Currencies						
Chinese Yuan	Cash Department					
Yen	Cash Department & Buendia					
Euro	Cash Department, East Ave. Greenhills,					
	General Santos Highway and Intramuros					

Office or Division:	LBP Branch (for thin	LBP Branch (for third currencies, **selected Branches only)				
Classification:	Simple	Simple				
Type of Transaction:	G2C – Government	to Citizen; G2B – Government to Business;				
	G2G – Government	to Government				
Who may avail:	Individuals, Government and Private Institutions					
CHECKLIST OF REQU	UIREMENTS WHERE TO SECURE					
1. A copy of evidence	copy of evidence of deposit, as					
applicable						
2. Two (2) copies prop	perly accomplished LBP Branch Lobby					
Cash Deposit Slip a	as applicable					
(PESO, USD or 3 <sup>rd</sup>	currency)					
3. Cash for Deposit ar		Depositor				
inter-branch service	charge					

## Notes:

- a) In case of deposit **above P500,000.00** thru a representative, presentation of one (1) valid photo bearing government-issued ID by the representative is required.
- b) Further, all cash deposits above P500,000.00 requires the disclosure by the depositor of the <u>Purpose of Deposit</u>



	AGENCY	FEES TO	PROCESSING	PERSON
CLIENT STEPS	ACTIONS	<b>BE PAID</b>	TIME	RESPONSIBLE
Proceed to the person responsible once called and present Duly Accomplished Cash Deposit Slip together with the Cash for Deposit	1.1 Receive and verify completeness of information and accuracy of cash deposit; process the transaction	See Annex A	13 Minutes	<i>Teller,</i> LBP Branch
	1.2 If applicable, review and approve the transaction accordingly	None	1 Minute	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.3 Provide the depositor/ authorized representative with a copy of the validated cash deposit slip	None	1 Minute	<i>Teller,</i> LBP Branch
Receive a copy of the validated cash deposit slip				
	TOTAL	See Annex A	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Bank Fees and Charges for Peso Transactions/Services

## A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200.00/month
Closing of Account Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check  Penalty charge per returned check  Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100.00/withdrawal
Electronic Money Transfer (EMT) PHP20,000 & Below Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History  Government - for transaction/s beyond one (1) year, (reckoned from date of request)  Private - for transactions beyond two (2) months.	PHP20.00/page
(reckoned from date of request)	PHP20.00/page
Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP200.00/certification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDG	Proprietary (notices filted Seks, Regong Seks, Personal Pasada)	RFID	E-Card) Customized Cash Card	D\$WD Cash Card	Other Proprietary Cash Card
ATM Transactions (ATM)			NOT REPORT AND			,
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	(1					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)		NG.			
Fund Transfer	auces		77	P	HP25.00/	transaction
Statement by Fax			92 H	PHP30.00	(maximum	of 5 pages)

## C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50.00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

## D. Safe Deposit Box (SDB)

Dimensions	Rental Fee
a) 5" x 5" x 24"	PHP1,000/year
b) 3" x 10" x 24"	PHP1,200/year
c) 5" x 10" x 24"	PHP1,400/year
d) 10" x 10" x 24"	PHP1,800/year
e) Any other sizes not specified	For BBS Head Approval

Conditions on the use of SDB:

- To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000
   Rental Fee is waived if ADB is at least PHP1.0M at any time
- Deposit for the key is PHP2,000 regardless of size of SDB
   SDB contract is valid for two (2) years



## **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective **June 1, 2018** 

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges		
Inter-Branch Deposit	\$5.00 per transaction		
Inter-Branch Withdrawal	\$5.00 per transaction		
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn		
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  Collection - Monthly to start at the end of the 2nd month	\$5.00/month		
Closing of Account Closing of Account within 30 days from opening date	\$10.00		
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB     Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month		
Passbook Replacement (lost or damaged)	P200.00		
No. of withdrawals in a month & charges	No limit, No charge		

## B. FOREIGN CHECK FOR CLEARING

Transaction	Fee	Fees/Charges		
<ul> <li>US Dollar – within and outside New York subject to fifteen (15) banking days clearing period</li> </ul>	FCDU \$3.00	Regular \$3.00 plus DST*P3.00 per check		
<ul> <li>Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check</li> </ul>	\$3.00	\$3.00 plus DST"P3.00 per check		
Charge on Returned Check	\$20.	00 per check		
Returned Check Advice		\$1.00		

#### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges	
FCDU	\$10.00	
Regular	\$10.00 plus DST** \$\infty\$0.60 for every \$\infty\$200 of the applied amount	

## D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges		
Euro			
FCDU	€25.00		
Regular	€25.00 plus DST*P0.60 for every P200 of the applied amount		
Other Third Currency	II		
FCDU	\$15.00		
Regular	\$15.00 plus DST*P0.60 for every P200 of the applied amount		

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





## 5. Cash Withdrawal

This service covers the processing of over-the-counter cash withdrawal made by the depositor or its authorized representative for debit from the account of the depositor maintained at the Branch of Account **(ON-US)** or at any other LANDBANK Branch **(Inter-Branch)** nationwide.

This includes withdrawal from any of the following deposit accounts:

- a. Savings Deposit Account
- b. Demand Deposit Account

Office or Division:	LBP Branch		
Classification:	Simple		
Type of Transaction:	G2C - Government	to Citizen; G2B – Government to Business;	
	G2G – Government	to Government	
Who may avail:	Individuals, Government and Private Institutions		
CHECKLIST OF REQU	UIREMENTS WHERE TO SECURE		
1. A copy of evidence	e of deposit, as Issued by the Bank upon Account Opening		
applicable			
2. Two (2) copies prop	roperly accomplished LBP Branch Lobby		
Withdrawal Slip			
3. One (1) original cop	y of Notarized	Depositor	
Special Power of Attorney (SPA) plus			
one (1) original valid	d photo bearing		
government-issued	D of the		
representative, if ap	plicable		

Note: Cash Withdrawal above P100,000.00 thru representative requires confirmation from the depositor.

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and present properly accomplished Cash Withdrawal slip	1.1 Receive and verify completeness and accuracy of information on the Cash Withdrawal Slip	None	5 Minutes	Document Examiner, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Process the transaction	See Annex A	3 Minutes	Teller, LBP Branch
	1.3 If applicable, review and approve the transaction accordingly		1 Minute	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.4 Pay the depositor/ authorized representative and provide a copy of the validated cash withdrawal slip		1 Minute	<i>Teller,</i> LBP Branch
2. Receive cash and a copy of the validated cash withdrawal slip, as applicable				
	TOTAL	See Annex A	10 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff. Also, time spent in the confirmation is not included in the maximum processing time as it depends on the communication line and the availability of the depositor to accept the call .



## Bank Fees and Charges for Peso Transactions/Services

## A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200.00/month
Closing of Account  Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check Penalty charge per returned check Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last	PHP30.00/month
financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100.00/withdrawal
Electronic Money Transfer (EMT) PHP20.000 & Below	PHP100.00
Above PHP20,000	PHP 100,00 plus 1/8 of 1% in excess of PHP20,000
Printing and Reprinting of Bank Statements/ Transaction History Government - for transaction/s beyond one (1) year, (reckoned from date of request)	PHP20.00/page
<ul> <li>Private - for transactions beyond two (2) months, (reckoned from date of request)</li> </ul>	PHP20.00/page
Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP200.00/certification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDC	Proprietary (notices filter Sein, Regong Seyani, Parasett Pasade)	RFID	E-Card) Customized Cash Card	D\$WD Cash Cast	Other Proprietary Cash Card
ATM Transactions (ATM)						
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	1)					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)					
Fund Transfer	211012			P	HP25.00/	transaction
Statement by Fax			12 H	PHP30.00	(maximum)	of 5 pages

#### C. Checks

Types of Checkbook	Price/Fee		
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00		
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00		
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00		
Manager's Check	PHP50.00		
Gift Check	PHP55.00		
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement		

## D. Safe Deposit Box (SDB)

Dimensions	Rental Fee
a) 5" x 5" x 24"	PHP1,000/year
b) 3" x 10" x 24"	PHP1,200/year
c) 5" x 10" x 24"	PHP1,400/year
d) 10" x 10" x 24"	PHP1,800/year
e) Any other sizes not specified	For BBS Head Approval

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time
- Deposit for the key is PHP2,000 regardless of size of SDB.
   SDB contract is valid for two (2) years.



## **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective June 1, 2018

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges
Inter-Branch Deposit	\$5.00 per transaction
Inter-Branch Withdrawal	\$5.00 per transaction
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  - Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  - Collection - Monthly to start at the end of the 2nd month	\$5.00/month
Closing of Account Closing of Account within 30 days from opening date	\$10.00
Dormant Account  Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month
Passbook Replacement (lost or damaged)	<b>₽</b> 200.00
No. of withdrawals in a month & charges	No limit, No charge

#### B. FOREIGN CHECK FOR CLEARING

Transaction	Fees/Charges		
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	FCDU \$3.00	Regular \$3.00 plus DST*/P3.00 per check	
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check	
Charge on Returned Check	\$20.00 per check		
Returned Check Advice		\$1.00	

### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges		
FCDU	\$10.00		
Regular	\$10.00 plus  DST <sup>1</sup> • 0.60 for every • 200 of the applied amount		

## D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges			
Euro				
FCDU	€25.00			
Regular	€25.00 plus DST*P0.60 for every P200 of the applied amount			
Other Third Currency				
FCDU	\$15.00			
Regular	\$15.00 plus DST" P0.60 for every P200 of the applied amount			

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





## 6. Check Deposit

This service covers the acceptance of over-the-counter check deposit from the depositor or its authorized representative for credit to the account maintained at the Branch of Account (ON-US) or to any other LANDBANK Branch (Inter-Branch) nationwide.

This includes the acceptance of the following checks issued by LANDBANK and its depositors or by the depositors of other Banks.

- a. Regular checks
- b. Modified Disbursement Scheme (MDS) checks
- c. Gift Checks
- d. Manager's Checks

ON-US Deposit	Check/s for deposit is/are drawn against the Branch of Account (where the account is maintained) and deposited on the same Branch
·	Check/s for deposit is/are drawn against other LANDBANK Branch or other Banks and deposited at any LANDBANK Branch other than the Branch of Account

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:		to Citizen; G2B – Government to Business;		
· ·	G2G – Government	to Government		
Who may avail:	Individuals, Govern	ment and Private Institutions		
CHECKLIST OF REQU	·			
1. Copy of evidence of	deposit, as	Issued by the Bank upon Account Opening		
applicable				
2. Properly accomplish	ned Check Deposit	LBP Branch Lobby		
Slip (2 copies)				
3. Check for Deposit and the applicable		Depositor		
Inter-Branch service charge				
4. Account number to where the check is				
	itten at the back of			
the check				
Inter-Branch service charge  4. Account number to where the check is deposited legibly written at the back of		Depositor		

#### Notes:

- a) Check deposit **above P500,000.00** thru a representative, presentation of one (1) valid photo bearing government-issued ID by the representative is required.
- b) Further, all check deposits above P500,000.00 requires the disclosure by the depositor of the <u>Purpose of Deposit</u>



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Proceed to the person responsible once called and present properly accomplished Check Deposit Slip together with the Check/s for Deposit	1.1 Receive and verify completeness and accuracy of information on the check deposit slip; process the transaction	See Annex A	8 Minutes	Teller, LBP Branch
'	1.2 If applicable, review and approve the transaction accordingly		1 Minute	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.3 Provide the depositor/ authorized representative with a copy of the validated check deposit slip		1 Minute	<i>Teller,</i> LBP Branch
Receive a copy of the validated check deposit slip				
***************************************	TOTAL	See Annex A	10 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Bank Fees and Charges for Peso Transactions/Services

## A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200.00/month
Closing of Account Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check - Penalty charge per returned check - Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor -initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last	PHP30.00/month
financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100:00/withdrawal
Electronic Money Transfer (EMT) PHP20,000 & Below Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History Government - for transaction/s beyond one (1) year. (reckoned from date of request)	PHP20.00/page
<ul> <li>Private - for transactions beyond two (2) months, (reckoned from date of request)</li> </ul>	PHP20.00/page
Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP200.00/certification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDG	Proprietary (notices filter Sein, Regong Seyani, Parasett Pasade)	RFID	E-Card Customized Cash Card	D\$WD Cash Card	Other Proprietary Care Card
ATM Transactions (ATM)			NOT APPLICATE AND			,
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	1)					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	A)		MG.			
Fund Transfer	211012			P	HP25.00/	transaction
Statement by Fax			10 H	PHP30.00	(maximum	of 5 pages

## C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50.00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

## D. Safe Deposit Box (SDB)

Dimensions	Rental Fee	
a) 5" x 5" x 24"	PHP1,000/year	
b) 3" x 10" x 24"	PHP1,200/year	
c) 5" x 10" x 24"	PHP1,400/ye	
d) 10" x 10" x 24"	PHP1,800/year	
e) Any other sizes not specified	For BBS Head Approval	

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time

  3. Deposit for the key is PHP2,000 regardless of size of SDB

  4. SDB contract is valid for two (2) years



## **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective June 1, 2018

## A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges
Inter-Branch Deposit	\$5.00 per transaction
Inter-Branch Withdrawal	\$5.00 per transaction
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  - Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  - Collection - Monthly to start at the end of the 2nd month	\$5.00/month
Closing of Account Closing of Account within 30 days from opening date	\$10.00
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB     Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month
Passbook Replacement (lost or damaged)	<b>₽</b> 200.00
No. of withdrawals in a month & charges	No limit, No charge

## B. FOREIGN CHECK FOR CLEARING

Transaction	Fee	s/Charges
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	FCDU \$3.00	Regular \$3.00 plus DST*/P3.00 per check
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check
Charge on Returned Check	\$20.	00 per check
Returned Check Advice		\$1.00

#### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges
FCDU	\$10.00
Regular	\$10.00 plus DST# P0.60 for every P200 of the applied amount

## D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges
Euro	
FCDU	€25.00
Regular	€25.00 plus DST <sup>1</sup> /P0.60 for every P200 of the applied amount
Other Third Currency	
FCDU	\$15.00
Regular	\$15.00 plus DST* P0.60 for every P200 of the applied amount

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





#### 7. **Check Encashments**

This service covers the processing of over-the-counter check encashment made by the depositor or its authorized representative for debit from the account maintained at the Branch of Account (ON-US) or at any other LANDBANK Branch (Inter-Branch) nationwide thru the Online Signature Verification System (OSVS).

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C - Government	ent to Citizen; G2B – Government to Business;		
	G2G - Government	to Government		
Who may avail:	Individuals, Governi	ment and Private Institutions		
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
Check for Encast following details as check:         a) Name of Pay b) Complete Preceipt Complete Of IDs d) Contact No.         e) Signature	t the back of the ee esent Address	Check issuer		
2. One (1) valid government-issued the payee/s (1 copy Note: Please see A complete list	ID in the name of	Any government agency issuing identification cards (DFA, GSIS, SSS, LTO, PRC, etc.)		
3. One (1) copy of Special Power of A one (1) valid origing government-issued in case there are one check  Note:	attorney (SPA) plus inal photo bearing ID of the Payee/s	Depositor		

For Inter-Branch Encashment above P100,000.00, confirmation from the Depositor shall be conducted. Thus, the time spent in the confirmation is not included in the maximum processing time



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and present the check for encashment with complete details and the corresponding ID of payee/s	1.1 Receive and verify genuineness of check and accuracy of the information at the back of the check	None	5 Minutes	Document Examiner, LBP Branch
	1.2 Process the transaction	See Annex B for the Applicable Inter- Branch Service Charges	3 Minutes	<i>Teller,</i> LBP Branch
	1.3 If applicable, review and approve the transaction accordingly	None	1 Minute	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.4 Provide the depositor/ authorized representative with a copy of the validated cash withdrawal slip	None	1 Minute	<i>Teller,</i> LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Receive a copy of the validated cash withdrawal slip				
	TOTAL	See	10 Minutes*	
		Annex B		

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
     Driver's License
     Professional Regulation Commission ID
     Government Service Insurance System e-Card
     Social Security System Card
     Voter's ID
     Philhealth ID

Seaman's Book

- Maritime Industry
   Authority ID
   National Bureau of
   Investigation
   Clearance
   Police Clearance
   Postal ID
   Tax Identification
   Covered
   Well
   Well
   Overed
   Well
   Cert
   Cert
- Number cardIntegrated Bar of the Philippines IDSenior Citizen Card
- Serilor Citizerr CardBarangay Certification

- Overseas Workers
   Welfare Administration ID
- Overseas Filipino Workers
   ID
- Department of Social Welfare and Development Certification
- Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



## Annex B

## Bank Fees and Charges for Peso Transactions/Services

## A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200,00/month
Closing of Account  Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check - Penalty charge per returned check - Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100:00/withdrawal
Electronic Money Transfer (EMT)  PHP20,000 & Below Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History  Government - for transaction/s beyond one (1) year, (reckoned from date of request)  Private - for transactions beyond two (2) months,	PHP20.00/page
(reckoned from date of request)  Bank Certification on Deposit Balances	PHP20.00/page PHP200.00/certification
(for all kinds of Bank Certification)  Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDC	Proprietary (notices filter Seks, Regong Seyani, Panaseki Pasada)	RFID	E-Card) Customized Cash Card	D\$WD Cash Card	Other Proprietary Cash Card
ATM Transactions (ATM)			viriare constant			,
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	1					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BanoNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)					
Fund Transfer	911012			P	HP25.00/	transaction
Statement by Fax			S 16	PHP30.00	(maximum	of 5 pages)

#### C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50.00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

## D. Safe Deposit Box (SDB)

Dimensions	Rental Fee
a) 5" x 5" x 24"	PHP1,000/year
b) 3" x 10" x 24"	PHP1,200/year
c) 5" x 10" x 24"	PHP1,400/year
d) 10" x 10" x 24"	PHP1,800/year
e) Any other sizes not specified	For BBS Head Approval

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account's with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time
- Deposit for the key is PHP2,000 regardless of size of SDB
   SDB contract is valid for two (2) years



## **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective June 1, 2018

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges
Inter-Branch Deposit	\$5.00 per transaction
Inter-Branch Withdrawal	\$5.00 per transaction
Withdrawal prior to expiry of holding period of 10 banking days	¼ of 1% of the amount withdrawn
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  - Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  - Collection - Monthly to start at the end of the 2nd month	\$5.00/month
Closing of Account  Closing of Account within 30 days from opening date	\$10.00
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB     Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month
Passbook Replacement (lost or damaged)	<b>₽</b> 200.00
No. of withdrawals in a month & charges	No limit, No charge

#### B. FOREIGN CHECK FOR CLEARING

Transaction	Fees/Charges	
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	FCDU \$3.00	Regular \$3.00 plus DST*P3.00 per check
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check
Charge on Returned Check	\$20.00 per check	
Returned Check Advice	\$1.00	

#### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges	
FCDU	\$10.00	
Regular	\$10.00 plus  DST**•P0.60 for every •P200 of the applied amount	

## D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges			
Euro				
FCDU	€25.00			
Regular	€25.00 plus DST* P0.60 for every P200 of the applied amount			
Other Third Currency	1			
FCDU	\$15.00			
Regular	\$15.00 plus  DST* P0.60 for every P200 of the applied amount			

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





## 8. Claim of Remittance Proceeds

This covers incoming/outgoing remittances from foreign and domestic sources which can be either for credit to the account or paid directly to the identified beneficiary.

Offi	Office or Division: LBP Branch				
Clas	ssification:	Simple			
Type of Transaction: G2C – Government to			to Citizen; G	32B – Governme	nt to Business;
		G2G – Government to Government			
Who	o may avail:	Individuals, Governi	ment and Pri	vate Institutions	
CHE	ECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
For	Individuals				
1. Photocopy of one (1) valid photo bearing government-issued ID in the name of the customer/authorized signatory (original to be presented) (1 copy)  Note: Please see Annex A for complete list of Acceptable IDs			ment agency iss , GSIS, SSS, LT	uing identification O, PRC, etc.)	
F	Properly filled-out Remittance Claim Form (RCF)		LBP Lobby Counter		
For	Government and l	Private Institution			
1. [	Deposit Account		LANDBANK Branch		
CLII	ENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
• F	Fill-out the Remittance Claim Form (RCF), and provide the following mandatory details: Reference Number Remitter's Name Beneficiary's Name Amount Expected	1.1 Perform (know-your customer) KYC procedures and forward RCF to Maker; Affix signature in the "Processed by" portion of the RCF	None	15 Minutes	New Accounts Clerk/ Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



OLIENT CTTO	AGENCY	FEES TO	PROCESSING	PERSON
CLIENT STEPS	ACTIONS	BE PAID	TIME	RESPONSIBLE
	1.2 Forward the RCF to Authorizer for approval of payment. If in order, affix signature in the "Approved by" portion of the RCF and authorize the cash pick up transaction thru the LBRS. Print the Remittance Acknowledge ment Receipt (RAR) from the LBRS in triplicate copies and affix signature on the same	None		New Accounts Clerk/BSO/ BOO/BH, LBP Branch
	1.3 Upon verification, forward the RAR together with the RCF to the Cashier/ Branch Head for approval of payment	None		New Accounts Clerk/BSO/ BOO/BH, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.4 Approve the RAR by affixing signature and forward the same together with the RCF to the Teller/Bookkeeper for payment/crediting to account	None	10 Minutes	Branch Teller/ Bookkeeper/ BH, LBP Branch
2. Receive proceeds/ pay-out from Branch Teller				
	TOTAL	None	25 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
  - Driver's License
  - Professional Regulation Commission ID
  - Government
     Service Insurance
     System e-Card
  - Social SecuritySystem Card
  - Voter's ID
  - Philhealth ID
  - Seaman's Book

- Maritime Industry
   Authority ID
- National Bureau of Investigation
   Clearance
- Police Clearance
- Postal ID
- Tax Identification
   Number card
- Integrated Bar of the Philippines ID
- Senior Citizen Card
- Barangay Certification

- Overseas Workers
   Welfare Administration ID
- Overseas Filipino WorkersID
- Department of Social Welfare and Development Certification
- Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792,
  - Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



## 9. Closure of A Deposit Account

This service includes closing of Peso, Dollar, Yen (Third Currency) and both Savings (SA) and Current Account (CA), Easy Savings Plus (ESP), High Yield Savings Account (HYSA), Certificate of Time Deposit (CTD).

Closing of deposit account shall be done personally by the depositor/authorized signatory/ies at the Branch of Account. For Institutional Customers, Letter Request for the closing of account, signed by authorized signatories, shall be required.

Account subject of closure shall be checked if it is free from liens or encumbrances and/or any hold-out or special instruction that could prevent payment.

Office or Division:	LBP Branch			
Classification:	Simple			
· ·		to Citizen; G2B – Government to Business;		
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Government to Government		
Who may avail:	Individuals, Government and Private Institutions			
CHECKLIST OF REQU	·	WHERE TO SECURE		
1. Individual (Single or	Joint) Peso or	Issued by the Bank upon Account Opening		
Dollar				
<ul> <li>ATM Card/ Pass</li> </ul>	book/Certificate of			
Time Deposit (C	TD)	Branch of Account or any LBP Branches		
<ul> <li>In case passbook</li> </ul>	k or ATM Card is			
·	Affidavit of Loss			
shall be required to be presented by				
the depositor.	e depositor.			
2. Institutional Customer (Private /		Institution (Government and Private)		
Government) Peso or Dollar				
•	or the closing of			
account, signed	by authorized			
signatories.				



CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON BESDONSIBLE
1. Present the passbook, ATM Card, CTD upon closing. For current account, present the unused checks for perforation. For institutional accounts, provide Board Resolution indicating intention to close the account	ACTIONS  1.1 Attend to customer concern; if all the requirements are complete and in order, forward it to the Document Examiner for verification	None	5 Minutes	RESPONSIBLE  New Accounts Clerk/Teller/ Document Examiner, LBP Branch
	1.2 Process closing of account, forward the documents together with the withdrawal slip or check to the BSO. After checking proceed to the Bookkeeper for debiting of closing balance	None	18 Minutes	Bookkeeper/ Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Review and approve the transaction accordingly. Proceed to Teller for Payout or Bookkeeper for crediting of proceeds. Preparation of Manager's Check for Institutional clients	Closing fee for deposit accounts closed within 30 calendar days from date of opening, except for HYSA and TD, shall be collected by the Branch	5 Minutes	Teller/ NAC/ Bookkeeper/ BSO/BOO/BH, LBP Branch
	1.4 Close the account in the System, sign and stamp the CISSC/SSC "account closed". Return the perforated passbook/ ATM card to the depositor	None	2 Minutes	New Accounts/ Document Examiner Clerk/ BSO/BOO/BH, LBP Branch
Receive the proceeds from the Teller	_			
	TOTAL	Closing fee	30 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 10. Domestic Bills Purchase Initiation/Availment

This covers BP Line facility granted to selected Bank depositors. Eligible clearing checks deposited over-the-counter by the client shall be treated as outright credit thus form part of client's withdrawable balance for the day.

Office or Division:	LBP Branch	LBP Branch			
Classification:	Simple				
Type of Transaction:	G2C – Government	•		nt to Business;	
	G2G – Government		ent		
Who may avail:	Selected Bank depositors				
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE		
Initiation  1. BP Line Agreement	Form (1 set)	Issued by th	ne Bank upon ap	proval	
Availment 2. BP Line Availment S	Slip (BPAS) (1 set)		once BP Line Agr	eeper/ designated reement is approved	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Initiation			,		
Proceed directly to the office of the Branch Officer for inquiry	1.1 Attend to depositor's concern; provide overview of the product being offered	None	20 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch	
	1.2 Provide copy of BP Line Agreement form for their signature to signify "conforme" on the Bank's Terms and Conditions regarding said facility	None		BSO/BOO/BH, LBP Branch	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Sign the BP Line Agreement Form and have it notarized Inform the client of the approved limits	None		BSO/BOO/BH, LBP Branch
	1.4 Provide depositor copy of BP Line Agreement Form and BPAS	None		<i>BSO/BOO/BH,</i> LBP Branch
2. Receive copy of BP Line Agreement Form and BPAS				
	TOTAL	None	20 Minutes	
Availment				
Forward check/s and the duly accomplished BPAS to Bank Teller	1.1 Forward documents to Bookkeeper/ designated personnel to verify if the check is eligible for deposit and the amount is within the BP Line limit	None	18 Minutes	Teller/ Bookkeeper/ BSO/BOO/BH, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Forward BPAS to Bank Officer for approval	None		Teller/ Bookkeeper/ BSO/BOO/BH, LBP Branch
	1.3 Post transaction in CA/SA system	None		Teller/ Bookkeeper/ BSO/BOO/BH, LBP Branch
	1.4 Provide client validated copy of BPAS	None	2 Minutes	<i>Teller,</i> LBP Branch
Receive validated copy of BPAS				
	TOTAL	None	20 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 11. Enrolment to iAccess (Non-Financial/Financial Transactions)

A retail internet banking system which allows retail clients to perform banking transactions and avail other banking services using an internet enabled computer.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C – Government	to Citizen		
Who may avail:	Individuals			
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
1. LPA Access and iAc	ccess Enrollment	LBP New A	ccounts Counter	•
and Maintenance A	greement Form			
2. Photocopy of one (	I) valid photo	Any govern	ment agency iss	uing identification
bearing governmen	t-issued ID in the	cards (DFA	, GSIS, SSS, LT	O, PRC, etc.)
name of the custom	er/authorized			
signatory (original to	be presented)			
Note: Please see A				
complete list	of Acceptable IDs			
	4.051101/			
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the	1. Attend to	None	5 Minutes	New Accounts Clerk,
New Accounts	customer	NOHE	3 Milliates	LBP Branch
Counter when	concern			
queuing number is	001100111			
called				
Sanoa				
2. Customer fills out	2.1 Conduct KYC	None	15 Minutes	New Accounts Clerk,
the LPA Access	procedure and			LBP Branch
and iAccess	review the			
Enrollment and	duly			
Maintenance	accomplished			
Agreement Form	LPA Access			
and presents one	and iAccess			
(1) valid photo	Maintenance			
bearing ID	Agreement			
	Form			



	AGENCY	FEES TO	PROCESSING	PERSON
CLIENT STEPS	ACTIONS	BE PAID	TIME	RESPONSIBLE
	2.2 Forward the documents with the customer's 1 valid photo bearing ID to the Document Examiner	None		New Accounts Clerk, LBP Branch
	2.3 Conduct verification on the documents received and forward to New Accounts Clerk the verified documents for processing	None	3 Minutes	Document Examiner, LBP Branch
	2.4 Process the verified documents in the iAccess	None		New Accounts Clerk, LBP Branch
	2.5 Review and approve the iAccess enrolment	None	2 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	TOTAL	None	25 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - PassportDriver's LicenseProfessional Regulation Commission ID
  - Government
     Service Insurance
     System e-Card
  - Social SecuritySystem CardVoter's ID
  - Philhealth ID
  - Seaman's Book

- Maritime Industry Authority ID
- National Bureau of Investigation Clearance
- Police Clearance
- Postal ID
- Tax Identification
   Number card
- Integrated Bar of the Philippines ID
- Senior Citizen Card
- Barangay Certification

- Overseas Workers
   Welfare Administration ID
- Overseas Filipino Workers
   ID
- Department of Social Welfare and Development Certification
- Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



# 12. Enrolment to LANDBANK Phone Access

An electronic banking facility that allows LBP Clients make self-service transactions through landline or mobile phone.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C - Government	to Citizen		
Who may avail:	Individuals			
<b>CHECKLIST OF REQU</b>	JIREMENTS	WHERE TO	SECURE	
LPA Access and iAccess and Maintenance Access		Pro-forma p	provided by the E	Bank
2. Photocopy of one (1 bearing government name of the custom signatory (original to Note: Please see A complete list	i-issued ID in the er/authorized be presented)	Any government agency issuing identification cards (DFA, GSIS, SSS, LTO, PRC, etc.)		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Customer proceeds to the New Accounts Counter when his/her queuing number is called	1.1 Attend to customer concern	None	2 minutes	New Accounts Clerk, LBP Branch
	1.2 Conduct KYC procedure and review the duly accomplished LPA Access and iAccess Enrolment and Maintenance Agreement Form	None	3 Minutes	New Accounts Clerk, LBP Branch



CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON
	ACTIONS  1.3 Forward the documents with the customer's one (1) valid photo bearing ID to the Document Examiner	None	TIME	RESPONSIBLE  New Accounts Clerk,  LBP Branch
	1.4 Conduct verification on the documents received and forward to New Accounts Clerk the verified documents for processing	None	2 Minutes	Document Examiner, LBP Branch
	1.5 Process the LPA Access enrolment and encode the 10-digit account number for enrolment and request customer to input to a 4-digit TAN	None	10 Minutes	New Accounts Clerk, LBP Branch
	1.6 Validate, review and approve the enrolment to the LPA System	None	3 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. Customer to input the 4-digit TAN in the LPA System				
	TOTAL	None	20 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport Driver's License Professional Regulation Commission ID Government Service Insurance System e-Card Social Security System Card Voter's ID

Philhealth ID

Seaman's Book

- Maritime Industry Authority ID Investigation Clearance Postal ID
- Welfare Administration ID National Bureau of Overseas Filipino Workers Department of Social Welfare and Development Police Clearance Certification Certification from the Tax Identification Number card National Council on Disability Affairs, per Integrated Bar of the Bangko Sentral ng Philippines ID Pilipinas Circular No. 792, Senior Citizen Card Series of 2013 Barangay Certification

Overseas Workers

- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



# 13. Handling of Client's Complaint

This covers the following complaints:

- a. Misposted transaction made by client using the ATM/MBA/i-Access facility (wrong destination account number or excess amount transferred).
- b. Unauthorized Transaction thru e-Channels

LBP Branch

- c. Mastercard (MC) Credit Card Dispute
- d. Shortage on the Proceeds of (Over-the-Counter) OTC Withdrawal/ Encashment
- e. Undispensed ATM Cash Withdrawal

Office or Division:

Classification:	Simple			
Type of Transaction:	G2C – Government	to Citizen		
Who may avail:	Individuals, Govern	ment and Pri	vate Institutions	
<b>CHECKLIST OF REQU</b>	JIREMENTS	WHERE TO	SECURE	
Properly accomplish     Complaint/Dispute I	Form .	https://www	nts Counter or delandbank.com/f	orms
2. Photocopy of one (*) bearing governmen name of the custom signatory (original to  Note: Please see A complete list	t-issued ID in the er/authorized b be presented)	Any government agency issuing identification cards (DFA, GSIS, SSS, LTO, PRC, etc.)		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and submit the above requirements	1.1 Attend to customer concern; forward it to the Document Examiner for verification	None	30 Minutes	New Accounts Clerk, LBP Branch
	1.2 Process the transaction in accordance with the request	None		Designated ATM Teller, LBP Branch



CLIENT STEPS	AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Review and		None		Branch Service Officer
	approve the				(BSO)/Branch Operations Officer
	transactio				(BOO)/Branch Head
	according	Jiy			(BH), LBP Branch
	1.4 Inform the client to	Э	None		New Accounts Clerk, LBP Branch
	follow-up				
	status of				
	complaint with his/h				
	branch of				
	account a				
	Complaint	# of bank ing days			
	Misposted Transaction	5			
	Unauthorized Transaction thru e- banking channels	14			
	MC Dispute	12			
	Shortage on the Proceeds of OTC Withdrawal/ Encashment	2			
	Undispensed ATM Cash Withdrawal	5			
2. Follow-up status of complaint/s					
+T/-	TC	DTAL	None	30 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
     Driver's License
     Professional Regulation Commission ID
     Government Service Insurance System e-Card
     Social Security System Card
     Voter's ID
     Philhealth ID

Seaman's Book

- Maritime Industry
  Authority ID
  National Bureau of
  Investigation
  Clearance
  Police Clearance
  Postal ID
  Tax Identification
  Number card
  Integrated Bar of the
  Philippines ID
- Overseas Workers
  Welfare Administration ID
  Overseas Filipino Workers
  ID
  Department of Social
  Welfare and Development
  Certification
  Certification from the
  National Council on
- Number card
  Integrated Bar of the Philippines ID
  Senior Citizen Card
  Barangay Certification
  National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



# 14. Issuance of a Bank Certification/Bank Guarantee

This service can only be requested at the Branch of Account by the accountholder or his or her authorized representative.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:		· · · · · · · · · · · · · · · · · · ·		nt to Rusiness:
Type of Transaction.	G2G – Government	•		in to Buomooo,
Who may avail:	Individuals, Govern			
CHECKLIST OF REQU		WHERE TO		
1. Properly accomp			nts Counter or d	ownload at
			.landbank.com/f	
Request Form (CRF) (1 copy)  2. One (1) original valid photo bearing government-issued ID, if Bank Certification (BC)/Bank Guarantee (BG) will be claimed by a representative  Note: Please see Annex A for complete list of Acceptable IDs		Any govern		uing identification
A copy of Lette applicable	er of Authority, if	Depositor		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the     Branch personnel     responsible once     called and submit     the requirements     as indicated     above	1.1 Check completeness of information in the CRF; seek approval for the issuance of a BC/BG	None	4 Minutes	New Accounts Clerk, LBP Branch Note – we dispensed the forwarding of doc to DE for verification
	1.2 Review and approve the transaction accordingly	None	5 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.3 Prepare the BC/BG	None	5 Minutes	New Accounts Clerk, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.4 Request client to acknowledge receipt of BC/BG in the CSR, then release the same to client or its authorized representative	None	1 Minute	New Accounts Clerk, LBP Branch
2. Acknowledge receipt of BC/BG in the CSR and receive BC/BG				
	TOTAL	None	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Overseas Workers Passport Maritime Industry Welfare Administration ID Driver's License Authority ID National Bureau of Overseas Filipino Workers Professional Regulation Investigation ID Clearance Commission ID Department of Social Police Clearance Welfare and Development Government Certification Postal ID Service Insurance System e-Card Certification from the Tax Identification National Council on Social Security Number card Disability Affairs, per System Card Integrated Bar of the Bangko Sentral ng Voter's ID Philippines ID Pilipinas Circular No. 792, Philhealth ID Senior Citizen Card Series of 2013 Seaman's Book Barangay Certification
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



# 15. Opening of a Deposit Account

This covers the opening of a Deposit Account for transactions not covered thru Digital Onboarding System (DOBS).

- a. GSIS eCard
- b. AutoSave Account for LMLS
- c. Account Batch Opening
- d. Self employment Assistance Kaunlaran
- e. Special Deposit Account

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:				
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	G2G – Government to Government			
Who may avail:	Individuals, Government and Private Institutions			
CHECKLIST OF REQU		WHERE TO		
For Individuals:				
Photocopy of one (1) valid photo bearing government-issued ID in the name of the customer/authorized signatory (original to be presented)  Note: Please see Annex A for complete			ment agency iss , GSIS, SSS, LT	uing identification O, PRC, etc.)
list of Acceptabl	•			
Letter of Introduction applicable		Agency/Inst	titution	
3. Business Papers (1 (original to be prese	ented)	Appropriate	supervising gov	ernment entity
For Government and Pr Note: Please see Annex requirements				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and submit requirements as indicated above	1.1 Attend to customer concern; Request Client to fillout the following:	None	10 Minutes (paused- clock)	New Accounts Clerk, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	2 copies of Specimen Signature Card (SSC)     1 copy Customer Information and Specimen Signature Card (CISSC)     2 copies Terms and Conditions     1 copy Data Privacy Form	None	THE	New Accounts Clerk, LBP Branch
	1.2 Conduct KYC procedures and provide overview of accounts to be opened	None		New Accounts Clerk, LBP Branch
	1.3 Forward it to the officer for approval of the account opening	None		New Accounts Clerk, LBP Branch
	1.4 Review and approve the transaction accordingly	None	5 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.5 Proceed with the account opening and preparation of corresponding evidence of deposit	None	5 Minutes	New Accounts Clerk, LBP Branch
2. Provide properly accomplished deposit slip and cash/check for deposit	2.1 Process the transaction	None	3 Minutes	New Accounts Clerk, LBP Branch
	2.2 Issue evidence of deposit, as applicable to customer	None	2 Minutes	BSO/BOO/BH, LBP Branch
Receive new     evidence of     deposit				
	TOTAL	None	25 Minutes*	

<sup>\*</sup> The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.

<sup>\*</sup> Opening of Accounts for Government and Private Institutional Accounts <u>may take additional</u> <u>time to process.</u>



Overseas Workers

Welfare Administration ID

Overseas Filipino Workers

#### Annex A

## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport Driver's License Professional Regulation Commission ID Government Service Insurance System e-Card Social Security System Card Voter's ID

Philhealth ID

Seaman's Book

- Maritime Industry Authority ID National Bureau of Investigation Clearance Postal ID Number card
- Department of Social Welfare and Development Police Clearance Certification Certification from the Tax Identification National Council on Disability Affairs, per Integrated Bar of the Bangko Sentral ng Philippines ID Pilipinas Circular No. 792, Senior Citizen Card Series of 2013 Barangay Certification
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



# Annex B

# **DOCUMENTARY REQUIREMENTS FOR OPENING AN ACCOUNT**

Classification	Required Document/s
INDIVIDUAL	. togailed Boodinoiled
Filipino residents	<ol> <li>At least one (1) original valid photo-bearing ID</li> <li>Two (2) recent ID photos</li> <li>Birth certificate of the child, in case of parents opening an account in behalf of their child</li> <li>Notarized Special Power of Attorney, if customer is blind or visually impaired and shall transact over-the-counter (OTC) with another person or an Attorney-in-Fact (AIF), or shall open a Time Deposit (TD) account</li> <li>Waiver and Quit Claim, if customer is blind or visually impaired and shall transact OTC by himself/herself</li> </ol>
Foreigner	<ol> <li>Passport</li> <li>Alien Certificate of Registration issued by the Bureau of Immigration/Diplomatic Identification Card issued by the DFA specifying status i.e., working, business, student or non-resident</li> <li>Note: Foreign national whose working permit is under process is required to submit Certificate of Employment.</li> <li>Two (2) recent ID photos</li> </ol>
Single Proprietorship	<ol> <li>At least one (1) original valid photo-bearing ID</li> <li>Two (2) recent ID photos</li> <li>Certificate of Registration with the DTI</li> <li>City/Municipal Mayor's Permit</li> </ol>
Court-appointed Fiduciary (Guardian, Administrator, Trustee or Receiver)	<ol> <li>At least one (1) original valid photo-bearing ID of the Court-appointed Fiduciary and the Beneficial Owner</li> <li>Two (2) recent ID photos of the Court-appointed Fiduciary and the Beneficial Owner</li> <li>Original Copy of the document containing the Fiduciary's appointment, specifically:         <ul> <li>For Guardian – Letter of Guardianship</li> <li>For Executor of a Will – Letters Testamentary</li> <li>For Administrator of a Will – Letters of Administration</li> </ul> </li> </ol>



Classification	Required Document/s
	<ul> <li>d. For Rehabilitation Receiver or Liquidator (of financially distressed corporations and individuals) – Court Order</li> <li>e. For Liquidation Receiver (in the case of involuntary dissolution of corporation per Securities and Exchange Commission [SEC]) – Court Order</li> <li>f. For Liquidation Trustee of a dissolved corporation duly appointed by the court (in the absence of one appointed by the board of directors) – Court Order</li> <li>In the case of dissolved corporations where a Liquidation Trustee has been appointed by the last-remaining board of directors: <ul> <li>Original notarized Secretary's Certificate/Board Resolution pertaining to the designation/appointment of a liquidation trustee</li> <li>Last General Information Sheet filed with the SEC</li> </ul> </li> <li>4. Original Copy of Court Order authorizing the Fiduciary to open a deposit account with LANDBANK, except for Liquidation Trustee appointed by the last-remaining board of directors</li> </ul>
NON-INDIVIDUAL	
Partnership	<ol> <li>At least one (1) original valid photo-bearing ID of each Partner</li> <li>Two (2) recent ID photos of each Partner</li> <li>Articles of Partnership and By-laws, including amendments, if any</li> <li>Certificate of Registration with the SEC</li> <li>Notarized agreement/resolution designating the extent of authority of each Partner in dealing with the depository Bank</li> </ol>
Corporation	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Articles of Incorporation and By-Laws, including amendments, if any.</li> <li>Certificate of Registration with the SEC</li> <li>Duly notarized Board Resolution or Secretary's</li> </ol>



Classification	Required Document/s
	Certificate containing the following:  a. Authority to open an account with LANDBANK  b. Designated officers authorized to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank and the nature and extent of such authority  c. Certification that the resolution remains effective and subsisting and has not been amended, revoked or suspended
	<ol> <li>Certificate of registration/license/authority/accreditation from other government agency in special cases (e.g., BSP, Insurance Commission, Department of Education, Commission on Higher Education, TESDA, DSWD)</li> <li>Latest General Information Sheet which lists the names of directors/trustees/principal stockholders owning at least twenty percent (20%) of the outstanding capital stock and primary officers such as the President and Treasurer</li> <li>The name, present address, nationality, date of birth, contact number, and source of funds of each of the primary officers (President, Treasurer, and Authorized Signatories)</li> </ol>
Foreign Corporation	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Articles of Incorporation and By-Laws, including amendments, if any</li> <li>Duly authenticated Secretary's Certificate or equivalent document of the foreign corporation certifying to the issuance of a Board Resolution (i) authorizing the opening of a deposit account, (ii) designating its authorized signatory/ies, and (iii) designating its resident agent to the Philippines</li> <li>License to do business in the Philippines duly issued by SEC, if the foreign corporation is doing business in the Philippines</li> <li>Note: Items 1 and 2 shall be duly authenticated before a Consular Office of the Philippines and all documents written in a foreign language shall be translated in</li> </ol>



	st General Information Sheet which lists the names
least stock Trea 7. The conta prim	rectors/trustees/principal stockholders owning at at twenty percent (20%) of the outstanding capital and primary officers such as the President and surer name, present address, nationality, date of birth, act number, and source of funds of each of the ary officers (President, Treasurer, and Authorized atories)
Consortiums  the A  2. Two Sign 3. For i a. 0 b. A  c. N  Indiv a. I b. C c. If	



Classification	Required Document/s
	or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  • Special Power of Attorney of the Individual appointing the officer designated in the Secretary's Certificate of the Corporation as his Attorney-in-Fact, (i) authorizing the opening of the account for the Joint Venture/Consortium and (ii) to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  5. For unincorporated Joint Ventures/Consortiums between Individuals:  a. Joint Venture/Consortium Agreement b. If it is not clearly stated in the Joint Venture/Consortium Agreement the authority to open an account with LANDBANK and the designated person authorized to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority:  • Special Power of Attorney of the Individual appointing the other party as his Attorney-in-Fact, (i) authorizing the opening of the account for the Joint Venture/Consortium, and (ii) to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  6. Philippine Contractors Accreditation Board (PCAB) License of the parties involved, if engaged in the construction business
Corporation in the process of incorporation	<ol> <li>At least one (1) original valid photo-bearing ID of the "Treasurer-in-Trust for"</li> <li>Two (2) recent ID photos of the "Treasurer-in-Trust"</li> <li>Proposed Articles of Incorporation stating therein the name of "Treasurer-in-Trust for" authorized to open an account with LANDBANK in behalf of the corporation</li> </ol>
Association/ Organization	At least one (1) original valid photo-bearing ID of each of the Authorized Signatories



Classification	Required Document/s
	<ol> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Certificate of Registration (or equivalent document) with appropriate government agency, such as:         <ul> <li>a. For Homeowners' Association – HLURB</li> <li>b. For Condominium Association – SEC</li> <li>c. For Government Employees' Association – Civil Service Commission and DOLE</li> <li>d. For Private Sector Union or Labor Organization – DOLE</li> </ul> </li> <li>Articles of Incorporation (or equivalent document) and By-Laws, including amendments, if any</li> <li>Duly notarized Secretary's Certificate containing the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded</li> </ul> </li> </ol>
Cooperative	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Certificate of Registration with the Cooperative Development Authority</li> <li>Articles of Cooperation and By-Laws, including amendments, if any</li> <li>Duly notarized Secretary's Certificate containing the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded</li> </ul> </li> </ol>
National Government Agency/Constitutional Commission	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> </ol>



Classification	Required Document/s
	<ul> <li>3. Charter and/or law creating the government corporation/office/agency or Executive Order/Department Order creating the government entity, if newly created</li> <li>4. Duly notarized Board Resolution/LOA from the Head of Agency incorporating the following: <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded</li> </ul> </li> </ul>
Local Government Unit	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Sanggunian Resolution of LGU concerned certified by the Secretary to the Sanggunian, incorporating the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that such resolution remains effective and subsisting and has not been amended, revoked or superseded.</li> </ul> </li> </ol>
	Notes: Per Section 43, COA Circular No. 382-92  A. For Current Accounts (Except for Barangays)  • The Local Treasurer and Local Administrator, or in the absence of the Local Administrator, the Local Chief Executive, must be the authorized signatories (the terms and conditions of the current account to be signed by the Local Chief Executive and Local Treasurer). No Sanggunian Resolution as to the designation of the aforesaid authorized signatories is necessary.  B. For separate accounts opened for expenditures of the Sanggunian of a Province, City or Municipality



Classification	Required Document/s				
	<ul> <li>Authorized signatories are the Local Treasurer and the Vice Governor/Vice Mayor. No Sanggunian Resolution is necessary</li> </ul>				
	Per Section 454 of the Local Government Code C. For Current Accounts (Except for Barangays)				
	<ul> <li>Sanggunian Resolution on the concurrence to the appointment of the local administrator by the local chief executive is required.</li> </ul>				
	<ul> <li>4. In case of a temporary or permanent vacancy in the Office of the Local Chief Executive or Local Treasurer, the following shall be required:</li> <li>A new Sanggunian Resolution when the previous Sanggunian Resolution specifically indicates the</li> </ul>				
	name of the former Local Chief Executive or Local Treasurer.				
	If the general term "Chief Executive" and "Local Treasurer" of LGU was used in the Sanggunian Resolution in the opening of account, a certification from the DILG and BLGF on the assumption of the successor, respectively, shall be sufficient.				
	If there is a conflict on the assumption to a position and a Sanggunian Resolution cannot be secured, certification from the DILG on the assumption on the successor shall be required while, for the new Treasurer, a certification from the BLGF.				
Barangay	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> </ol>				
	<ul> <li>3. Barangay Council Resolution stating its authorized signatories</li> <li>4. List of Officers</li> <li>5. Officers Office</li> </ul>				
	<ul><li>5. Officers' Oath of Office</li><li>6. In case of a temporary or permanent vacancy in the Office of the Local Chief Executive or Barangay Treasurer, the following shall be required:</li></ul>				



Classification	Required Document/s			
	A new Barangay Resolution when the previous     Barangay Resolution specifically indicates the name     of the former Barangay Chairperson or Barangay     Treasurer.			
	If the general term "Barangay Chairperson" and "Barangay Treasurer" was used in the Barangay Resolution in the opening of account, a certification from the DILG on the assumption of the successon as Barangay Chairperson, while for the New Treasurer, a Sanggunian Resolution concurring to the appointment of the Barangay Treasurer, shall sufficient.			
	<ul> <li>If the general term "Barangay Chairperson" and "Barangay Treasurer" was used in the Barangay Resolution in the opening of account, a certification from the DILG on the assumption of the successor as Barangay Chairperson, while for the New Treasurer, a Sanggunian Resolution concurring to the appointment of the Barangay Treasurer, shall be sufficient.</li> </ul>			
Unincorporated Units of the Government (i.e., for accounts opened for Public Officials for funds held in their official capacity)	<ol> <li>At least one (1) original valid photo-bearing ID of the public official and each of the Authorized Signatories</li> <li>Two (2) recent ID photos of the public official and each of the Authorized Signatories</li> <li>Letter of intent to open a deposit account with the Bank by the public official</li> <li>Duly Notarized SPA, in case a public official designates signatory/ies to the account or appoints representative/s</li> </ol>			



# 16. Opening of a Deposit Account through Digital Onboarding System

This covers the opening of a Dollar and Peso Deposit Account thru electronic platform or thru the Branches.

Customer who wishes to open an account with any LBP Branch may initiate encoding of their information online at <a href="https://www.landbank.com">www.landbank.com</a> or via the Branch digital corner to facilitate the account opening process.

Please refer to **Annex A** for the List of available Products and Services which maybe availed at any of the Branches nationwide.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C – Government to Citizen; G2B – Government to Business;			
	G2G – Government to Government			
Who may avail:	Individuals, Government and Private Institutions			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
For Individuals:				
Photocopy of one (1) valid photo bearing government-issued ID in the name of the customer/authorized signatory (original to be presented) (1 copy)  Note: Please see Annex B for complete list of Acceptable IDs		Any government agency issuing identification cards (DFA, GSIS, SSS, LTO, PRC, etc.)		
Letter of Introduction, if applicable     (1 copy)		Agency/Institution		
3. Business Papers, as (original to be prese	ented) (1 set)	Appropriate supervising government entity		
For Government and Private Institution				
Note: Please see Annex C for complete list of				
requirements				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and present the reference number generated thru DOBS together with the documentary requirements indicated above	1.1 Access     account     customer     information     details by     encoding the     reference     number given     by the     Customer	None	10 Minutes	New Accounts Clerk, LBP Branch
	1.2 Conduct KYC and account checking procedures	None		New Accounts Clerk, LBP Branch
	1.3 Provide overview of the account to be opened	None		New Accounts Clerk, LBP Branch
	1.4 Capture client photo, scan and upload documentary requirements	None		New Accounts Clerk, LBP Branch
	1.5 Forward application to the approving authority for account opening	None		New Accounts Clerk, LBP Branch
	1.6 Review and approve the transaction accordingly	None	5 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.7 Proceed with the account opening and preparation of corresponding evidence of deposit	None	5 Minutes	New Accounts Clerk, LBP Branch
2. Provide properly accomplished deposit slip and cash/check for deposit	2.1 Process the transaction	None	3 Minutes	New Accounts Clerk, LBP Branch
	2.2 Issue evidence of deposit, as applicable to customer	None	2 Minutes	BSO/BOO/BH, LBP Branch
Receive new     evidence of     deposit				
	TOTAL	None	25 Minutes*	

<sup>\*</sup> The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.

Opening of Accounts for Government and Private Institutional Accounts <u>may take additional</u> <u>time to process</u>



#### **LANDBANK List of Products and Services**

### **DEPOSIT PRODUCTS**

Regular Passbook

US \$ Dollar Savings Deposit

US \$ Dollar Time Deposit

Easy \$ Dollar Pension

Euro Savings Account

**Euro Savings Account** 

Euro Time Deposit Account

High Yield US Dollar Time Deposit

Auto-Save Deposit Account

Overseas Filipino (OF) Deposit Account

ATM Savings Account Regular Current Account

Current Account with ATM Access

Regular Peso Time Deposit Easy Savings Plus (ESP)

High Yield Savings Account (HYSA)

Peso E.A.S.Y. (Easy Access and Sure

Yield) Check

Peso E.A.S.Y. (Easy Access and Sure

Yield) Check with ATM access

## **e-BANKING PRODUCTS**

i-Acess

LANDBANK Credit Card

**eMDS** 

LANDBANK Mobile Banking Application

LANDBANK Link.BizPortal

LANDBANK ATM Regular Card

LANDBANK Visa Debit Card

weAccess

LANDBANK E-Card

LANDBANK Cash Card

Easy Padala

LANDBANK Phone Access

Globe G-Cash

Radio Frequency Identification Card

e-Tax Payment System



#### Annex B

## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport Driver's License Professional Regulation Commission ID Government Service Insurance System e-Card Social Security System Card Voter's ID Philhealth ID

Seaman's Book

- Maritime Industry Authority ID Investigation Clearance Postal ID Number card
- National Bureau of Overseas Filipino Workers Department of Social Welfare and Development Police Clearance Certification Certification from the Tax Identification National Council on Disability Affairs, per Integrated Bar of the Bangko Sentral ng Philippines ID Pilipinas Circular No. 792, Senior Citizen Card Series of 2013

Overseas Workers

Welfare Administration ID

- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)

Barangay Certification

- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



# Annex C

# **DOCUMENTARY REQUIREMENTS FOR OPENING AN ACCOUNT**

Classification	Required Document/s				
INDIVIDUAL					
Filipino residents	<ol> <li>At least one (1) original valid photo-bearing ID</li> <li>Two (2) recent ID photos</li> <li>Birth certificate of the child, in case of parents opening an account in behalf of their child</li> <li>Notarized Special Power of Attorney, if customer is blind or visually impaired and shall transact over-the-counter (OTC) with another person or an Attorney-in-Fact (AIF), or shall open a Time Deposit (TD) account</li> <li>Waiver and Quit Claim, if customer is blind or visually impaired and shall transact OTC by himself/herself</li> </ol>				
Foreigner	<ol> <li>Passport</li> <li>Alien Certificate of Registration issued by the Bureau of Immigration/Diplomatic Identification Card issued by the DFA specifying status i.e., working, business, student or non-resident</li> <li>Note: Foreign national whose working permit is under process is required to submit Certificate of Employment.</li> <li>Two (2) recent ID photos</li> </ol>				
Single Proprietorship	At least one (1) original valid photo-bearing ID     Two (2) recent ID photos     Certificate of Registration with the DTI     City/Municipal Mayor's Permit				
Court-appointed Fiduciary (Guardian, Administrator, Trustee or Receiver)	<ol> <li>At least one (1) original valid photo-bearing ID of the Court-appointed Fiduciary and the Beneficial Owner</li> <li>Two (2) recent ID photos of the Court-appointed Fiduciary and the Beneficial Owner</li> <li>Original Copy of the document containing the Fiduciary's appointment, specifically:         <ul> <li>For Guardian – Letter of Guardianship</li> <li>For Executor of a Will – Letters Testamentary</li> <li>For Administrator of a Will – Letters of Administration</li> </ul> </li> </ol>				



Classification	Required Document/s				
	<ul> <li>Required Document/s</li> <li>d. For Rehabilitation Receiver or Liquidator (of financially distressed corporations and individuals) – Court Order</li> <li>e. For Liquidation Receiver (in the case of involuntary dissolution of corporation per Securities and Exchange Commission [SEC]) – Court Order</li> <li>f. For Liquidation Trustee of a dissolved corporation duly appointed by the court (in the absence of one appointed by the board of directors) – Court Order</li> <li>In the case of dissolved corporations where a Liquidation Trustee has been appointed by the last-remaining board of directors: <ul> <li>Original notarized Secretary's Certificate/Board Resolution pertaining to the designation/appointment of a liquidation trustee</li> <li>Last General Information Sheet filed with the SE</li> </ul> </li> <li>Original Copy of Court Order authorizing the Fiduciary to open a deposit account with LANDBANK, except for Liquidation Trustee appointed by the last-remaining board of directors</li> </ul>				
NON-INDIVIDUAL					
Partnership	<ol> <li>At least one (1) original valid photo-bearing ID of each Partner</li> <li>Two (2) recent ID photos of each Partner</li> <li>Articles of Partnership and By-laws, including amendments, if any</li> <li>Certificate of Registration with the SEC</li> <li>Notarized agreement/resolution designating the extent of authority of each Partner in dealing with the depository Bank</li> </ol>				
Corporation	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Articles of Incorporation and By-Laws, including amendments, if any.</li> <li>Certificate of Registration with the SEC</li> <li>Duly notarized Board Resolution or Secretary's</li> </ol>				



Classification	Required Document/s			
	Certificate containing the following:  a. Authority to open an account with LANDBANK  b. Designated officers authorized to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank and the nature and extent of such authority  c. Certification that the resolution remains effective and subsisting and has not been amended, revoked or suspended			
	<ol> <li>Certificate of registration/license/authority/accreditation from other government agency in special cases (e.g., BSP, Insurance Commission, Department of Education, Commission on Higher Education, TESDA, DSWD)</li> <li>Latest General Information Sheet which lists the names of directors/trustees/principal stockholders owning at least twenty percent (20%) of the outstanding capital stock and primary officers such as the President and Treasurer</li> <li>The name, present address, nationality, date of birth, contact number, and source of funds of each of the primary officers (President, Treasurer, and Authorized Signatories)</li> </ol>			
Foreign Corporation	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Articles of Incorporation and By-Laws, including amendments, if any</li> <li>Duly authenticated Secretary's Certificate or equivalent document of the foreign corporation certifying to the issuance of a Board Resolution (i) authorizing the opening of a deposit account, (ii) designating its authorized signatory/ies, and (iii) designating its resident agent to the Philippines</li> <li>License to do business in the Philippines duly issued by SEC, if the foreign corporation is doing business in the Philippines</li> <li>Note: Items 1 and 2 shall be duly authenticated before a Consular Office of the Philippines and all documents written in a foreign language shall be translated in</li> </ol>			



Classification	Required Document/s				
	<ol> <li>Latest General Information Sheet which lists the names of directors/trustees/principal stockholders owning at least twenty percent (20%) of the outstanding capital stock and primary officers such as the President and Treasurer</li> <li>The name, present address, nationality, date of birth, contact number, and source of funds of each of the primary officers (President, Treasurer, and Authorized Signatories)</li> </ol>				
Joint Ventures/ Consortiums	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>For incorporated Joint Ventures/Consortiums:         <ul> <li>Certificate of Registration with the SEC</li> <li>Articles of Incorporation and By-Laws of each of the corporations involved in the joint venture, including amendments, if any</li> <li>Notarized Secretary's Certificate of the Joint Venture/Consortium containing the following:</li></ul></li></ol>				



Classification	Required Document/s
	or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  • Special Power of Attorney of the Individual appointing the officer designated in the Secretary's Certificate of the Corporation as his Attorney-in-Fact, (i) authorizing the opening of the account for the Joint Venture/Consortium and (ii) to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  5. For unincorporated Joint Ventures/Consortiums between Individuals:  c. Joint Venture/Consortium Agreement d. If it is not clearly stated in the Joint Venture/Consortium Agreement the authority to open an account with LANDBANK and the designated person authorized to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority:  • Special Power of Attorney of the Individual appointing the other party as his Attorney-in-Fact, (i) authorizing the opening of the account for the Joint Venture/Consortium, and (ii) to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  6. Philippine Contractors Accreditation Board (PCAB) License of the parties involved, if engaged in the construction business
Corporation in the process of incorporation	<ol> <li>At least one (1) original valid photo-bearing ID of the "Treasurer-in-Trust for"</li> <li>Two (2) recent ID photos of the "Treasurer-in-Trust"</li> <li>Proposed Articles of Incorporation stating therein the name of "Treasurer-in-Trust for" authorized to open an account with LANDBANK in behalf of the corporation</li> </ol>
Association/ Organization	At least one (1) original valid photo-bearing ID of each of the Authorized Signatories



Classification	Required Document/s
	<ol> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Certificate of Registration (or equivalent document) with appropriate government agency, such as:         <ul> <li>a. For Homeowners' Association – HLURB</li> <li>b. For Condominium Association – SEC</li> <li>c. For Government Employees' Association – Civil Service Commission and DOLE</li> <li>d. For Private Sector Union or Labor Organization – DOLE</li> </ul> </li> <li>Articles of Incorporation (or equivalent document) and By-Laws, including amendments, if any</li> <li>Duly notarized Secretary's Certificate containing the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded</li> </ul> </li> </ol>
Cooperative	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Certificate of Registration with the Cooperative Development Authority</li> <li>Articles of Cooperation and By-Laws, including amendments, if any</li> <li>Duly notarized Secretary's Certificate containing the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded</li> </ul> </li> </ol>
National Government Agency/Constitutional Commission	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> </ol>



Classification	Required Document/s				
Oldoniodion.	3. Charter and/or law creating the government corporation/office/agency or Executive Order/Department Order creating the government entity, if newly created 4. Duly notarized Board Resolution/LOA from the Head of Agency incorporating the following:  • Authority to open an account with LANDBANK  • Officers authorized to sign and the nature and extent of such authority  • Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded				
Local Government Unit	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Sanggunian Resolution of LGU concerned certified by the Secretary to the Sanggunian, incorporating the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that such resolution remains effective and subsisting and has not been amended, revoked or superseded.</li> </ul> </li> </ol>				
	Notes: Per Section 43, COA Circular No. 382-92  A. For Current Accounts (Except for Barangays)  • The Local Treasurer and Local Administrator, or in the absence of the Local Administrator, the Local Chief Executive, must be the authorized signatories (the terms and conditions of the current account to be signed by the Local Chief Executive and Local Treasurer). No Sanggunian Resolution as to the designation of the aforesaid authorized signatories is necessary.  B. For separate accounts opened for expenditures of the Sanggunian of a Province, City or Municipality				



Classification	Required Document/s				
	<ul> <li>Authorized signatories are the Local Treasurer and the Vice Governor/Vice Mayor. No Sanggunian Resolution is necessary</li> </ul>				
	Per Section 454 of the Local Government Code C. For Current Accounts (Except for Barangays)				
	<ul> <li>Sanggunian Resolution on the concurrence to the appointment of the local administrator by the local chief executive is required.</li> </ul>				
	<ul> <li>4. In case of a temporary or permanent vacancy in the Office of the Local Chief Executive or Local Treasurer, the following shall be required:</li> <li>A new Sanggunian Resolution when the previous Sanggunian Resolution specifically indicates the name of the former Local Chief Executive or Local Treasurer.</li> </ul>				
	If the general term "Chief Executive" and "Local Treasurer" of LGU was used in the Sanggunian Resolution in the opening of account, a certification from the DILG and BLGF on the assumption of the successor, respectively, shall be sufficient.				
	If there is a conflict on the assumption to a position and a Sanggunian Resolution cannot be secured, certification from the DILG on the assumption on the successor shall be required while, for the new Treasurer, a certification from the BLGF.				
Barangay	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Barangay Council Resolution stating its authorized signatories</li> <li>List of Officers</li> <li>Officers' Oath of Office</li> <li>In case of a temporary or permanent vacancy in the Office of the Local Chief Executive or Barangay Treasurer, the following shall be required:</li> </ol>				



Classification	Required Document/s
	A new Barangay Resolution when the previous     Barangay Resolution specifically indicates the name     of the former Barangay Chairperson or Barangay     Treasurer.
	If the general term "Barangay Chairperson" and "Barangay Treasurer" was used in the Barangay Resolution in the opening of account, a certification from the DILG on the assumption of the successor as Barangay Chairperson, while for the New Treasurer, a Sanggunian Resolution concurring to the appointment of the Barangay Treasurer, shall be sufficient.
	<ul> <li>If the general term "Barangay Chairperson" and "Barangay Treasurer" was used in the Barangay Resolution in the opening of account, a certification from the DILG on the assumption of the successor as Barangay Chairperson, while for the New Treasurer, a Sanggunian Resolution concurring to the appointment of the Barangay Treasurer, shall be sufficient.</li> </ul>
Unincorporated Units of the Government (i.e., for accounts opened for Public Officials for funds held in their official capacity)	<ol> <li>At least one (1) original valid photo-bearing ID of the public official and each of the Authorized Signatories</li> <li>Two (2) recent ID photos of the public official and each of the Authorized Signatories</li> <li>Letter of intent to open a deposit account with the Bank by the public official</li> <li>Duly Notarized SPA, in case a public official designates signatory/ies to the account or appoints representative/s to transact with the Bank in his behalf</li> </ol>



# 17. Payment of Salary Loan

This service includes acceptance of loan payments remitted by agencies for posting to the individual account of loan borrowers.

Office or Division:	LBP Branch			
Classification:	Simple			
<b>Type of Transaction:</b>	G2G – Government to Government; G2B – Government to Business;			
Who may avail:		Government and Private Institutions		
CHECKLIST OF REQU		WHERE TO SECURE		
For Government and Pr				
1. Properly accomplis (1 copy)	shed Payment Slip	Branch		
<ol> <li>Signed Authority to Debit (ADA) from the Account of the Institution or Agency or On-Us Check for payment (1 copy)</li> </ol>		Agency Branch Officer		
3. Supporting Docu Borrowers)	ments (List of			
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Get payment slip     from the SL     Bookkeeper and     present the above     requirements to	1.1 Verify ADA/ check and forward to SL Bookkeeper	None	5 Minutes	Document Examiner, LBP Branch
the responsible person  1.2 Secure approval for the processing of ADA/Check for payment		None	5 Minutes	SL Bookkeeper/ Teller, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Process the payment and provide a copy of ADA or Official Receipt together with the supporting documents to agency authorized personnel	None	5 Minutes	SL Bookkeeper/ Teller, LBP Branch
2. Receive a copy of ADA or Official Receipt together with the supporting documents				
	TOTAL	None	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 18. Processing of Electronic Fund Transfer and Purchase of Overthe-Counter Check

This service covers the processing of over-the-counter Application for Electronic Fund Transfer (EFT) and Application to Purchase the following negotiable instruments by existing depositors.

- a. Manager's Check
- b. Gift Check
- c. Dollar Demand Draft

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C – Government to Citizen; G2B – Government to Business;			
	G2G – Government	to Governm	ent	
Who may avail:	Individuals, Govern	ment and Pri	vate Institutions	
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
Properly Accomplished Application to Purchase Managers Check, FX     Demand Draft, Electronic Fund     Transfer and Gift Check (AMFEG)     (1 set)		New Accou	nts Counter	
2. One (1) original valid photo bearing government-issued ID in the name of the customer (1 copy)  Note: Please see Annex A for complete list of Acceptable IDs		Any government agency issuing identification cards (DFA, GSIS, SSS, LTO, PRC, etc.)		
Properly accomplished Authority to Debit/Credit Account (1 set)		Customer		
CLIENT STEPS	AGENCY ACTIONS	FEES TO PROCESSING PERSON BE PAID TIME RESPONSIBLE		
1. Proceed to the person responsible once called and present the above requirements  1.1 Receive and verify completeness and accuracy of the information on the form		None	5 Minutes	New Accounts Clerk, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Process the transaction	See Annex B	15 Minutes	Document Examiner, LBP Branch
	1.3 Review and approve the transaction accordingly		4 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.4 Debit the corresponding amount from the account of the depositor		5 Minutes	CA/SA Bookkeeper, LBP Branch
	1.5 Release check/ duplicate copy of the transaction to the customer/ authorized representative		1 Minute	New Accounts Clerk/ Teller/ CA/SA Bookkeeper LBP Branch
2. Receive check/duplicate copy of the transaction, as applicable				
	TOTAL	See Annex B	30 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

### 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
     Driver's License
     Professional Regulation Commission ID
     Government Service Insurance System e-Card
     Social Security System Card
     Voter's ID
     Philhealth ID

Seaman's Book

- Maritime Industry
  Authority ID
  National Bureau of
  Investigation
  Clearance
  Police Clearance
  Postal ID
  Tax Identification
  Number card
  Integrated Bar of the
- Philippines ID

   Senior Citizen Card

   Barangay Certification

- Overseas Workers
   Welfare Administration ID
- Overseas Filipino Workers
   ID
- Department of Social Welfare and Development Certification
- Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



# Annex B

### Bank Fees and Charges for Peso Transactions/Services

# A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200.00/month
Closing of Account Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check - Penalty charge per returned check - Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account	PHP30.00/month PHP100.00/withdrawal
Service fee in excess of two (2) withdrawals per month Electronic Money Transfer (EMT)     PHP20,000 & Below     Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20,000
Printing and Reprinting of Bank Statements/ Transaction History Government - for transaction/s beyond one (1) year, (reckoned from date of request)	PHP20.00/page
<ul> <li>Private - for transactions beyond two (2) months, (reckoned from date of request)</li> </ul>	PHP20.00/page
Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP200.00/oertification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDC	Proprietary (notices filter Sein, Regong Seyani, Parasett Pasade)	RFID	E-Card) Customized Cash Card	D\$WD Cash Card	Other Proprietary Cash Card
ATM Transactions (ATM)						
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	(1					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)		NG.			
Fund Transfer	211612			P	HP25.00/	transaction
Statement by Fax			18 H	PHP30.00	(maximum	of 5 pages)

#### C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50.00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

#### D. Safe Deposit Box (SDB)

Dimensions	Rental Fee		
a) 5" x 5" x 24"	PHP1,000/year		
b) 3" x 10" x 24"	PHP1,200/year		
c) 5" x 10" x 24"	PHP1,400/year		
d) 10" x 10" x 24"	PHP1,800/yea		
e) Any other sizes not specified	For BBS Head Approval		

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time
- Deposit for the key is PHP2,000 regardless of size of SD6
   SDB contract is valid for two (2) years



#### **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective June 1, 2018

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges
Inter-Branch Deposit	\$5.00 per transaction
Inter-Branch Withdrawal	\$5.00 per transaction
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  - Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  - Collection - Monthly to start at the end of the 2nd month	\$5.00/month
Closing of Account  - Closing of Account within 30 days from opening date	\$10.00
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB     Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month
Passbook Replacement (lost or damaged)	<b>P</b> 200.00
No. of withdrawals in a month & charges	No limit, No charge

#### B. FOREIGN CHECK FOR CLEARING

Transaction	Fees/Charges		
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	FCDU \$3.00	Regular \$3.00 plus DST*/P3.00 per check	
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check	
Charge on Returned Check	\$20.00 per check		
Returned Check Advice		\$1.00	

#### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges	
FCDU	\$10.00	
Regular	\$10.00 plus DST <sup>1/</sup> •0.60 for every •200 of the applied amount	

#### D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges			
Euro				
FCDU	€25.00			
Regular	€25.00 plus DST*P0.60 for every P200 of the applied amount			
Other Third Currency	1			
FCDU	\$15.00			
Regular	\$15.00 plus DST <sup>1</sup> P0.60 for every P200 of the applied amount			

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





# 19. Reactivation/Closure of Dormant Deposit Account

Dormant Accounts shall be reactivated at the Branch of account through the following:

- a. Initiated by the depositor through (over-the-counter) OTC deposit/ withdrawal
- b. Through Letter Request personally presented by the depositor
- c. Through the batch processing of ICC
- d. Deposit transaction by an authorized representative

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:				
	G2G – Government			
Who may avail:	· · · · · · · · · · · · · · · · · · ·	ment and Private Institutions		
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
Photocopy of one (1) valid photo bearing government-issued ID in the name of the customer (original to be presented) (1 copy)  Note: Please see Annex A for complete list of Acceptable IDs		Any government agency issuing identification cards (DFA, GSIS, SSS, LTO, PRC, etc.)		
2. Evidence of deposit (1 copy)		LBP Branch of Account		
Letter Request by the depositor (1 copy)		Individual of Institutional		
Properly accomplished Deposit or Withdrawal Slip (2 copies)		LBP Branch Lobby		
5. Properly accomplished Authority to Debit Account (ADA)/Fund Transfer (2 copies)		Customer		



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed directly to New Accounts for presentation of Letter and Valid IDs	1.1 Attend to customer concern; conduct KYC procedures and provide updating of CISSC/SSC for reactivation. Retrieve the SSCs of dormant accounts	None	15 Minutes	New Accounts Clerk, LBP Branch
	1.2 Forward the complete accomplished forms to Document Examiner for verification	None		New Accounts Clerk, LBP Branch
	1.3 Verify the signature on the following documents against the old SSC and ID/s presented: a. WS (for withdrawal transaction) b. New set of SSCs	None	5 Minutes	Document Examiner, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.4 Imprint "Reactivated" stamp on the face of the old and new sets of SSCs, and indicate the date of reactivation	None	TIME	Document Examiner, LBP Branch
	1.5 Forward to BSO and BH (dormant SSC custodians)for approval	None		Document Examiner, LBP Branch
	1.6 Validate the DS/WS in the CT terminal and affix initial beside the validation print, Approve/ override the transaction in CT	None	15 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
Receive proceeds     or copy of     withdrawal/deposit     slip				
	TOTAL	None	35 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



#### Official identification documents shall include any of the following:

#### 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
     Driver's License
     Professional Regulation Commission ID
     Government Service Insurance System e-Card
     Social Security System Card
     Voter's ID
     Philhealth ID

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- Maritime Industry
  Authority ID
  National Bureau of
  Investigation
  Clearance
  Police Clearance
  Postal ID
  Tax Identification
  Number card
  Integrated Bar of the
- Philippines ID

   Senior Citizen Card

   Barangay Certification

- Overseas WorkersWelfare Administration ID
- Overseas Filipino Workers
   ID
- Department of Social Welfare and Development Certification
- Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



# 20. Release of Captured Card

This covers the release of ATM Cards captured at any LANDBANK ATMs within the following timelines:

1) LBP Issued Card	Timelines to Claim			
a. Card is captured at Branch	Client has15 banking days within which to			
of Account	claim; otherwise the same shall be			
	perforated and disposed of accordingly			
b. Card is captured at another	Client has 2 banking days within which to			
LBP Branch	claim; otherwise the card will be forwarded			
	to Branch of Account			
2) Other Bank Issued Card	Client has 2 banking days within which to			
	claim; otherwise the same shall be			
	perforated and disposed of accordingly			

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C – Government	to Citizen		
Who may avail:	Individuals			
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
One (1) original valid government-issued the cardholder/authorepresentative Note: Please see A list of Acceptable IDs     One (1) copy proper Client Complaint Fo	ID in the name of orized  nnex A for complete  rly accomplished	cards (DFA	ment agency iss , GSIS, SSS, LT nts Counter or do ,landbank.com/f	ownload at
Client Complaint 10	AGENCY		PROCESSING	PERSON
CLIENT STEPS	ACTIONS	BE PAID	TIME	RESPONSIBLE
Proceed to person responsible once called and present requirements as indicated above	1.1 Check completeness of information in the CCF	None	10 Minutes	New Accounts Clerk, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Review and approve the transaction accordingly	None	3 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.3 Release the card to cardholder	None	2 Minutes	BSO/BOO/BH, LBP Branch
Affix signature on the CCF Claim Stub and receive captured card				
	TOTAL	None	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



#### Official identification documents shall include any of the following:

#### 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport Driver's License Professional Regulation Commission ID Government Service Insurance System e-Card Social Security System Card Voter's ID Philhealth ID

Seaman's Book

- Maritime Industry Authority ID National Bureau of Investigation Clearance Postal ID
- Police Clearance Tax Identification Number card Integrated Bar of the Philippines ID Senior Citizen Card
- Overseas Workers Welfare Administration ID
- Overseas Filipino Workers
- Department of Social Welfare and Development Certification
  - Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)

Barangay Certification

- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



# 21. Release of Inward Returned Check to Depositors

This covers the release of checks previously deposited over-the-counter by accountholders or its representative but eventually returned from clearing either due to funding issues or technicalities.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C – Government to Citizen; G2B – Government to Business; G2G – Government to Government			
Who may avail:	Individuals, Governi	ment and Pri	vate Institutions	
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
One (1) valid government-issued representative	photo bearing ID, if claimed by a		ment agency iss , GSIS, SSS, LT	uing identification O, PRC etc)
Note: Please see <b>Ann</b> list of Acceptabl	e IDs			
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Directly proceed to the designated Branch Officer to pick-up returned check	1.1 Conduct proper KYC; request client to acknowledge receipt of the check in the Returned Check Advice (RCA)	None	14 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.2 Issue Inward Returned Check (IRC) together with the RCA to the client/ authorized representative	None	1 Minute	BSO/BOO/BH, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. Receive IRC and RCA				
	TOTAL	None	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

#### 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
     Driver's License
     Professional Regulation Commission ID
     Government Service Insurance System e-Card
     Social Security System Card
     Voter's ID
     Philhealth ID

Seaman's Book

Maritime Industry
Authority ID
National Bureau of
Investigation
Clearance
Police Clearance
Postal ID
Tax Identification
Number card
Integrated Bar of the
Philippines ID

Senior Citizen Card

Barangay Certification

Overseas Workers
 Welfare Administration ID
 Overseas Filipino Workers
 ID
 Department of Social
 Welfare and Development
 Certification
 Certification from the
 National Council on
 Disability Affairs, per
 Bangko Sentral ng

Pilipinas Circular No. 792,

Series of 2013

- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



# 22. Renewal/Pre-termination/Termination of Certificate of Time Deposit (Peso & Dollar) and High Yield Savings Account

This service includes Renewal/Pre-termination of Certificate of Time Deposit - CTD (Peso/Dollar) High Yield Savings Account (HYSA) and/or Letter of Instructions made by the depositor

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:		•	62B – Governme	nt to Business; G2G
	<ul> <li>Government to G</li> </ul>			
Who may avail:	Individuals, Government and Private Institutions			
CHECKLIST OF REQU		WHERE TO	SECURE	
Evidence of deposit		Issued by the	ne Bank upon Ad	count Opening
Passbook, Letter of applicable (1 copy)	Instruction, as			
2. Letter of Instruction	/Authorization	Authorized	Signatories	
(2 copies)	7 (31.707)231.011	7 (311707)203	e ignate nee	
` '	AGENCY	FEES TO	PROCESSING	PERSON
CLIENT STEPS	ACTIONS	BE PAID	TIME	RESPONSIBLE
Proceed to the person responsible once called and submit	1.1 Attend to customer concern; forward the	None	10 Minutes	New Accounts Clerk, LBP Branch
requirements as indicated above	complete requirements to the Document Examiner for verification			
	1.2 Process the renewal/pre-termination request/letter of instruction	None	10 Minutes	Document Examiner, LBP Branch
	1.3 Review and approve the transaction accordingly	None	3 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.4 Issue new/updated evidence of deposit (CTD/HYSA passbook) to customer	None	2 Minutes	New Accounts Clerk, LBP Branch
Receive new/     updated evidence     of deposit (CTD/     HYSA passbook)				
	TOTAL	None	25 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 23. Request for ATM PIN Change/Forced PIN Change

This service covers request of clients who may have forgotten their Personal Identification Number (PIN) or who may opt to change their existing PIN for security purposes.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Individuals			
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
Properly accomplisi     Request Form (1 cc			nts Counter or d	
2. Photocopy of one (*) bearing issued ID ir customer (original to (1 copy)	) valid photo the name of the Any government agency issuing iden cards (DFA, GSIS, SSS, LTO, PRC,		uing identification	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and submit the requirements as indicated above	1.1 Attend to customer concern; forward the complete requirements to Document Examiner for verification	None	8 Minutes	New Accounts Clerk/ Document Examiner, LBP Branch
	1.2 Forward to officer for approval	None	2 Minutes	New Accounts Clerk, LBP Branch
	1.3 Review and approve the request accordingly	None	1 Minute	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



	ACENCY	FFFC TO	DDOCECCINO	DEBCON
CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON
	ACTIONS	BE PAID	TIME	RESPONSIBLE
	1.4 Access the	None	3 Minutes	New Accounts Clerk,
	Card			LBP Branch
	Management			
	Screen of the			
	IST-CMS and			
	update the			
	PIN Status			
	from Pre-			
	Forced PIN to			
	Forced PIN;			
	request the			
	customer to			
	nominate a			
	new PIN to			
	any LANDBANK			
	ATM			
	ATIVI			
	1.5 Inform the	None	1 Minute	New Accounts Clerk,
	customer that	140110	1 Williate	LBP Branch
	the new PIN			25. 5.0
	can now be			
	used			
	useu			
2. Ready to use the				
new PIN				
	TOTAL	None	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 24. Request for Bank Certification/Statement of Account for Salary Loan

This covers request of Salary Loan borrowers on the Outstanding Balance of their obligation with the Bank either for the full payment of the same or for Loan Take-Out purposes.

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2C – Government to Citizen			
Who may avail:	Individuals			
CHECKLIST OF REQU	JIREMENTS	WHERE TO	SECURE	
Customer Request	Form	New Accou	nts Clerk	
2. Cash for payment o		Customer		
Authority to Debit A			T	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and submit requirements as indicated above	1.1 Attend to customer concern; forward the complete requirements to the Document Examiner for verification	See Annex A	5 Minutes	New Accounts Clerk/ Document Examiner, LBP Branch
	1.2 Prepare the Certification/ Statement of Account		45 Minutes	New Accounts Clerk/ Document Examiner, LBP Branch
	1.3 Affix signature on the Certification accordingly		8 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.4 Issue signed Certification/ Statement of Account to customer	None	2 Minutes	New Accounts Clerk, LBP Branch
2. Receive Certification/ Statement of Account				
	TOTAL	See Annex A	1 Hour*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# Bank Fees and Charges for Peso Transactions/Services

# A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200.00/month
Closing of Account Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check - Penalty charge per returned check - Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor -initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100:00/withdrawal
Electronic Money Transfer (EMT) PHP20,000 & Below Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History  Government - for transaction/s beyond one (1) year, (reckoned from date of request)  Private - for transactions beyond two (2) months,	PHP20.00/page
(reckoned from date of request)  Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP20.00/page PHP200.00/certification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDG	Proprietary (notices filter Sein, Regong Seyani, Parasett Pasade)	RFID	E-Card) Customized Cash Card	D\$WD Cash Card	Other Proprietary Cash Card
ATM Transactions (ATM)						
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	(1					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)		AG.			
Fund Transfer			PHP25.00/transaction			
Statement by Fax		PHP30.00 (maximum of 5 pages)				

#### C. Checks

Types of Checkbook	Price/Fee	
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00	
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00	
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00	
Manager's Check	PHP50.00	
Gift Check	PHP55.00	
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement	

#### D. Safe Deposit Box (SDB)

Dimensions	Rental Fee
a) 5" x 5" x 24"	PHP1,000/year
b) 3" x 10" x 24"	PHP1,200/year
c) 5" x 10" x 24"	PHP1,400/year
d) 10" x 10" x 24"	PHP1,800/year
e) Any other sizes not specified	For BBS Head Approval

Conditions on the use of SDB:

- 1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000
  2. Rental Fee is walved if ADB is at least PHP1.0M at any time
  3. Deposit for the key is PHP2,000 regardless of size of SDB
  4. SDB contract is valid for two (2) years



#### ADVISORY TO ALL OUR VALUED DEPOSITORS

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective **June 1, 2018** 

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges	
Inter-Branch Deposit	\$5.00 per transaction	
Inter-Branch Withdrawal	\$5.00 per transaction	
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn	
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  Collection - Monthly to start at the end of the 2nd month	\$5.00/month	
Closing of Account  Closing of Account within 30 days from opening date	\$10.00	
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB     Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month	
Passbook Replacement (lost or damaged)	<b>₽</b> 200.00	
No. of withdrawals in a month & charges	No limit, No charge	

#### B. FOREIGN CHECK FOR CLEARING

Transaction	Fees/Charges		
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	\$3.00	Regular \$3.00 plus DST*P3.00 per check	
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check	
Charge on Returned Check	\$20.00 per check		
Returned Check Advice		\$1.00	

#### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges	
FCDU	\$10.00	
Regular	\$10.00 plus  DST##0.60 for every #200 of the applied amount	

#### D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges		
Euro	•		
FCDU	€25.00		
Regular	€25.00 plus DST" P0.60 for every P200 of the applied amount		
Other Third Currency	The part of the part of the content of the part of the	-	
FCDU	\$15.00		
Regular	\$15.00 plus DST <sup>1</sup> P0.60 for every P200 of the applied amount		

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





## 25. Request for Card/Passbook Replacement

This service includes the processing of over-the-counter request for the replacement of Proprietary Cards ( ATM, eCard, Cash Card etc.) in view of the following:

- a. Lost/Stolen
- b. Damaged/Defective
- c. Compromised
- d. Filled passbook

Office or Division:	LBP Branch				
Classification:	Simple	Simple			
<b>Type of Transaction:</b>	G2C – Government	to Citizen			
Who may avail:	Individuals, Govern		ivate Institutions		
CHECKLIST OF REQU		WHERE TO			
For Individuals:					
		New Accounts Counter or download at https://www.landbank.com/forms			
<ol><li>A copy of evidence applicable (for dama ATM/Passbook)</li></ol>	•	Issued by the	he Bank upon Ac	ccount Opening	
Original copy of Not Loss (for Loss ATM	/Passbook)	Notary Pub			
4. Original one (1) valid photo bearing government-issued ID in the name of the customer  Note: Please see Annex A for complete list of Acceptable IDs		Any government agency issuing identification cards (DFA, GSIS, SSS, LTO, PRC, etc.)			
For Government and	Private Institutions	I			
In addition to the above	e documents, the follo	owing shall b	e submitted:		
Resolution/ Secretal requesting for the reapplicable Evidence.	eplacement of the	From the B Institution	oard/Corporate S	Secretary of the	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Passbook					
Proceed to the person responsible once called and submit requirements as indicated above	Attend to customer concern; forward it to the Document Examiner for verification	None	6 Minutes	New Accounts Clerk, LBP Branch	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Process the transaction in accordance with the request	See Annex B	2 Minutes	Document Examiner, LBP Branch
	1.3 Review and approve the transaction accordingly		3 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
Pay the corresponding replacement fee	2.1 Issue receipt or provide a copy of the debit memo, as applicable		2 Minutes	New Accounts Clerk, LBP Branch
	2.2 Issue new/updated evidence of deposit to customer		2 Minutes	BSO/BOO/BH, LBP Branch
3. Receive new/ updated evidence of deposit or Claim Form, as applicable				
	TOTAL	See Annex B	15 Minutes*	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
ATM	1	l		
Proceed to the person responsible once called and submit requirements as indicated above	1.1 Attend to customer concern; forward it to the Document Examiner for verification	See Annex B	6 Minutes	New Accounts Clerk, LBP Branch
	1.2 Process the transaction in accordance with the request		2 Minutes	Document Examiner, LBP Branch
	1.3 Review and approve the transaction accordingly		3 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
Pay the corresponding replacement fee	2.1 Issue receipt or provide a copy of the debit memo, as applicable		2 Minutes	New Accounts Clerk, LBP Branch
	2.2 Request card via ATMCICS		6 minutes	<i>BSO/BOO,</i> LBP Branch
	2.3 Generate Cards		5 Banking Days**	ATM Management Assistant/ATM Management Analyst/ATM Management Specialist I and II/ Asst. Division Chief/ Division Chief, CPMD, CPAU, AOSD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	2.4 Issue new/updated evidence of deposit to customer	None	2 Minutes	<i>BSO/BOO/BH,</i> LBP Branch
Receive new/     updated evidence/     ATM card				
	TOTAL	See Annex B	5 Banking Days, 21 Minutes	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.

<sup>\*\*</sup> if card to be issued is not Instant Card



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
     Driver's License
     Professional Regulation Commission ID
     Government Service Insurance System e-Card
     Social Security System Card
     Voter's ID
     Philhealth ID

Seaman's Book

- Maritime Industry
  Authority ID
  National Bureau of
  Investigation
  Clearance
  Police Clearance
  Postal ID
  Tax Identification
  Number card
  Integrated Bar of the
- Tax Identification
  Number card
  Integrated Bar of the Philippines ID
  Senior Citizen Card
  Barangay Certification
- Overseas WorkersWelfare Administration IDOverseas Filipino Workers
- IDDepartment of SocialWelfare and Development
- Welfare and Development
  Certification

  Certification from the
  - National Council on
    Disability Affairs, per
    Bangko Sentral ng
    Pilipinas Circular No. 792,
    Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



## Annex B

## Bank Fees and Charges for Peso Transactions/Services

### A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200,00/month
Closing of Account Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check - Penalty charge per returned check - Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor -initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100:00/withdrawal
Electronic Money Transfer (EMT) PHP20,000 & Below Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History Government - for transaction/s beyond one (1) year, (reckoned from date of request)	PHP20.00/page
<ul> <li>Private - for transactions beyond two (2) months, (reckoned from date of request)</li> </ul>	PHP20.00/page
Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP200.00/certification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDC	Proprietary (notices filter Sein, Regong Seyani, Parasett Pasade)	RFID	E-Card) Customized Cash Card	D\$WD Cash Card	Other Proprietary Cash Card
ATM Transactions (ATM)						,,
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	r)					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)					
Fund Transfer	STICKS.		Ti .	P	HP25.00/	transaction
Statement by Fax			12 N	PHP30.00	(maximum	of 5 pages

#### C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50.00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

### D. Safe Deposit Box (SDB)

Dimensions	Rental Fee
a) 5" x 5" x 24"	PHP1,000/year
b) 3" x 10" x 24"	PHP1,200/year
c) 5" x 10" x 24"	PHP1,400/year
d) 10" x 10" x 24"	PHP1,800/year
e) Any other sizes not specified	For BBS Head Approval

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time

  3. Deposit for the key is PHP2,000 regardless of size of SDB

  4. SDB contract is valid for two (2) years



## **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective June 1, 2018

## A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges
Inter-Branch Deposit	\$5.00 per transaction
Inter-Branch Withdrawal	\$5.00 per transaction
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  - Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  - Collection - Monthly to start at the end of the 2nd month	\$5.00/month
Closing of Account Closing of Account within 30 days from opening date	\$10.00
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB     Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month
Passbook Replacement (lost or damaged)	<b>₽</b> 200.00
No. of withdrawals in a month & charges	No limit, No charge

## B. FOREIGN CHECK FOR CLEARING

Transaction	Fees/Charges		
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	FCDU \$3.00	Regular \$3.00 plus DST*/P3.00 per check	
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check	
Charge on Returned Check	\$20.	00 per check	
Returned Check Advice		\$1.00	

#### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges
FCDU	\$10.00
Regular	\$10.00 plus DST# P0.60 for every P200 of the applied amount

### D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges	
Euro		
FCDU	€25.00	
Regular	€25.00 plus	
Today Communication Communicat	DST <sup>17</sup> P0.60 for every P200 of the applied amount	
Other Third Currency	I	- //
FCDU	\$15.00	
Regular	\$15.00 plus	1
	DST" P0.60 for every P200 of the applied amount	

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





# 26. Request for Checkbook

This service includes the processing of checkbook requested over-the-counter by the depositor or its authorized representative at the Branch of Account.

- a. Personal Checkbook
- b. Commercial Checkbook
- c. MDS Checkbook
- d. Continuous Form Checks

Of	fice or Division:	LBP Branch				
	assification:	Simple				
	pe of Transaction:					
Type of Transaction.		<ul> <li>Government to Government</li> </ul>		2D COVERNING	111 to Business, 520	
WI	ho may avail:	Individuals, Govern		vate Institutions		
CHECKLIST OF REQUIREMENTS			WHERE TO SECURE			
	Properly accomplish Requisition Form (1	ned Checkbook		nts Counter		
2.	Signed Authority to copies)	Debit Account (2	Depositor			
CL	LIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1.	Proceed to the person responsible once called and submit requirements as indicated above	1.1 Attend to customer concern; forward it to the Document Examiner for verification	None	8 Minutes	New Accounts Clerk, LBP Branch	
		1.2 Forward to officer for approval	None	2 Minutes	Document Examiner, LBP Branch	
		1.3 Review and approve the transaction accordingly	None	2 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch	



CLIENT STEPS		AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. Pay the corresponding as appli	onding fee,	2.1 Issue receipt or provide a copy of the debit memo, as applicable	See Annex A	2 Minutes	New Accounts Clerk, LBP Branch
		2.2 Issue claim form to depositor		1 Minute	New Accounts Clerk, LBP Branch
3. Receive Form	e Claim				
		TOTAL	See Annex A	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Bank Fees and Charges for Peso Transactions/Services

### A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200,00/month
Closing of Account     Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check Penalty charge per returned check Penalty charge for Returned Checks and Other Cash Items	PHP2,000.00/check PHP200.00/day
(RCOCI)	for every PHP40,000 amount of check or a fraction thereof
Dormant Account Savings Deposit Account Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account Coverage - Accounts with no depositor -initiated financial	PHP30.00/month
<ul> <li>transaction for one (1) year and falling below the required ADB</li> <li>Collection - Monthly to start at the 5<sup>th</sup> year from the date of last financial transaction.</li> </ul>	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100.00/withdrawal
Electronic Money Transfer (EMT) PHP20.000 & Below	PHP100.00
Above PHP20,000	PHP 100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History Government - for transaction/s beyond one (1) year, (reckoned from date of request)	PHP20.00/page
<ul> <li>Private - for transactions beyond two (2) months, (reckoned from date of request)</li> </ul>	PHP20.00/page
Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP200.00/certification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDC	Proprietary (notices filter Seks, Regong Seks, Personal Pasada)	RFID	E-Card) Customized Cash Card	D\$WD Cash Card	Other Proprietary Carn Card
ATM Transactions (ATM)						
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	1					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)					
Fund Transfer	211082			P	HP25.00/	transaction
Statement by Fax			12 H	PHP30.00	(maximum	of 5 pages

#### C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50,00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

## D. Safe Deposit Box (SDB)

Dimensions	Rental Fee		
a) 5" x 5" x 24"	PHP1,000/year		
b) 3" x 10" x 24"	PHP1,200/year		
c) 5" x 10" x 24"	PHP1,400/year		
d) 10" x 10" x 24"	PHP1,800/year		
e) Any other sizes not specified	For BBS Head Approval		

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time

  3. Deposit for the key is PHP2,000 regardless of size of SDB

  4. SDB contract is valid for two (2) years



### **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective June 1, 2018

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges
Inter-Branch Deposit	\$5.00 per transaction
Inter-Branch Withdrawal	\$5.00 per transaction
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  Collection - Monthly to start at the end of the 2nd month	\$5.00/month
Closing of Account Closing of Account within 30 days from opening date	\$10.00
Dormant Account  Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month
Passbook Replacement (lost or damaged)	<b>P</b> 200.00
No. of withdrawals in a month & charges	No limit, No charge

#### B. FOREIGN CHECK FOR CLEARING

Transaction	Fee	s/Charges
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	\$3.00	Regular \$3.00 plus DST*/P3.00 per check
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check
Charge on Returned Check	\$20.	00 per check
Returned Check Advice		\$1.00

### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges	
FCDU	\$10.00	
Regular	\$10.00 plus DST#P0.60 for every P200 of the applied amount	

### D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges			
Euro	1 Control of the Cont			
FCDU	€25.00			
Regular	€25.00 plus DST*P0.60 for every P200 of the applied amount			
Other Third Currency	10 (10 (10 (10 (10 (10 (10 (10 (10 (10 (			
FCDU	\$15.00			
Regular	\$15.00 plus DST" P0.60 for every P200 of the applied amount			

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





# 27. Request for Over-the-Counter Fund Transfer

This service covers the request of existing depositors for an over-the-counter Fund Transfer to their Branch of Account or to any LBP Branch nationwide.

Office or Division:	LBP Branch				
Classification:	Simple				
Type of Transaction:	G2C - Government	to Citizen; C	32B – Governme	nt to Business	
Who may avail:	Individuals/Institutio	n			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE			
1. Properly accomplish	ned one (1) set	New Accou	New Accounts Counter		
Authority to Debit/C					
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Proceed to the person responsible once called and submit the requirements as indicated above	1.1 Attend to customer concern; forward the complete requirements to the Document Examiner for verification	None	5 Minutes	New Accounts Clerk/ Document Examiner, LBP Branch	
	1.2 Review and approve the Authority to Debit/Credit request and forward the same to Bookkeeper for processing	None	2 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch	



	A OFNOV	EEEO TO	DD COE COLLE	DEDOON
CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON
CLILITI OILI O	ACTIONS	BE PAID	TIME	RESPONSIBLE
	1.3 Process the	See	7 Minutes	CA/SA Bookkeeper,
	transaction in	Annex A		LBP Branch
	accordance	71111102171		
	with the			
	request;			
	collect service			
	charge as			
	applicable			
	1.4 Provide the		1 Minute	New Accounts Clerk
	customer with		I minute	LBP Branch
				23. Branen
	a copy of the			
	the validated			
	Authority to			
	Debit/Credit			
	Form			
2. Receive copy of				
the validated				
Authority to				
1				
Debit/Credit Form				
	TOTAL	See	15 Minutes*	
		Annex A		

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Bank Fees and Charges for Peso Transactions/Services

## A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter Collection - Monthly to start at the end of the 2nd month	PHP200.00/month
Closing of Account     Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check - Penalty charge per returned check - Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor -initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last	PHP30_00/month
financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100.00/withdrawal
Electronic Money Transfer (EMT) PHP20,000 & Below Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History Government - for transaction/s beyond one (1) year, (reckoned from date of request)	PHP20.00/page
<ul> <li>Private - for transactions beyond two (2) months, (reckoned from date of request)</li> </ul>	PHP20.00/page
Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP200.00/oertification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDC	Proprietary (notices filter Sets, Regong Seyani, Pensiett Pasada)	RFID	E-Card) Customized Cash Card	DSWD Cash Card	Other Proprietary Cash Card
ATM Transactions (ATM)						
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	1)					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)		ACC.			
Fund Transfer			PHP25.00/transaction			transaction
Statement by Fax			PHP30.00 (maximum of 5 pages)			

#### C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP600.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50.00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

## D. Safe Deposit Box (SDB)

Dimensions	Rental Fee
a) 5" x 5" x 24"	PHP1,000/year
b) 3" x 10" x 24"	PHP1,200/year
c) 5" x 10" x 24"	PHP1,400/year
d) 10" x 10" x 24"	PHP1,800/year
e) Any other sizes not specified	For BBS Head Approval
** 2 ** ** ** ** ** ** ** ** ** ** ** **	

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time

  3. Deposit for the key is PHP2,000 regardless of size of SDB

  4. SDB contract is valid for two (2) years



### ADVISORY TO ALL OUR VALUED DEPOSITORS

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective June 1, 2018

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges	
Inter-Branch Deposit	\$5.00 per transaction	
Inter-Branch Withdrawal	\$5.00 per transaction	
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn	
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  - Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  - Collection - Monthly to start at the end of the 2nd month	\$5.00/month	
Closing of Account Closing of Account within 30 days from opening date	\$10.00	
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB     Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month	
Passbook Replacement (lost or damaged)	<b>P</b> 200.00	
No. of withdrawals in a month & charges	No limit, No charge	

#### B. FOREIGN CHECK FOR CLEARING

Transaction	Fees/Charges		
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	FCDU \$3.00	Regular \$3.00 plus DST*/P3.00 per check	
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST*/P3.00 per check	
ge on Returned Check \$20.00 per check		00 per check	
Returned Check Advice	\$1.00		

### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges	
FCDU	\$10.00	
Regular	\$10.00 plus  DST <sup>1</sup> • 0.60 for every • 200 of the applied amount	

### D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction	Fees/Charges			
Euro				
FCDU	€25.00			
Regular	€25.00 plus DST* P0.60 for every P200 of the applied amount			
Other Third Currency	1			
FCDU	\$15.00			
Regular	\$15.00 plus DST <sup>1</sup> /P0.60 for every P200 of the applied amount			

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





## 28. Request for Stop Payment Order

The Stop Payment Order (SPO) shall only be honored and processed under the following conditions:

- a. The check is not stale.
- b. The check is not certified. The check is considered certified when the Bank undertakes to pay it at any future time when presented for payment.
- c. The check is not yet paid/negotiated nor covered by an outstanding SPO.

Office or Division:	LBP Branch				
Classification:	Simple				
Type of Transaction:	G2C – Government	to Citizen			
Who may avail:	Individuals, Govern	ment and Private Institutions			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE			
1. Individual (Single	or Joint) Peso or				
Dollar					
<ul> <li>Affidavit of Loss</li> </ul>	(in case of Lost	Branch/Notary Public			
check)					
<ul> <li>Stop Payment C</li> </ul>	Order (SPO) Form All LBP Branches				
2. Institutional Cus	tomer (Private /	1			
Government)					
<ul> <li>Affidavit of Loss</li> </ul>	(in case of Lost	Branch/Notary Public			
check)					
<ul> <li>Stop Payment C</li> </ul>	order (SPO) Form	All LBP Branches			



CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON
	ACTIONS	BE PAID	TIME	RESPONSIBLE
Present the Stop     Payment Form     duly signed by the     authorized     signatories.	1.1 Review the SPO received to ensure that the SPO request is properly accomplished by the requesting party, prepared in three (3) copies, conditions in honoring SPO are met and reasons are acceptable Indicate on the request the date and time of receipt	None	5 Minutes	New Accounts Clerk, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Verify the signature/s on the SPO request against CISSC on file or valid ID in case of CFC and MDS checks, if payee or holder in due course issued/prepared the SPO request. Request the depositor (nongovernment agencies) to pay service charge to BT if payment is thru cash	None	10 Minutes	Document Examiner/ Bookkeeper/ Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.3 Forward the SPO to CA/SA Bookkeeper if payment is thru debit from account	None		Document Examiner/ Bookkeeper/ BSO/BOO/BH, LBP Branch



CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON
	ACTIONS	BE PAID	TIME	RESPONSIBLE
2. Pay the service charge at the Counter/ or present Deposit Account (passbook or ATM Card if for debit from account)	2.1 Receive the payment from the depositor/debit the account and machinevalidate the SPO request. Give the triplicate of the SPO to the requesting party	P100.00/ per check	5 Minutes	New Accounts Clerk/ Document Examiner/ BSO/BOO/BH, LBP Head
	2.2 Tag the SPO request in the FIAS terminal with validity of six (6) months from the date of receipt. Indicate the expiry date of SPO in the original and duplicate of SPO request.  Attach the SPO request to the corresponding CISSC	None		New Accounts Clerk/ Document Examiner/ BSO/BOO/BH, LBP Head
	TOTAL	P100.00/	20 Minutes*	
		per check		

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



# 29. Request for the Reprinting of Bank Statement

This covers the reprinting of Bank Statement by accountholders/authorized representatives to be requested at the Branch of Account.

Office	or Division:	LBP Branch				
Classi	ification:	Simple				
Type of Transaction:		G2C – Government			nt to Business;	
		G2G – Government to Government				
	nay avail:	·	ndividuals, Government and Private Institutions			
	KLIST OF REQU		WHERE TO			
	operly accomplish			nts Counter or d		
	quest Form (CRF	, \		/.landbank.com/f		
	e (1) original valid				uing identification	
_	vernment-issued	•	cards (DFA	, GSIS, SSS, LT	O, PRC, etc.)	
	imed by a repres					
	te: Please see <b>A</b> l of Acceptable IDs	nnex A for complete				
	copy of Letter of A	Authority if	Depositor			
	olicable	tationty, ii	Depositor			
		AGENCY	FEES TO PROCESSING PERSON			
CLIEN	IT STEPS	ACTIONS	BE PAID	TIME	RESPONSIBLE	
1. Pro	oceed to the	1.1 Check	None	5 Minutes	New Accounts Clerk/	
Bra	anch personnel	completeness			Document Examiner,	
	ponsible once	of information			LBP Branch	
	led and submit	in the CRF;				
	requirements	forward				
	indicated	document to				
abo	ove	the Document				
		Examiner for				
		verification				
		and if in order				
		forward CRF				
		αρρισναι				
		to Branch Officer for review and approval				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Review and approve the transaction accordingly	See Annex B	2 Minutes	BSO/BOO/BH, LBP Branch
	1.3 Process the reprinting		7 Minutes	New Accounts Clerk, LBP Branch
	1.4 Request client to acknowledge receipt of BS in the CRF, then release BS to client or its authorized representative  1.5 Provide Claim Form for BS requested at		1 Minute	New Accounts Clerk, LBP Branch  New Accounts Clerk, LBP Branch
0. 4.1	SID			
2. Acknowledge receipt of BS in the CRF and receive BS/Claim Form				
	TOTAL	See Annex B	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## Official identification documents shall include any of the following:

## 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport
     Driver's License
     Professional Regulation Commission ID
     Government Service Insurance System e-Card
     Social Security System Card
     Voter's ID
     Philhealth ID

Seaman's Book

- Maritime Industry Authority IDNational Bureau of Investigation
- Investigation
  Clearance

   Police Clearance

   Postal ID
- Tax IdentificationNumber cardIntegrated Bar of the
- Philippines ID

   Senior Citizen Card

   Barangay Certification

- Overseas Workers
   Welfare Administration ID
- Overseas Filipino Workers
   ID
- Department of Social Welfare and Development Certification
- Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Series of 2013
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. **For Filipino Students** School ID signed by the school principal or head of the educational institution.



## Annex B

## Bank Fees and Charges for Peso Transactions/Services

## A. Regular Transactions

Type of Service/Transaction	Fees/Charges
Inter-branch Deposit/Withdrawal/Encashment (for inter-regional transactions only) PHP10,000 and below Above PHP10,000	PHP50.00 PHP100.00
Passbook Replacement (lost or damaged)	PHP200.00
Account falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  Coverage - Accounts falling below ADB requirement for two (2) consecutive month-end and every month-end thereafter  Collection - Monthly to start at the end of the 2nd month	PHP200,00/month
Closing of Account  Closing of Savings Account or Current Account within one month from opening date	PHP300.00
Stop Payment Order (SPO)	PHP100.00/check
Returned Check - Penalty charge per returned check - Penalty charge for Returned Checks and Other Cash Items (RCOCI)	PHP2,000.00/check PHP200.00/day for every PHP40,000 amount of check or a fraction thereof
Dormant Account  Savings Deposit Account  Coverage - Accounts with no depositor-initiated financial transaction for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year, reckoned from the date of last financial transaction.  Demand Deposit Account  Coverage - Accounts with no depositor -initiated financial transaction for one (1) year and falling below the required ADB  Collection - Monthly to start at the 5 <sup>th</sup> year from the date of last financial transaction.	PHP30.00/month
Easy Savings Plus (ESP) Account  Service fee in excess of two (2) withdrawals per month	PHP100:00/withdrawal
Electronic Money Transfer (EMT) PHP20,000 & Below Above PHP20,000	PHP100.00 PHP100.00 plus 1/8 of 1% in excess of PHP20.000
Printing and Reprinting of Bank Statements/ Transaction History  Government - for transaction/s beyond one (1) year, (reckoned from date of request)  Private - for transactions beyond two (2) months.	PHP20.00/page
(reckoned from date of request)  Bank Certification on Deposit Balances (for all kinds of Bank Certification)	PHP20.00/page PHP200.00/certification
Bank Guarantee Against Deposit	PHP400.00



#### B. Cards and e-Banking Transactions

Transaction/Service	LVDC	Proprietary (notices filter Sets, Regong Sayani, Panaseki Pasada)	RFID	E-Card) Customized Cash Card	D\$WD Cash Card	Other Proprietary Cash Card
ATM Transactions (ATM)	****					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Interbank Withdrawal	10.00	10.00	10.00	10.00	10.00	10.00
Interbank Balance Inquiry	1.00	1.00	1.00	1.00	1.00	1.00
Fund Transfer LANDBANK to LANDBANK	10.00	10.00	10.00	10.00	10.00	10.00
LANDBANK to Other Bank	25.00	25.00	25.00	25.00	25.00	25.00
Bills Payment	Free	Free	Free	Free	Free	Free
Card Replacement Fee	150.00	110.00	300.00	250.00	250.00	150.00
PIN Replacement/ PIN Mailer	50.00	50.00	50.00	50:00	Free	50.00
Reactivation Fee	N/A	N/A	N/A	N/A	50.00	50.00
International Cash Withdrawal	150.00	N/A	N/A	N/A	N/A	N/A
International Balance Inquiry	50.00	N/A	N/A	N/A	N/A	N/A
Online Banking (Fund Transfer	(1					
Instapay	25.00	25.00	25.00	N/A	N/A	N/A
PesoNet	15.00	15.00	15.00	N/A	N/A	N/A
BancNet	25.00	25.00	25.00	N/A	N/A	N/A
LANDBANK Phone Access (LF	'A)		ACC.			
Fund Transfer			PHP25.00/transaction			
Statement by Fax			PHP30.00 (maximum of 5 pages)			

### C. Checks

Types of Checkbook	Price/Fee
Personal Checkbook (Booklet of 50 pcs.)	PHP300.00
Commercial Checkbook (Booklet of 100 pcs.)	PHP800.00
MDS Checkbook (Booklet of 100 pcs.)	PHP800.00
Manager's Check	PHP50.00
Gift Check	PHP55.00
Continuous Form Check / Other Customized Checks	To be based on the approved arrangements and design per Memorandum of Agreement

### D. Safe Deposit Box (SDB)

Rental Fee		
PHP1,000/year		
PHP1,200/year		
PHP1,400/year		
PHP1,800/year		
For BBS Head Approval		

- Conditions on the use of SDB:

  1. To avail of SDB, depositor must have account/s with total ADB of at least PHP200,000

  2. Rental Fee is walved if ADB is at least PHP1.0M at any time
- Deposit for the key is PHP2,000 regardless of size of SDB
   SDB contract is valid for two (2) years



#### **ADVISORY TO ALL OUR VALUED DEPOSITORS**

Bank Fees and Charges for US Dollar and Third Currency Transactions/Services Effective **June 1, 2018** 

#### A. US\$ SAVINGS ACCOUNT TRANSACTIONS

Type of Service/Transaction	Fees/Charges
Inter-Branch Deposit	\$5.00 per transaction
Inter-Branch Withdrawal	\$5.00 per transaction
Withdrawal prior to expiry of holding period of 10 banking days	1/4 of 1% of the amount withdrawn
Account Falling below minimum Average Daily Balance (ADB) Savings and Demand Deposit Accounts  - Coverage - Accounts falling below ADB requirement for two (2) - consecutive month-end and every month-end thereafter  - Collection - Monthly to start at the end of the 2nd month	\$5.00/month
Closing of Account Closing of Account within 30 days from opening date	\$10.00
Coverage - Accounts with no depositor-initiated financial transactions for two (2) years and falling below the required ADB  Collection - Monthly to start at the 5th year, reckoned from the date of last financial transaction	\$0.50/month
Passbook Replacement (lost or damaged)	₱200.00
No. of withdrawals in a month & charges	No limit, No charge

#### B. FOREIGN CHECK FOR CLEARING

Transaction	Fees/Charges		
US Dollar – within and outside New York subject to fifteen (15) banking days clearing period	\$3.00	Regular \$3.00 plus DST*P3.00 per check	
Other Foreign Currency – through special clearing and should not be lower than US\$250 equivalent per check	\$3.00	\$3.00 plus DST <sup>1</sup> /P3.00 per check	
Charge on Returned Check	\$20.00 per check		
Returned Check Advice	\$1.00		

#### C. US DOLLAR DEMAND DRAFT

Transaction	Fees/Charges
FCDU	\$10.00
Regular	\$10.00 plus  DST <sup>u</sup> •0.60 for every •200 of the applied amount

#### D. EURO AND OTHER THIRD CURRENCY DEMAND DRAFT

Transaction Fees/Charges				
Euro				
FCDU	€25.00			
Regular €25.00 plus DST™P0.60 for every P200 of the applied amount				
Other Third Currency	1			
FCDU	\$15.00			
Regular	\$15.00 plus DST* P0.60 for every P200 of the applied amount			

<sup>1/</sup> Documentary Stamp Tax

Regulated by the Bangko Sentral ng Pilipinas

Financial Consumer Protection Department (02) 708-7087; consumeraffairs@bsp.gov.ph.





## 30. Salary Loan

This covers the processing of loan application of employees of Government and Private Institutions with Memorandum of Agreement (MOA) executed by and between the institution and LANDBANK.

Loan application can be filed thru the Branches or thru www.landbank.com

Office or Division:	LBP Branch				
Classification:	Simple				
Type of Transaction:	G2C – Government to Citizen; G2B – Government to Business;				
	G2G – Government to Government				
Who may avail:	Employees of Gove			ns	
CHECKLIST OF REQU		WHERE TO			
1. Memorandum of A		LBP Branch	า		
the Bank and the In	\ /				
2. Signed Authority to		Agency Bra	inch Officer		
check for payment (		1000			
3. Properly accomplise and Supporting		LBP Branch	1		
and Supporting Requirements (1 se	3				
	d Livelihood Loan				
Application/Agre					
Employer's Cer					
Certified/True	copy of latest				
Payslip	oopy of lateot				
4. Borrower-Co maker	List, for Electronic	Agency			
Salary Loan	·				
CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON	
	ACTIONS	BE PAID	TIME	RESPONSIBLE	
Submit properly	1.1 Determine	None	4 Hours	Salary Loan	
accomplished	eligibility of			<i>Bookkeeper,</i> LBP Branch	
Livelihood Loan	applicant (for			LDP DIAIICH	
Application to the	LLS); submit				
person responsible (for	the complete requirements				
LLS); for					
Electronic Salary					
Loan (ESL),					
access the e-	approval				
banking channels					
for Loan					
Application					



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Review application; seek approval from appropriate* Branch Officer	See Annex A	1 Banking Day	BSO/BOO/BH, LBP Branch
Affix signature on applicable documents to signify conforme (for LLS)	2.1 Process the loan and require borrower to sign applicable documents		1 Banking Day	Salary Loan Bookkeeper, LBP Branch
	2.2 Credit proceeds to the account nominated by the borrower and provide borrower with a copy of applicable loan documents		4 Hours	Salary Loan Bookkeeper, LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
3. Verify if the proceeds are credited to nominated account; receive copy of applicable loan documents				
	TOTAL	See Annex A	3 Banking Days	



Parameter	Terms and Conditions			
Interest Rate	10% per annum based on monthly diminishing balance payable in arrears			
Non-Interest Charges				
a. Service fee	One-time deduction equivalent to ½ of 1% of the approved loan; minimum of ₱200.00 up to maximum of ₱2,500.00			
b. Advance Interest	Computed from loan approval up to the day prior to the 1 <sup>st</sup> amortization period			
c. Credit Life Insurance (CLI) Premium	Based on existing rates of the insurance company at the time of loan application			
	In case of loan renewal, unexpired insurance premium shall be deducted from the CLI premium due on the new loan or credited to the employee-borrower's ATM payroll account if there are any excess.			
d. Documentary Stamp Tax	Based on existing BIR rules and regulations, i.e., ₱1.50 for every ₱200.00 or a fractional part thereof for loans exceeding ₱250,000.00			
e. Penalty	Three percent (3%) per month shall be imposed on the past due amount (principal) after five (5) banking days grace period.			
	Waiver of penalty shall be approved in accordance with the CA/SA			
f. Other Charges as applicable	Outstanding balance of existing livelihood loan in case of migration from other system shall include unpaid interest, and other applicable fees/charges.			



## 31. Sale/Purchase of Foreign Currencies

This service covers the processing of over-the-counter Sale/Purchase of US Dollar Notes and third currencies\* currently offered by the Bank to its existing depositors and which can be availed at the following Branches depending on the type of currency involved.

Notes/Currencies	Name of Branches		
US Dollar Notes	All Branches		
3 <sup>rd</sup> Currencies			
Chinese Yuan	Cash Department		
Yen	Cash Department & Buendia		
Euro	Cash Department, East Ave. Greenhills,		
	General Santos Highway and Intramuros		

Office or Division:	LBP Branch				
Classification:	Simple				
Type of Transaction:	G2C – Government to Citizen				
Who may avail:	Individuals				
	CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
For Individual:					
	perly accomplished	New Accou	nts Counter		
	Purchase Foreign				
	ation to Sell Foreign				
	Currency, as applicable				
2. Currency for Exchain	, -	Customer			
CLIENT STEPS AGENCY				DEDCON	
CLIENT STEPS		FEES TO	PROCESSING	PERSON	
	ACTIONS	BE PAID	TIME	RESPONSIBLE	
Proceed to the	ACTIONS 1.1 Receive and			RESPONSIBLE New Accounts Clerk,	
Proceed to the person	ACTIONS  1.1 Receive and verify	BE PAID	TIME	RESPONSIBLE	
Proceed to the person responsible once	ACTIONS  1.1 Receive and verify accuracy of	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
Proceed to the person responsible once called and present	ACTIONS  1.1 Receive and verify accuracy of information on	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
Proceed to the person responsible once called and present the above	ACTIONS  1.1 Receive and verify accuracy of information on the form and	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
Proceed to the person responsible once called and present the above requirements as	ACTIONS  1.1 Receive and verify accuracy of information on the form and the	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
Proceed to the person responsible once called and present the above	ACTIONS  1.1 Receive and verify accuracy of information on the form and the genuineness	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
Proceed to the person responsible once called and present the above requirements as	ACTIONS  1.1 Receive and verify accuracy of information on the form and the genuineness of currency for	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	
Proceed to the person responsible once called and present the above requirements as	ACTIONS  1.1 Receive and verify accuracy of information on the form and the genuineness	BE PAID	TIME	RESPONSIBLE New Accounts Clerk,	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Process the transaction	None	15 Minutes	Document Examiner, LBP Branch
	1.3 Review and approve the transaction accordingly	None	5 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.4 Request for appropriate currency needed, if applicable	None	4 Minutes	<i>Teller,</i> LBP Branch
	1.5 Release amount of currency exchanged, as applicable	None	1 Minute	<i>Teller,</i> LBP Branch
Receive     equivalent amount     of currency     exchanged				
	TOTAL	None	30 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



## 32. Servicing of Modified Disbursement Scheme Transactions

This service is available to government agencies to comply with the directive of the Department of Finance (DOF) and the Department of Budget and Management (DBM) to facilitate the effective management of cash resources of the National Government particularly on the reconciliation of Disbursements of the National Government Agencies (NGAs) from the accounts of the Bureau of the Treasury (BTr) with LANDBANK. This includes the following:

- a. Access to eMDS
- b. Account Opening /Enrolment of Modified Disbursement Scheme (MDS) Sub-Account
- c. Processing of Notice of Cash Allocation (NCA)/Notice of Transfer of Allocation (NTA)
- d. Processing of List of Due and Demandable Accounts Payable Advice to Debit Account (LDDAP-ADA) and Advice of Checks Issued and Cancelled (ACIC)
- e. Cancellation of MDS Checks/LDDAP-ADA
- f. Adjustments of ACIC/LDDAP-ADA
- g. Negotiation of MDS Checks/LDDAP ADA
- h. MDS Seed Fund Replenishment

Office or Division:	LBP Branch			
Classification:	Simple			
Type of Transaction:	G2G – Government to Government			
Who may avail:	Government Institutions			
CHECKLIST OF REQU	UIREMENTS WHERE TO SECURE			
1. Agency Enrolment F	Form .	Branch		
2. User Enrolment		Agency concerned		
CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON
	ACTIONS	BE PAID	TIME	RESPONSIBLE
Coordinate with the Branch Head/MDS Bookkeeper for the availment of the service	1.1 Attend to customer concern; provide overview of the service	None	30 Minutes	Branch Head/ MDS Bookkeeper, LBP Branch
	1.2 Forward it to the officer for approval/ notation	None	10 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Review and approve/note the transaction accordingly	None	13 Minutes	<i>BSO/BOO/BH,</i> LBP Branch
	1.4 Coordinate with Head Office counterparts for the enrolment of the agency to the eMDS	None	5 Minutes	MDS Bookkeeper, LBP Branch
2. Submit applicable documents to request the processing of MDS transactions as listed in Annex A	2.1 Process the applicable transaction	None	30 Minutes	MDS Bookkeeper, LBP Branch
	2.2 Provide agency with a copy of processed transactions	None	2 Minutes	MDS Bookkeeper, LBP Branch
3. Receive applicable duplicate copy of the agency				
	TOTAL	None	1 Hour, 30 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



#### Annex A

### **DOCUMENTARY REQUIREMENTS FOR OPENING AN ACCOUNT**

Classification	Required Document/s			
INDIVIDUAL				
Filipino residents	<ol> <li>At least one (1) original valid photo-bearing ID</li> <li>Two (2) recent ID photos</li> <li>Birth certificate of the child, in case of parents opening ar account in behalf of their child</li> <li>Notarized Special Power of Attorney, if customer is blind or visually impaired and shall transact over-the-counter (OTC) with another person or an Attorney-in-Fact (AIF), or shall open a Time Deposit (TD) account</li> <li>Waiver and Quit Claim, if customer is blind or visually impaired and shall transact OTC by himself/herself</li> </ol>			
Foreigner	<ol> <li>Passport</li> <li>Alien Certificate of Registration issued by the Bureau of Immigration/Diplomatic Identification Card issued by the DFA specifying status i.e., working, business, student or non-resident</li> <li>Note: Foreign national whose working permit is under process is required to submit Certificate of Employment.</li> <li>Two (2) recent ID photos</li> </ol>			
Single Proprietorship	<ol> <li>At least one (1) original valid photo-bearing ID</li> <li>Two (2) recent ID photos</li> <li>Certificate of Registration with the DTI</li> <li>City/Municipal Mayor's Permit</li> </ol>			
Court-appointed Fiduciary (Guardian, Administrator, Trustee or Receiver)	<ol> <li>At least one (1) original valid photo-bearing ID of the Court-appointed Fiduciary and the Beneficial Owner</li> <li>Two (2) recent ID photos of the Court-appointed Fiduciary and the Beneficial Owner</li> <li>Original Copy of the document containing the Fiduciary's appointment, specifically:         <ul> <li>For Guardian – Letter of Guardianship</li> <li>For Executor of a Will – Letters Testamentary</li> <li>For Administrator of a Will – Letters of Administration</li> </ul> </li> </ol>			



Classification	Required Document/s
Classification	d. For Rehabilitation Receiver or Liquidator (of financially distressed corporations and individuals) – Court Order  e. For Liquidation Receiver (in the case of involuntary dissolution of corporation per Securities and Exchange Commission [SEC]) – Court Order  f. For Liquidation Trustee of a dissolved corporation duly appointed by the court (in the absence of one appointed by the board of directors) – Court Order  In the case of dissolved corporations where a Liquidation Trustee has been appointed by the last-remaining board of directors:  Original notarized Secretary's Certificate/Board Resolution pertaining to the designation/appointment of a liquidation trustee  Last General Information Sheet filed with the SEC  4. Original Copy of Court Order authorizing the Fiduciary to open a deposit account with LANDBANK, except for Liquidation Trustee appointed by the last-remaining board of directors
NON INDIVIDUAL	
Partnership	<ol> <li>At least one (1) original valid photo-bearing ID of each Partner</li> <li>Two (2) recent ID photos of each Partner</li> <li>Articles of Partnership and By-laws, including amendments, if any</li> <li>Certificate of Registration with the SEC</li> <li>Notarized agreement/resolution designating the extent of authority of each Partner in dealing with the depository Bank</li> </ol>
Corporation	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Articles of Incorporation and By-Laws, including amendments, if any.</li> <li>Certificate of Registration with the SEC</li> <li>Duly notarized Board Resolution or Secretary's</li> </ol>



Classification	Required Document/s
	Certificate containing the following:  a. Authority to open an account with LANDBANK  b. Designated officers authorized to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank and the nature and extent of such authority  c. Certification that the resolution remains effective and subsisting and has not been amended, revoked or suspended
	<ol> <li>Certificate of registration/license/authority/accreditation from other government agency in special cases (e.g., BSP, Insurance Commission, Department of Education, Commission on Higher Education, TESDA, DSWD)</li> <li>Latest General Information Sheet which lists the names of directors/trustees/principal stockholders owning at least twenty percent (20%) of the outstanding capital stock and primary officers such as the President and Treasurer</li> <li>The name, present address, nationality, date of birth, contact number, and source of funds of each of the primary officers (President, Treasurer, and Authorized Signatories)</li> </ol>
Foreign Corporation	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Articles of Incorporation and By-Laws, including amendments, if any</li> <li>Duly authenticated Secretary's Certificate or equivalent document of the foreign corporation certifying to the issuance of a Board Resolution (i) authorizing the opening of a deposit account, (ii) designating its authorized signatory/ies, and (iii) designating its resident agent to the Philippines</li> <li>License to do business in the Philippines duly issued by SEC, if the foreign corporation is doing business in the Philippines</li> <li>Note: Items 1 and 2 shall be duly authenticated before a Consular Office of the Philippines and all documents written in a foreign language shall be translated in English.</li> </ol>



Classification	Required Document/s				
	<ol> <li>Latest General Information Sheet which lists the names of directors/trustees/principal stockholders owning at least twenty percent (20%) of the outstanding capital stock and primary officers such as the President and Treasurer</li> <li>The name, present address, nationality, date of birth, contact number, and source of funds of each of the primary officers (President, Treasurer, and Authorized Signatories)</li> </ol>				
	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>For incorporated Joint Ventures/Consortiums:         <ul> <li>Certificate of Registration with the SEC</li> <li>Articles of Incorporation and By-Laws of each of the corporations involved in the joint venture, including amendments, if any</li> <li>Notarized Secretary's Certificate of the Joint Venture/Consortium containing the following:</li></ul></li></ol>				



Classification	Required Document/s
	or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  • Special Power of Attorney of the Individual appointing the officer designated in the Secretary's Certificate of the Corporation as his Attorney-in-Fact, (i) authorizing the opening of the account for the Joint Venture/Consortium and (ii) to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  5. For unincorporated Joint Ventures/Consortiums between Individuals:  e. Joint Venture/Consortium Agreement  f. If it is not clearly stated in the Joint Venture/Consortium Agreement the authority to open an account with LANDBANK and the designated person authorized to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority:  • Special Power of Attorney of the Individual appointing the other party as his Attorney-in-Fact, (i) authorizing the opening of the account for the Joint Venture/Consortium, and (ii) to deposit, withdraw, endorse or negotiate checks and otherwise deal with the Bank deposit and the nature and extent of such authority  6. Philippine Contractors Accreditation Board (PCAB) License of the parties involved, if engaged in the construction business
Corporation in the process of incorporation	<ol> <li>At least one (1) original valid photo-bearing ID of the "Treasurer-in-Trust for"</li> <li>Two (2) recent ID photos of the "Treasurer-in-Trust"</li> <li>Proposed Articles of Incorporation stating therein the name of "Treasurer-in-Trust for" authorized to open an account with LANDBANK in behalf of the corporation</li> </ol>
Association/ Organization	At least one (1) original valid photo-bearing ID of each of the Authorized Signatories



Classification	Required Document/s				
Classification	<ol> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Certificate of Registration (or equivalent document) with appropriate government agency, such as:         <ul> <li>For Homeowners' Association – HLURB</li> <li>For Condominium Association – SEC</li> <li>For Government Employees' Association – Civil Service Commission and DOLE</li> <li>For Private Sector Union or Labor Organization – DOLE</li> </ul> </li> <li>Articles of Incorporation (or equivalent document) and By-Laws, including amendments, if any</li> <li>Duly notarized Secretary's Certificate containing the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that the resolution remains effective and subsisting and has not been amended, revoked or</li> </ul> </li> </ol>				
Cooperative	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Certificate of Registration with the Cooperative Development Authority</li> <li>Articles of Cooperation and By-Laws, including amendments, if any</li> <li>Duly notarized Secretary's Certificate containing the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded</li> </ul> </li> </ol>				
National Government Agency/Constitutional Commission	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> </ol>				



Classification	Required Document/s				
	3. Charter and/or law creating the government corporation/office/agency or Executive Order/Department Order creating the government entity, if newly created 4. Duly notarized Board Resolution/LOA from the Head of Agency incorporating the following:  • Authority to open an account with LANDBANK  • Officers authorized to sign and the nature and extent of such authority  • Certification that the resolution remains effective and subsisting and has not been amended, revoked or superseded				
Local Government Unit	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> <li>Sanggunian Resolution of LGU concerned certified by the Secretary to the Sanggunian, incorporating the following:         <ul> <li>Authority to open an account with LANDBANK</li> <li>Officers authorized to sign and the nature and extent of such authority</li> <li>Certification that such resolution remains effective and subsisting and has not been amended, revoked or superseded.</li> </ul> </li> </ol>				
	Notes: Per Section 43, COA Circular No. 382-92  A. For Current Accounts (Except for Barangays)  • The Local Treasurer and Local Administrator, or in the absence of the Local Administrator, the Local Chief Executive, must be the authorized signatories (the terms and conditions of the current account to be signed by the Local Chief Executive and Local Treasurer). No Sanggunian Resolution as to the designation of the aforesaid authorized signatories is necessary.  B. For separate accounts opened for expenditures of the Sanggunian of a Province, City or Municipality				



Classification	Required Document/s					
	<ul> <li>Authorized signatories are the Local Treasurer and the Vice Governor/Vice Mayor. No Sanggunian Resolution is necessary</li> </ul>					
	Per Section 454 of the Local Government Code C. For Current Accounts (Except for Barangays)					
	<ul> <li>Sanggunian Resolution on the concurrence to the appointment of the local administrator by the local chief executive is required.</li> </ul>					
	<ul> <li>4. In case of a temporary or permanent vacancy in the Office of the Local Chief Executive or Local Treasurer, the following shall be required:</li> <li>A new Sanggunian Resolution when the previous</li> </ul>					
	Sanggunian Resolution specifically indicates the name of the former Local Chief Executive or Local Treasurer.					
	If the general term "Chief Executive" and "Local Treasurer" of LGU was used in the Sanggunian Resolution in the opening of account, a certification from the DILG and BLGF on the assumption of the successor, respectively, shall be sufficient.					
	If there is a conflict on the assumption to a position and a Sanggunian Resolution cannot be secured, certification from the DILG on the assumption on the successor shall be required while, for the new Treasurer, a certification from the BLGF.					
Barangay	<ol> <li>At least one (1) original valid photo-bearing ID of each of the Authorized Signatories</li> <li>Two (2) recent ID photos of each of the Authorized Signatories</li> </ol>					
	<ul><li>3. Barangay Council Resolution stating its authorized signatories</li><li>4. List of Officers</li></ul>					
	<ul><li>5. Officers' Oath of Office</li><li>6. In case of a temporary or permanent vacancy in the Office of the Local Chief Executive or Barangay Treasurer, the following shall be required:</li></ul>					



Classification	Required Document/s
	A new Barangay Resolution when the previous     Barangay Resolution specifically indicates the name     of the former Barangay Chairperson or Barangay     Treasurer.
	If the general term "Barangay Chairperson" and "Barangay Treasurer" was used in the Barangay Resolution in the opening of account, a certification from the DILG on the assumption of the successor as Barangay Chairperson, while for the New Treasurer, a Sanggunian Resolution concurring to the appointment of the Barangay Treasurer, shall be sufficient.
	<ul> <li>If the general term "Barangay Chairperson" and "Barangay Treasurer" was used in the Barangay Resolution in the opening of account, a certification from the DILG on the assumption of the successor as Barangay Chairperson, while for the New Treasurer, a Sanggunian Resolution concurring to the appointment of the Barangay Treasurer, shall be sufficient.</li> </ul>
Unincorporated Units of the Government (i.e., for accounts opened for Public Officials for funds held in their official capacity)	<ol> <li>At least one (1) original valid photo-bearing ID of the public official and each of the Authorized Signatories</li> <li>Two (2) recent ID photos of the public official and each of the Authorized Signatories</li> <li>Letter of intent to open a deposit account with the Bank by the public official</li> <li>Duly Notarized SPA, in case a public official designates signatory/ies to the account or appoints representative/s to transact with the Bank in his behalf</li> </ol>



### 33. Trust/Treasury Placements

This refers to Trust and Treasury (Government Securities and Corporate Securities) products available to walk-in clients or existing depositors offered by the Trust/Treasury Banking Groups thru the Branches.

Please refer to *Annex A* for the complete List of Trust Products.

Office or Division:	LBP Branch				
Classification:	Simple				
Type of Transaction:	G2C – Government to Citizen; G2B – Government to Business;				
		G2G – Government to Government			
Who may avail:	Individuals, Governi				
CHECKLIST OF REQU		WHERE TO			
1. Photocopy of one (			Any government agency issuing identification		
bearing governmen		cards (DFA	, GSIS, SSS, LT	O, PRC, etc.)	
name of the custom					
signatory (original to	be presented)				
(1copy)					
Mata: Diagram and Am	man D fan aananlata				
Note: Please see An	•				
list of Accepta	DIE IDS				
Authority to Debit A	ccount (ADA)/Cash	Customer			
for placement	(7 (27 t)/ Gao. 1				
•	AGENCY	FEES TO	<b>PROCESSING</b>	PERSON	
CLIENT STEPS	ACTIONS	<b>BE PAID</b>	TIME	RESPONSIBLE	
1. Proceed directly to	1.1 Attend to	None	1 Hour	Branch Service Officer	
the office of the	customer			(BSO)/Branch	
Branch Officer for	concern;	Operations Officer			
inquiry	conduct KYC				
	procedures	I DD Dranah			
	and provide				
	overview of the				
	product being				
	offered				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.2 Conduct Suitability Assessment to determine the need of client	None		BSO/BOO/BH, LBP Branch
	1.3 If the client is decided for his/her placement, request client to accomplish the documentary requirements:  See <i>Annex C</i>	None		BSO/BOO/BH, LBP Branch
	1.4 Coordinate with Head Office counterpart and if in order, approve the transaction accordingly	None	10 Minutes	BSO/BOO/BH, LBP Branch
2. Forward to Branch Officer signed Authority to Debit account (if placement will be collected from LBP account) or Cash if paid thru Cash	2.1 Process the transaction	None	10 Minutes	Teller (if paid thru cash)  CASA Bookkeeper (if paid thru debit to account)  LBP Branch



CLIENT STEPS	AGENCY ACTIONS  2.2 Provide Treasury/ Trust Hub	FEES TO BE PAID None	PROCESSING TIME 5 Minutes	PERSON RESPONSIBLE Personnel, Treasury/Trust Hub/ New Accounts Clerk,
	Personnel advance copy of documents accomplished by client			LBP Branch
3. Sign Order Ticket to signify conforme on amount placed	3. Provide client copy of Order Ticket and other supporting documents as evidence of placement with LANDBANK	None	5 Minutes	BSO/BOO/BH, LBP Branch
Receive copy of     Order Ticket and     other supporting     documents				
	TOTAL	None	1 Hour, 30 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



#### Annex A

### AND SERVICES – TRUST BANKING GROUP

2019

#### A. TRUST ARRANGEMENTS

This refers to a fiduciary relationship whereby legal title to funds and/or properties of the Trustor is transferred to LANDBANK-Trust Banking Group (LANDBANK TBG), subject to an equitable obligation to administer, hold, and manage such funds and/or properties for the use, benefit or advantage of the trustor and/or other designated beneficiaries

#### 1. UNIT INVESTMENT TRUST FUND (UITF)

Unit Investment Trust Fund (UITF) products are open-ended pooled trust funds that are invested collectively in a diversified portfolio regulated and approved by the Bangko Sentral ng Pilipinas (Section x410 of the MORB).

As open-ended pooled funds, participation/contribution comes from several participants (investors) pooled and invested as a single fund. Such participations and its redemption/withdrawal are allowed as often as stated in each fund's respective Plan Rules (Declaration of Trust).

UITF is an affordable and the best vehicle to easily participate in the financial markets. It offers a simple, more convenient, and less time-consuming method of investing in a diversified portfolio.

NOTE: UITFs are not deposits and are not insured by the Philippine Deposit Insurance Corporation (PDIC), nor is it insured by the trust entity or its affiliates or subsidiaries.

Due to the nature of investment, yields and potential yield cannot be guaranteed. Historical yields are purely for reference purposes and do not guarantee similar future results. Any income and loss arising from market fluctuations and price volatility of the securities held by the UTTF, even if invested in government securities, is for the account of the Trustor/Investor.

The units of participation in the fund, when redeemed, may be worth more or be worth less than the initial investment/contributions of the Trustor/Investor. LANDBANK TBG, as trustee, is not liable for losses unless upon willful default, fraud, bad faith or gross negligence.

Trustor/Investor must read the complete details of the fund in the Plan Rules/Declaration of Trusts, make his/her own risk assessment, and when necessary, he/she must seek independent/professional opinion before making an investment.

#### 1.1 LANDBANK MONEY MARKET FUND

A fund designed to provide high liquidity and minimal risk but with decent returns on the invested capital, from placements in short-term special bank accounts.

The fund is intended for clients with Conservative risk profile.

A.	Title of the Fund	:	LANDBANK Money Market Fund
B.	Currency	- :	PhP
C.	Fund Structure	- 12	Regular UITF
D.	Fund Classification	- 1	Money Market
E.	Recommended Investment Horizon		Less than One (1) Year
F.	Unit Paying (Income Distribution)	÷	No

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	Distribution Policy		
	Source of Income for Distribution	83	n/a
	Frequency	3	n/a
	<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>	*	n/a
G.	Description of the Fund	¥:	high liquidity and minimal risk but with decent returns on their capital, from short term and flexible investments.
H.	Investment Objectives		The Fund aims to provide high liquidity and minimal risk but with decent returns or capital, from short-term fixed-incominvestments.
I.	Risk Profile Suitability	10	Conservative and above.
1.	Allowable investment Outlets/Underlying Assets		a. Cash, Short-term, and Long-term Deposits Current, savings, special savings deposit accounts (SSDA), including those offered by LANDBANK (e.g. high-yield saving: account (HYSA)), time deposits, othe interest-bearing deposits, and deposit substitutes of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trus Banking Group;  b. Fixed-income instruments issued or guaranteed by the Bangko Sentral no Pilipinas (BSP) (if allowed); and  c. Such other investments allowed under regulations issued by the BSP.
K.	Modified Duration	-	Shall not exceed one (1) year
L.	Frequency of Minimum	-	Quarterly - Key Information & Investmen
-	Disclosure	*	Disclosure Statement (KIIDS)
M.	Benchmark	\$	Philippine Sovereign Bond Index Mone Market or, in its absence, any relevant and industry-accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	÷	PhP5,000.00
Ο.	Required Minimum Additional Participation	8	PhP1,000.00
P.	Frequency of Participation (Admission/Redemption)	ž.	Any banking day
Q.		1	1.000000
R.	Cut-off Time	8	Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.

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			Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.
S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed.
Т.	Redemption (Availability/Crediting of Proceeds)	1	T+1 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee, by credit to the LBP deposit account designated by the Participant, after one (1) banking day from redemption date.
			A check payable to the Participant may be issued upon request of the client subject to the internal policies of the Trustee.
U.	Prior Notice of Redemption	<b>∷</b> \$	May be required. At least three (3) banking days' notice before redemption. The period for required notice may be shortened or extended at the sole discretion of the TRUSTEE depending upon the investment and liquidity position of the FUND and the frequency and volume of requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection	i i	Twenty hundredths percent (0.20%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five (5) banking days after the end of each calendar month.
W.	Holding Period	12	7 calendar days
X.	Penalty for Early Redemption	1	Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, and other qualified expenses of the Fund).
			At no instance shall the penalty be less than FIVE HUNDRED PESOS (PS00.00).
			The penalty collected shall accrue to the Fund.
Y.	Custody of Securities	4	Standard Chartered Bank or any BSP- accredited third-party custodian appointed by the Trustee.

#### 1.2 LANDBANK MONEY MARKET PLUS FUND

A fund that offers investors a relatively liquid investment while providing potential higher income from a portfolio of short-term bonds and fixed-income securities.

The fund is intended for clients with Moderate risk profile.

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Α.	Title of the Fund	1	LANDBANK Money Market Plus Fund
B.	Currency	:	PhP
C.	Fund Structure	:	Regular UITF
D.	Fund Classification	:	Money Market
E.	Recommended Investment Harizon		1-3 Years
F.	Unit Paying (Income Distribution)		No
	Distribution Policy		
	<ul> <li>Source of Income for Distribution</li> </ul>		n/a
	Frequency	:	n/a
	<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>	:	n/a
G.	Description of the Fund		A fund that offers investors a relatively liquid investment while providing potential higher income from a portfolio of short-term bonds and fixed-income securities.
н.	Investment Objectives		The Fund aims to achieve liquidity and relatively stable income from fixed-income investments.
1.	Risk Profile Suitability		Moderate and above.
J.	Allowable Investment	Ť	
	Outlets/Underlying Assets		Deposits Current, savings, special savings deposit accounts (SSDA), including those offered by LANDBANK (e.g. high-yield savings account (HYSA)), time deposits, other interest-bearing deposits, and deposit substitutes of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;
			<ul> <li>Fixed-income instruments issued or guaranteed by the Bangko Sentral ng Pilipinas (BSP) (if allowed);</li> </ul>
			<ul> <li>Fixed-Income Securities</li> <li>bonds, securities or other evidence of indebtedness issued or fully guaranteed by the Republic of the Philippines or any of its subdivisions or instrumentalities such as, but not limited to treasury bills, fixed-rate treasury notes, retail treasury bonds, small denominated treasury bonds, treasury zero-coupon bonds;</li> <li>fixed-income instruments such as but not limited to bonds, commercial papers, notes, debentures, issued by the</li> </ul>

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K.	Modified Duration		government or private entities that are traded in an organized exchange;  securities and deposit substitutes traded in an organized exchange of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group; securities issued, underwritten, or otherwise dealt by LANDBANK and/or any of its subsidiaries, affiliates, their successors-in-interest or assignees, their directors, officers, stockholders, and related interest, and any of their trust and fund managed accounts, under such terms and conditions as the Trustee may deem to be in the best interest of the Fund; and  d. Such other investments allowed under regulations issued by the BSP  Shall not exceed one (1) year
L.	Frequency of Minimum Disclosure	1	
M.	Benchmark	1	Percentage change in the Bloomberg Philippine Sovereign Bond Index Money Market or, in its absence, any relevant and industry-accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	- 22	PhP5,000.00
O.	The state of the s	12	PhP1,000.00
Ρ.	Frequency of Participation (Admission/Redemption)	Ė	Any banking day
Q.	NAVPU at launch/Par Value	- 10	1.000000
R.	Cut-off Time	t.	Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.  Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.
S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily once all transactions relating to the Fund are processed and / or upon availability of the asset prices.

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### AND SERVICES – TRUST BANKING GROUP

T.	Redemption (Availability/Crediting of Proceeds)	(4	T+1 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee, by credit to the LBP deposit account designated by the Participant, after one (1) banking day from redemption date.  A check payable to the Participant may be issued upon request of the client subject to
U.	Prior Notice of Redemption		the internal policies of the Trustee.  May be required.  At least three (3) banking days' notice before redemption.  The period for required notice may be shortened or extended at the sole discretion of the TRUSTEE depending upon the investment and liquidity position of the FUND and the frequency and volume of requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection	<b>3</b>	Fifty hundredths percent (0.50%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five (5) banking days after the end of each calendar month.
W.	Holding Period	- 1	Thirty (30) calendar days
X.	Penalty for Early Redemption		Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e. net of trust fee, final withholding tax, and other qualified expenses of the Fund).
			At no instance shall the penalty be less than FIVE HUNDRED PESOS (P500.00). The penalty collected shall accrue to the Fund.
Y.	Custody of Securities	St.	Standard Chartered Bank or any BSP- accredited third-party custodian appointed by the Trustee.

#### LANDBANK BOND FUND (previously LANDBANK GS-FI Fund)

A fund that aims to generate a steady stream of income through investments in a portfolio of peso-denominated fixed-income securities such as government securities, corporate bonds.

The fund is intended for clients with Moderate risk profile.

A.	Title of the Fund	32	LANDBANK Bond Fund	
B.	Currency	- 1	PhP	
C	Fund Structure	78	Regular UITF	
D.	Fund Classification	- 35	Long-Term Bond Fund	
E.	Recommended Investment Horizon	- 3	3-5 Years	
F.	Unit Paying (Income Distribution)	3	No	

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Distribution Policy		
<ul> <li>Source of Income for Distribution</li> </ul>	313	n/a
Frequency	1	n/a
<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>	*	n/a
G. Description of the Fund	ŧ	A fund designed to generate a steady stream of income through investments in a portfolio of long term fixed-income securities such as government securities and corporate bonds.
H. Investment Objectives	\$	stream of income mainly through investments in a diversified portfolio of peso-denominated fixed-income securities
Risk Profile Suitability	10	Moderate and above.
Outlets/Underlying Assets		term Deposits Current, savings, special savings deposit accounts (SSDA), including those offered by LANDBANK (e.g. high-yield savings account (HYSA)), time deposits, other interest-bearing deposits, and deposit substitutes of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;
		<ul> <li>Fixed-income instruments issued or guaranteed by the Bangko Sentral ng Pilipinas (BSP) (if allowed);</li> </ul>
		c. Fixed-Income Securities  bonds, securities or other evidence of indebtedness issued or fully guaranteed by the Republic of the Philippines or any of its subclivisions or instrumentalities such as, but not limited to treasury bills, fixed-rate treasury notes, retail treasury bonds, small denominated treasury bonds, treasury zero-coupon bonds;  fixed-income instruments such as but not limited to bonds, commercial papers, notes, debentures, issued by

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the government or private entities that are traded in an organized exchange;

- securities and deposit substitutes traded in an organized exchange of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;
- issued, securities underwritten, or otherwise dealt by LANDBANK and/or any of its subsidiaries, affiliates, their successors-ininterest or assignees, their directors, officers, stockholders, and related interest, and any of their trust and fund managed accounts, under such terms and conditions as the Trustee may deem to be in the best interest of the Fund;

#### d. Derivative Instruments

Subject to prior BSP approval/authority, derivative instruments (Type 3) solely for the purpose of hedging risk exposure of the existing investments of the Fund, provided these are accounted for in accordance with existing BSP. in accordance with existing BSP hedging guidelines and all the requirements for hedging transactions under Philippine Accounting Standards (PAS) are observed, as well as the Trust Entity's risk management and hedging policies duly approved by the Trust Committee and disclosed to participants;

#### e. Tradable Loans

Loans traded in organized market, secured or unsecured, for such periods and under such terms and conditions as the Trustee's Board of Directors or Trust Committee may deem appropriate; and

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			f. Such other investments allowed under regulations issued by the BSP
K.	Modified Duration		Shall not exceed ten (10) years
L	Frequency of Minimum Disclosure	k	Quarterly - Key Information & Investment Disclosure Statement (KIIDS)
M.	Benchmark		Percentage change in the Bloomberg Government Bond Index AI (All in) or, in its absence, any relevant and industry-accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	- 6	PhP5,000.00
O.	THE RESIDENCE OF THE PROPERTY		PhP1,000.00
P.	Frequency of Participation (Admission/Redemption)		Any banking day
Q.		:	1.000000
R.	Cut-off Time	5	Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.  Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.
S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed but not earlier than the closing of market or availability of asset prices.
T.	Redemption (Availability/Crediting of Proceeds)	10	T+1 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee, by credit to the LBP deposit account designated by the Participant, after one (1) banking day from redemption date.  A check payable to the Participant
U.	Prior Natice of Redemption	1.	may be issued upon request of the client subject to the internal policies of the Trustee.  May be required. At least three (3) banking days' notice before redemption. The period for required notice may be shortened or extended at the sole discretion of the TRUSTEE depending
			discretion of the TRUSTEE dependir upon the investment and liquidi position of the FUND and the

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			frequency and volume of requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection	7.	One percent (1.00%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five (5) banking days after the end of each calendar month.
W.	Holding Period	:	Thirty (30) calendar days
X.	Penalty for Early Redemption	12	Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, and other qualified expenses of the Fund).  At no instance shall the penalty be less than FIVE HUNDRED PESOS (P500.00).  The penalty collected shall accrue to the Fund.
Y.	Custody of Securities		Standard Chartered Bank and Philippine Depository & Trust Corp (PDTC) or any BSP-accredited third-party custodian appointed by the Trustee.

#### 1.4 LANDBANK GROWTH FUND

A fund that aims to generate capital growth while maintaining steady stream of income through a diversified portfolio of peso-denominated listed stocks and tradable fixedincome securities.

The fund is intended for clients with **Aggressive** risk profile.

A.	Title of the Fund	131	LANDBANK Growth Fund
В.	Currency	4	PhP
C.	Fund Structure	1	Regular UITF
D.	Fund Classification	31	Balanced (41% to 60% in Equities)
E.	Recommended Investment Horizon	:	5 to 7 Years
F.	Unit Paying (Income Distribution)	4	No
	Distribution Policy		
	Source of Income for Distribution	:	n/a
	Frequency	1	n/a
	<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>		n/a
G.	Description of the Fund	13	A fund ideal for investors who are willing to take extra risks for potentia higher returns. Funds are invested in a portfolio of diversified peso- denominated listed stocks and tradable fixed-income securities.
H.	Investment Objectives	37	The Fund aims to generate capita growth through combination o

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	diversified investments in peso- denominated listed equities and tradable fixed-income securities
. Risk Profile Suitability	: Aggressive
Allowable Investment Outlets/Underlying Assets	: a. Cash, Short-term, and Long- term Deposits Current, savings, special savings deposit accounts (SSDA), including those offered by LANDBANK (e.g. high-yield savings account (HYSA)), time deposits, other interest-bearing deposits, and deposit substitutes of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;
	<li>Fixed-income instruments issued or guaranteed by the Bangko Sentral ng Pilipinas (BSP) (if allowed);</li>
	c. Fixed-Income Securities  bonds, securities or other evidence of indebtedness issued or fully guaranteed by the Republic of the Philippines or any of its subdivisions or instrumentalities such as, but not limited to treasury bills, fixed-rate treasury notes, retail treasury bonds, small denominated treasury bonds, treasury zero-coupon bonds;  fixed-income instruments such as but not limited to bonds, commercial papers, notes, debentures, issued by the government or private entities that are traded in an organized exchange;  securities and deposit substitutes traded in an organized exchange or private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK

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securities issued underwritten, or otherwise dealt by LANDBANK and/or any of its subsidiaries, affiliates, their successors-ininterest or assignees, their directors, officers, stockholders, and related interest, and any of their trust and fund managed accounts, under such terms and conditions as the Trustee may deem to be in the best interest of the Fund;

#### d. Equities

Exchange-listed shares of stock of corporations, common and/or preferred equities, which are already listed or being offered publicly and soon to be listed in the Philippine stock market

Provided, however, that the Fund's total investment in equities shall not exceed 60% of the total market value of all the asset holdings at the time of investing.

#### e. Derivative Instruments

Subject to prior BSP approval/authority, derivative instruments (Type 3) solely for the purpose of hedging risk exposure of the existing investments of the Fund, provided these are accounted for in accordance with existing BSP hedging guidelines and all the requirements for hedging transactions under Philippine Accounting Standards (PAS) are observed, as well as the Trust Entity's risk management and hedging policies duly approved by the Trust Committee and disclosed to participants;

#### f. Tradable Loans

Loans traded in organized market, secured or unsecured, for such periods and under such terms and conditions as the Trustee's Board of Directors or

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			Trust Committee may deem appropriate; and
			<li>g. Such other investments allowed under regulations issued by the BSP</li>
K	Modified Duration	133	n/a
L	Frequency of Minimum Disclosure	5	Quarterly - Key Information & Investment Disclosure Statement (KIIDS)
M.	Benchmark	\$	Simple average of the percentage change in the following indices:  a. Bloomberg Government Bond Index AI  b. Closing Philippine Stock Exchange Index (PSEi)  or, in its absence, any relevant and industry-accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance		PhP5,000.00
0.	Required Minimum Additional Participation	t	PhP1,000.00
P.	Frequency of Participation (Admission/Redemption)		Any banking day
Q.	NAVPU at launch/Par Value	+	1.000000
R.	Cut-off Time	‡	Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.  Admission/notice of redemption received by the Trustee after the cutoff time shall be considered as transaction for the next applicable business day.
S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed but not earlier than the closing of market or availability of asset prices.
Τ.	Redemption (Availability/Crediting of Proceeds)	*	T+3 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee, by credit to the LBP deposit account designated by the Participant, after three (3) banking days from redemption date.  A check payable to the Participant may be issued upon request of the client subject to the internal policies of the Trustee.

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U.	Prior Notice of Redemption	4.	May be required. At least three (3) banking days' notice before redemption. The period for required notice may be shortened or extended at the sole discretion of the TRUSTEE depending upon the investment and liquidity position of the FUND and the frequency and volume of requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection	*	One and a quarter percent (1.25%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five (5) banking days after the end of each calendar month.
W.	Holding Period	83	Thirty (30) calendar days
X.	Penalty for Early Redemption		Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, and other qualified expenses of the Fund).  At no instance shall the penalty be less than FIVE HUNDRED PESOS (P500.00).  The penalty collected shall accrue to
			the Fund.
Υ.	Custody of Securities	*	Standard Chartered Bank and Philippine Depository & Trust Corp (PDTC) or any BSP-accredited third- party custodian appointed by the Trustee.

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#### 1.4 LANDBANK EQUITY INDEX FUND

A fund that aims for long term capital growth through investment mainly in peso-denominated listed equities.

The fund is aimed for clients with Aggressive risk profile.

Α.	Title of the Fund	12	LANDRANK Fourth Index Freed
-	TO A STATE OF THE	-	LANDBANK Equity Index Fund PhP
B.	Currency Fund Structure	:	Regular UITF
C		3	
D,	Fund Classification	15	Equity Fund
E.	Recommended Investment Horizon	3	5 to 7 Years
F.	Unit Paying (Income Distribution)	3	No
	Distribution Policy		
	<ul> <li>Source of Income for Distribution</li> </ul>	3	r/a
	Frequency	12	n/a
	<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>	3	n/a
G.	Description of the Fund	7	A fund designed for investors who are willing to take extra risks in order to avail of the potential higher investment returns offered by the equities market, minus the hassles of monitoring and analysing each stock.
Н.	Investment Objectives		The Fund aims for long-term capital growth, to the extent possible, through investments mainly in peso-denominated listed equities comprising the Philippine Stock Exchange Index (PSEI).
1.	Risk Profile Suitability	- 6	Aggressive
J.	Allowable Investment Outlets/Underlying Assets		The Fund shall be primarily invested in a diversified portfolio of equities listed at the Philippine Stock Exchange. Provided that the fund may invest up to 100% of the portfolio in local equities comprising the PSEI, depending on current market conditions and the Fund Manager's outlook on the macroeconomy.
			a. Cash and Short-term Deposits Current, savings, special savings deposit accounts (SSDA), including those offered by LANDBANK (e.g. high-yield savings account (HYSA)), time deposits, other interest-bearing deposits, and deposit substitutes of private foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;
			b. Fixed-income instruments issued or guaranteed by the Bangko Sentral no Pilipinas (if allowed);

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V			c. Equities Exchange-listed shares of stock of corporations, common and/or preferred equities, comprising the PSEI, which are already listed or being offered publicly and soon to be listed in the Philippine stock market.
			d. Collective Investment Vehicles Collective investment vehicles managed by reputable fund managers with objectives and policies of which are generally consistent with those of the FUND, subject to existing BSP regulations.
			e. Derivative Instruments Subject to prior BSP approval/authority, derivative instruments (Type 3) solely for the purpose of hedging risk exposure of the existing investments of the Fund, provided these are accounted for in accordance with existing BSP hedging guidelines and all the requirements for hedging transactions under Philippine Accounting Standards (PAS) are observed, as well as the Trust Entity's risk management and hedging policies duly approved by the Trust Committee and disclosed to participants;  f. Such other investments allowed under regulations issued by the BSP
K.	Modified Duration	-	n/a
L.	Frequency of Minimum Disclosure	0	
М.	Benchmark	*	The percentage change in the closing Philippine Stock Exchange Index (PSEI) or, in its absence, any available relevant or similar benchmark.
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	3	PhP5,000.00
Ο.	Required Minimum Additional Participation	*	PhP1,000.00
P.	Frequency of Participation (Admission/Redemption)	10	Any banking day
Q.	NAVPU at launch/Par Value	- 87	1.000000
R.	Cut-off Time	1	Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.
			Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.

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S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed but not earlier than the closing of market or availability of asset prices.
Τ.	Redemption (Availability/Crediting of Proceeds)	3	T+3 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee, by credit to the LBP deposit account designated by the Participant, after three (3) banking days from redemption date.
			A check payable to the Participant may be issued upon request of the client subject to the policies of the Trustee.
U,	Prior Notice of Redemption	1	May be required.  At least three (3) banking days' notice before redemption.  The period for required notice may be shortened or extended at the sole discretion of the TRUSTEE depending upon the investment and liquidity position of the FUND and the frequency and volume of requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection	2.0	One and a half percent (1.50%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five (5) banking days after the end of each calendar month.
W.	Holding Period	ः	Thirty (30) calendar days
X.	Penalty for Early Redemption	3	Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, and other qualified expenses of the Fund).
			At no instance shall the penalty be less than FIVE HUNDRED PESOS (P500.00).
			The penalty collected shall accrue to the Fund.
Υ.	Custody of Securities	1	

#### 1.5 LANDBANK GLOBAL \$ FUND

A fund that aims to generate income through investments in a diversified portfolio of Dollar-denominated fixed-income securities issued by the national Government and by local companies.

The fund is aimed for clients with Moderate risk profile.

A. Title of the Fund	: LANDBANK Global \$ Fund
B. Currency	: US Dollar
C. Fund Structure	: Regular UITF
D. Fund Classification	: Bond Fund (Long-Term Bond Fund)

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E.	Recommended Investment Horizon	:	3 to 5 Years
F.	Unit Paying (Income Distribution)	ź	No
	Distribution Policy		
	<ul> <li>Source of Income for Distribution</li> </ul>	:	n/a
	Frequency	-	n/a
	<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>	1	n/a
G,	Description of the Fund	4.4	A fund designed for investors who are looking for a relatively liquid investment with potential higher returns for their US dollar denominated funds.
н.	Investment Objectives		The Fund aims to generate a relatively higher income through investments in Dollar denominated fixed-income securities issued by the National Government and by local companies.
1.	Risk Profile Suitability	:	Moderate and above.
	Outlets/Underlying Assets		<ul> <li>US\$-denominated certificates of deposit of the Land Bank of the Philippines</li> <li>US\$-denominated certificates of deposit of other of private, foreign or government banks, or other selected financial intermediaries accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;</li> </ul>
			b. Fixed-Income Securities  US\$-denominated bonds, securities, or other evidence of indebtedness such as, but not limited to treasury bills, fixed-rate treasury notes, retail treasury bonds, small denominated treasury bonds, treasury zero-coupon bonds issued or guaranteed by the:  Government of the Republic of the Philippines or any of its subdivisions or instrumentalities; government instrumentality or local government units; and the Bangko Sental ng Pilipinas (BSP)  Provided, that the servicing and payment of such obligations is fully guaranteed by the Republic of the Philippines or the BSP. It is
			<ul> <li>the Bangko Sental ng Pi (BSP)</li> <li>Provided, that the servicing payment of such obligations in</li> </ul>

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			qualified under the UITF rules and regulations;
			<ul> <li>USS-denominated bonds, commercial papers, notes, or debentures that are traded in an organized exchange;</li> </ul>
			C Derivative Instruments Subject to prior BSP approval/authority, derivative instruments (Type 3) solely for the purpose of hedging risk exposure of the existing investments of the Fund, provided these are accounted for in accordance with existing BSP hedging guidelines and all the requirements for hedging transactions under Philippine Accounting Standards (PAS) are observed, as well as the Trust Entity's risk management and hedging policies duly approved by the Trust Committee and disclosed to participants;
			d. Tradable Loans  USS-denominated tradable loans secured by the abovementioned instruments;  USS-denominated loans traded in organized market, secured or unsecured, for such periods and under such terms and conditions as the Trustee's Board of Directors or Trust Committee may deem appropriate;  Such other investments allowed under regulations issued by the BSP
K.	Modified Duration	.;	Shall not exceed ten (10) years
L	Frequency of Minimum Disclosure	÷	Quarterly - Key Information & Investment Disclosure Statement (KIIDS)
M.	Benchmark	**	The average of the daily one-year ROP rates or, in its absence, any relevant and industry- accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	3	USD1,000.00
O.	Required Minimum Additional Participation	4	USD200.00
P.	Frequency of Participation (Admission/Redemption)	37	Any banking day
Q.	NAVPU at launch/Par Value	3	1.000000
R.	Cut-off Time		Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.

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### AND SERVICES – TRUST BANKING GROUP

			Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.
S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed but not earlier than the closing of market or availability of asset prices.
т.	Redemption (Availability/Crediting of Proceeds)		T+3 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee, by credit to the LBP deposit account designated by the Participant, after three (3) banking days from redemption date.
			A check payable to the Participant may be issued upon request of the client subject to the internal policies of the Trustee.
U.	Prior Notice of Redemption	*	May be required. At least three (3) banking days' notice before redemption. The period for required notice may be shortened or extended at the sole discretion of the TRUSTEE depending upon the investment and liquidity position of the FUND and the frequency and volume of requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection	1	Half percent (0.50%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five banking (5) days after the end of each calendar month.
W.	Holding Period	1	Thirty (30) calendar days
X.	Penalty for Early Redemption		Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, and other qualified expenses of the Fund).
			At no instance shall the penalty be less than Ten U.S. Dollars (USD10.00) or its peso equivalent.
			The penalty collected shall accrue to the Fund.
Y.	Custody of Securities	*	Standard Chartered Bank and Philippine Depository & Trust Corp (PDTC) or any BSP- accredited third-party custodian appointed by the Trustee.

#### PERSONAL EQUITY & RETIREMENT ACCOUNT - UNIT INVESTMENT TRUST FUNDS (PERA-UITFs)

PERA-UITFs are open-ended pooled fund that are invested collectively in a diversified

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portfolio of PERA investment products associated with the Contributor's investment and risk profile, and/or age of near retirement.

#### 2.1 LANDBANK PERA MONEY MARKET FUND

A fund that aims to provide high liquidity and decent returns primarily from special

The fund is intended for Contributors with Conservative risk profile.

K.	Modified Duration	1	Shall not exceed one (1) year
			(BSP) (if allowed); and  c. Such other investments allowed underregulations issued by the BSP
			b. Fixed-income instruments issued or guaranteed by the Bangko Sentral ng Pilipinas
			Current, savings, special savings deposit accounts (SSDA), including those offered by LANDBANK (e.g. high-yield savings account (HYSA)), time deposits, other interest-bearing deposits, and deposit substitutes of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;
J.	Risk Profile Sultability Allowable Investment Outlets/Underlying Assets	•	Conservative and above. a. Cash, Short-term, and Long- term Deposits
н.	Investment Objectives		The Fund aims to provide high liquidity and decent returns from short-term and flexible investments with less than one year duration, with minimal risk on capital.
:F(F	1000000000000 <b>*</b> €000000000000000000000000000000000000	94	who are expected to retire and withdraw within 1-3 years from placement in the fund.
G.	for every unit held by a participant)  Description of the Fund	-	A fund designed for PERA Contributors
	· Unit Entitlement (Number of units	i	n/a
	Source of Income for Distribution     Frequency	-	n/a n/a
	Distribution Policy		A STATE OF THE STA
F.	Unit Paying (Income Distribution)	*	No
E.	Recommended Investment Horizon	:	Less than One (1) Year
04.1	Fund Classification	3	Money Market
C.	Fund Structure	:	PERA-UITF
В.	Currency	:	PhP

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L.	Frequency of Minimum Disclosure	*	Quarterly - Key Information & Investment Disclosure Statement (KIDS)
M.	Benchmark	÷	Percentage change in the Bloomberg Philippine Sovereign Bond Index Money Market or, in its absence, any relevant and industry-accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	•	PhP5,000.00
Ο.	Required Minimum Additional Participation	į.	PhP1,000.00
P.	Frequency of Participation (Admission/Redemption)	*	Any banking day
Q.	NAVPU at launch/Par Value	÷.	1.000000
	Cut-off Time		Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.  Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.
S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed.
Τ,	Redemption (Availability/Crediting of Proceeds)	*	T+1 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee, by remittance to the Contributor's designated Cash Custodian, after one (1) banking day from the receipt of the Notice of Withdrawal/Termination by the TRUSTEE from the ADMINISTRATOR, subject to applicable cut-off time.
U.	Prior Notice of Redemption	1	
V.	Trust Fee, Accrual and Frequency of Fee Collection		Twenty hundredths percent (0.20%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five (5) banking days after the end of each calendar month.

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W. Holding Period	: Thirty (30) calendar days
X. Penalty for Early Redemption	<ul> <li>Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, penalties, and other qualified expenses of the Fund).</li> </ul>
	At no instance shall the penalty be less than FIVE HUNDRED PESOS (P500.00).
	The penalty collected shall accrue to the Fund.
Y. Custody of Securities	<ul> <li>Standard Chartered Bank or any BSP- accredited third-party custodian appointed by the Trustee.</li> </ul>

#### 2.2 LANDBANK PERA BOND FUND

A fund that aims to generate moderate yields through investments in a diversified portfolio of peso-denominated fixed income securities.

The fund is intended for Contributors with Moderate risk profile.

A.	Title of the Fund	:	LANDBANK PERA Bond Fund
B.	Currency	12	PHP
C.	Fund Structure	1	PERA-UITF
D.	Fund Classification	12	Long-Term Bond Fund
E	Recommended Investment Horizon	3	3 to 5 Years
F.	Unit Paying (Income Distribution)	1	No
	Distribution Policy		
	<ul> <li>Source of Income for Distribution</li> </ul>	1.5	n/a
	Frequency	1	n/a
	<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>	3	n/a
G.	Description of the Fund	1	A fund designed for PERA Contributors who aim for decent returns on their capital in preparation for their retirement from long- term fixed-income securities
Н.	Investment Objectives	3	The Fund aims to generate a steady stream of income through investments in a diversified portfolio of peso-denominated fixed income securities.
L	Risk Profile Suitability	1	Moderate and above.
3.	Allowable Investment Outlets/Underlying Assets	1	a. Cash, Short-term, and Long-term Deposits Current, savings, special savings deposit accounts (SSDA), including those offered by LANDBANK (e.g. high-yield savings account (HYSA)), time deposits, other interest-bearing deposits, and deposit substitutes of private, foreign or government banks accredited by LANDBANK's Financial institution Department and LANDBANK Trust Banking Group;

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Fixed-income instruments issued or guaranteed by the Bangko Sentral ng Pilipinas (BSP) (if allowed);

#### Fixed-Income Securities

- bonds, securities or other evidence of indebtedness issued or fully guaranteed by the Republic of the Philippines or any of its subdivisions or instrumentalities such as, but not limited to treasury bills, fixed-rate treasury notes, retail treasury bonds, small denominated treasury bonds, treasury zero-coupon bonds;
- fixed-income instruments such as but not limited to bonds, commercial papers, notes, debentures, issued by the government or private entities that are traded in an organized exchange;
- securities and deposit substitutes traded in an organized exchange of private, foreign or government banks accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;
- securities issued, underwritten, or otherwise dealt by LANDBANK and/or any of its subsidiaries, affiliates, their successors-in-interest or assignees, their directors, officers, stockholders, and related interest, and any of their trust and fund managed accounts, under such terms and conditions as the Trustee may deem to be in the best interest of the Fund;

#### d. Derivative Instruments

Subject to prior BSP approval/authority, derivative instruments (Type 3) solely for the purpose of hedging risk exposure of the existing investments of the Fund, provided these are accounted for in accordance with existing BSP hedging guidelines and all the requirements for hedging transactions under Philippine Accounting Standards (PAS) are observed, as well as the Trust Entity's risk management and hedging policies duly approved by the Trust Committee and disclosed to participants;

#### **Tradable Loans**

Loans traded in organized market, secured or unsecured, for such periods

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			and under such terms and conditions as the Trustee's Board of Directors or Trust Committee may deem appropriate; and
			<ul> <li>Such other investments allowed under regulations issued by the BSP</li> </ul>
K.	Modified Duration	- 1	Shall not exceed ten (10) years
L.	Frequency of Minimum Disclosure	*:	Quarterly - Key Information & Investment Disclosure Statement (KIIDS)
M.	Benchmark	5	Percentage change in the Bloomberg Government Bond Index AI (All in) or, in its absence, any relevant and industry- accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	*	PhP5,000.00
Ο.	Required Minimum Additional Participation	Ŧ	PhP1,000.00
P.	Frequency of Participation (Admission/Redemption)	*	Any banking day
Q.	NAVPU at launch/Par Value	1	1.000000
R.	Cut-off Time	*	Admission/notice of redemption received by the Trustee on or before 12:00nn shall be considered as transaction for the day.
			Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.
S.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed but not earlier than the closing of market or availability of assertices.
T.	Redemption (Availability/Crediting of Proceeds)	•	T+1 Units redeemed by the Participant, in whole or in part, shall be paid for by the Trustee by remittance to the Contributor's designated Cash Custodian, after one (1) banking day from the receipt of the Notice of Withdrawal/Termination by the TRUSTER from the ADMINISTRATOR, subject to applicable cut-off time.
U.	Prior Natice of Redemption	-	May be required.  At least three (3) banking days' notice before redemption.  The period for required notice may be shortened or extended at the sole discretion of the TRUSTEE depending upon the investment and liquicity position of the FUND and the frequency and volume or requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection		One percent (1.00%) per annum based or the gross portfolio value of the Fund Accrued daily and paid within five (5
			banking days after the end of each calendar month.

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X. Penalty for Early Redemption	Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, penalties and other qualified expenses of the Fund). At no instance shall the penalty be less than FIVE HUNDRED PESOS (P500.00). The penalty collected shall accrue to the
	Fund.
Y. Custody of Securities	<ul> <li>Standard Chartered Bank and Philippine Depository &amp; Trust Corp (PDTC) or any BSP- accredited third-party custodian appointed by the Trustee.</li> </ul>

#### 2.3 LANDBANK PERA GLOBAL \$ FUND

A fund that aims to generate relatively moderate returns from their capital through investments in Dollar-denominated fixed-income securities issued by the National Government and by local companies.

The fund is aimed for Contributors with Moderate risk profile.

A.	Title of the Fund	- :	LANDBANK PERA Global \$ Fund		
В.	Currency	:	US Dollar		
C.	Fund Structure	:	PERA-UITF		
D.	Fund Classification	10	Bond Fund		
			(Long-Term Bond Fund)		
E.	Recommended Investment Horizon		3 to 5 Years		
F.	Unit Paying (Income Distribution)	3	No		
	Distribution Policy				
	Source of Income for Distribution		n/a		
	Frequency	1	n/a		
	<ul> <li>Unit Entitlement (Number of units for every unit held by a participant)</li> </ul>	*	n/a		
G.	Description of the Fund	3	The fund aims to generate a relatively higher income in order to help achieve PERA. Contributors' retirement fund objectives through investments in Dollar-denominated fixed-income securities issued by the National Government and by local companies. The Fund aims to generate relatively higher income compared to a regular dollar deposit account, through investments in Dollar-denominated fixed-income securities issued by the National Government and by local companies.		
H.	Investment Objectives	3			
1.	Risk Profile Suitability	:	Moderate and above.		
J.	Allowable Investment Outlets/Underlying Assets	30	Certificates of Deposit     U\$\$-denominated certificates of deposit of the Land Bank of the Philippines     U\$\$-denominated certificates of deposit of other of private, foreign or government banks, or other selected financial		

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intermediacries accredited by LANDBANK's Financial Institution Department and LANDBANK Trust Banking Group;

#### b. Fixed-Income Securities

- US\$-denominated bonds. securities, or other evidence of indebtedness such as, but not limited to treasury bills, fixed-rate treasury notes, retail treasury bonds, small denominated bonds, small denominated treasury bonds, treasury zero-coupon bonds issued or guaranteed by the:
  - Government of the Republic of the Philippines or any of its subdivisions instrumentalities;
  - government instrumentality or local government units; and
  - the Bangko Sental ng Pilipinas

Provided, that the servicing and payment of such obligations is fully guaranteed by the Republic of the Philippines or the BSP. It is understood documentation that the these of investments shall be consistent with those listed as qualified under the UITF rules and regulations;

US\$-denominated commercial papers, notes, or debentures that are traded in an organized exchange;

### c. Derivative Instruments

Subject to prior BSP approval/authority, derivative instruments (Type 3) solely for the purpose of hedging risk exposure of the existing investments of the Fund, provided these are accounted for in accordance with existing BSP hedging guidelines and all the requirements for hedging transactions under Philippine Accounting Standards (PAS) are observed, as well as the Trust Entity's risk management and hedging policies duly approved by the Trust Committee and disclosed participants;

Tradable Loans

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			<ul> <li>US\$-denominated tradable loans secured by the abovementioned instruments;</li> <li>US\$-denominated loans traded in organized market, secured or unsecured, for such periods and under such terms and conditions as the Trustee's Board of Directors or Trust Committee may deem appropriate;</li> </ul>
			e. Such other investments allowed under regulations issued by the BSP
K.	Modified Duration		Shall not exceed ten (10) years
L.,	Frequency of Minimum Disclosure	4	Quarterly - Key Information & Investment Disclosure Statement (KIIDS)
M.	Benchmark	Ť	The average of the daily one-year ROP rates or, in its absence, any relevant and industry-accepted benchmark
N.	Required Minimum Initial Participation / Minimum Maintaining Balance	*	USD200.00
0.	Required Minimum Additional Participation	1	USD 100:00
P.	Frequency of Participation (Admission/Redemption)	*	Any banking day
Q.	NAVPU at launch/Par Value Cut-off Time	- 1	1.000000  Admission/natice of redemption received
			be considered as transaction for the day.  Admission/notice of redemption received by the Trustee after the cut-off time shall be considered as transaction for the next applicable business day.
5.	Time of NAVPU computation/calculation		The NAVPU of the Fund shall be computed daily after all transactions relating to the fund are processed but not earlier than the closing of market or availability of asset prices.
T.	Redemption (Availability/Crediting of Proceeds)	•	T+3 credit to Contributor's PERA settlement account maintained with his/her Cash Custodian Units redeemed by the Contributor, in whole or in part, shall be paid for by the Trustee, by credit to the Contributor's PERA settlement account maintained with his Cash Custodian. Crediting shall be made the three (3) days after the receipt of the Notice of Withdrawal/Termination by the TRUSTEE from the ADMINISTRATOR, subject to applicable cut-off time.
U.	Prior Notice of Redemption	**	

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			requests for redemptions received by the TRUSTEE at any given time.
V.	Trust Fee, Accrual and Frequency of Fee Collection		Half percent (0.50%) per annum based on the gross portfolio value of the Fund. Accrued daily and paid within five (5) banking days after the end of each calendar month.
W.	Holding Period	:	Thirty (30) calendar days
х.	Penalty for Early Redemption		Equivalent to twenty five percent (25%) of the net earnings of the redeemed principal amount (i.e., net of trust fee, final withholding tax, penalties, and other qualified expenses of the Fund).  At no instance shall the penalty be less than Ten U.S. Dollars (USD10,00).  The penalty collected shall accrue to the Fund.
Y	Custody of Securities	1	Standard Chartered Bank or any BSP- accredited third-party custodian appointed by the Trustee.

Each UITF is established, administered and maintained in accordance with a written Plan Rules/Declaration of Trusts drawn by the LANDBANK Trust Banking Group. These are available upon request during regular banking hours at the LANDBANK Head Office, and are also available at www.landbank.com

### **Target Market**

- Individuals
- Private Institutions (except for PERA UITFs)

### Cut-off time:

Every 12:00noon of any banking day

### Penalties and Other Applicable Charges

- Early redemption penalties if withdrawn within the minimum holding period:

  For Peso-denominated Funds: 25% on the net earnings of the redeemed principal amount. At no instance shall the penalty be less than PhP500.00
- For Dollar-denominated Funds: 25% on the net earnings of the redeemed principal amount. At no instance shall the penalty be less than US\$10.00

### Other Qualified Charges:

- Custodianship fees
- External Auditor fees
- Other expenses payable to a third party and covered by a contract if the same is necessary to preserve or enhance the value of the Fund

The Net Asset Value per Unit (NAVpU) is already net of trust fees, taxes and qualified charges, except for early withdrawal penalties.

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#### INSTITUTIONAL TRUST ACCOUNTS

Institutional Trust Accounts refers to trust arrangements where the trustor is a juridical entity (i.e. but not limited to corporations, institutions, organizations) or incorporated funds (i.e. retirement funds, pension funds, etc.)

#### **EMPLOYEE BENEFIT**

This refers to trust arrangements established to hold the assets of an employee benefit plan wherein the beneficiaries are the employees of the corporation or institution.

#### 3.1.1 DEFINED BENEFIT RETIREMENT PLAN (Gratuity Plan)

This is based on a specific and defined amount of benefit provided by the company expressed in number of months per year of service. An actuarial valuation is necessary to provide an estimate on how much funds the company should contribute or set aside to fulfill its obligation/liability to its qualified employees in case of retirement. The company is the sole contributor and the employees have no option to contribute to the fund.

### 3.1.2 DEFINED CONTRIBUTION RETIREMENT PLAN (Provident Plan)

A contributory retirement fund wherein both the employer and employee contribute to the retirement plan. The retirement benefit of the employee is dependent on the defined contribution. Contributions are based on either a specific amount or percentage of salary of the employee that the employer is

This type of plan does not require an actuarial valuation. However, if the contributed amount of the employer is not sufficient to cover for the minimum benefit required by law (R.A. 7641), the employer will have to top up on the retirement benefit of the employee.

### 3.1.3 HYBRID RETIREMENT PLAN

A combination of a Defined Benefit Plan (Gratuity Plan), based on actuarial valuation and Defined Contribution Plan (Provident Plan), wherein the employees have the option to contribute to the retirement fund.

Hybrid Plans are also registered with the BIR for tax exemption approval and certification.

### TARGET MARKET

- Government Accounts
- Corporate/Institutional Accounts
- Cooperatives/Associations/Organizations

### PRE-NEED ACCOUNTS

This refers to trust arrangements established by pre-need companies in compliance with the regulatory requirement to maintain trust accounts for such activities.

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#### 4. INDIVIDUAL TRUST ACCOUNTS

This refers to trust arrangements established by an individual or a natural person, usually consisting of disposition of assets to designated beneficiaries and settlement of the estate of the deceased.

### 4.1 PERSONAL MANAGEMENT TRUST (PMT)

A type arrangement that is ideal for those who wish to preserve or earn from their assets to answer for the current needs or for the future use of the trustor or his beneficiaries.

In a PMT, a trust agreement between LANDBANK Trust Banking Group and the trustor is established during the lifetime of the trustor, with the purpose of providing for the financial needs of the trustor and/or his/her designated beneficiaries.

#### 4.2 PERSONAL RETIREMENT TRUST ACCOUNT (PRTA)

A trust agreement between LANDBANK-Trust Banking Group during the lifetime of the trustor, established to cater to the retirement needs of the trustor.

#### 4.3 LIFE INSURANCE TRUST

This refers to agency agreements where LANDBANK-Trust Banking Group shall collect the proceeds of the life insurance policy of the client upon the death of the insured to distribute the same to assigned beneficiaries stated in the agreement.

### B. OTHER INSTITUTIONAL SERVICES

This refers to trust/agency agreements wherein LANDBANK-Trust Banking Group may act as the depository of the assets and properties and shall manage the same in accordance with the provisions of the agreement.

### 1. LEGISLATED AND QUASI-JUDICIAL TRUST SERVICES

This refers to trust arrangements mandated by law, executive order, a court or other government regulatory agency, such as in cases of, but not limited to receivership, receiving/custodianship arrangements for IPOs, rights or offerings.

### TARGET MARKET

- Government Agencies
- Private Institutions

### 2. CORPORATE FIDUCIARY ACCOUNTS

### 2.1 MORTGAGE TRUST INDENTURE (MTI)

LANDBANK-Trust Banking Group holds a pool of properties, real estate and/or chattel mortgage in behalf of creditors. Mortgage Participation Certificates are issued to represent the proportionate share of creditors on the collateral pool.

The LANDBANK-Trust Banking Group acts as intermediary between the borrower and the creditors and among the creditors themselves in the administration of the loan agreement and the mortgaged properties.

#### TARGET MARKET

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- Government Borrowers
- Corporate/Institutional Borrowers

### 2.2 FACILITY AND LOAN / PAYING AGENCY

The LANDBANK-Trust Banking Group acts as intermediary between the Borrower/Issuer and a syndicate of Lenders/Noteholders in accordance to the Loan/Notes facility. The Facility Agent is appointed as such to centralize the monitoring and the administration of the Notes Facility, ensuring that payments due under the Notes are settled promptly, reports are submitted as stipulated in the Agreement and to a certain extent, ensures that terms and conditions of the Agreement are faithfully complied by all parties.

LANDBANK-Trust Banking Group may be engaged as Paying Agent to ensure disbursement of periodic interest to creditors/lenders

#### SERVICES:

- Issue/transmit notices to Lenders and Borrower to ensure compliance to loan
- Inform the Lenders of any event to comply with its obligations to the Lenders
- Prepare/send to the borrower and lenders the Interest Rate for the applicable period
- Computation and distribution of periodic interest payments and principal repayments;
- Maintenance and administration of Debt Service Account

#### TARGET MARKET

- Government Borrowers
- Corporate/Institutional Borrowers

#### 3. ESCROW AGENCY

LANDBANK-Trust Banking Group as an Escrow Agent acts as third and impartial party to intervene or to hold in escrow contracts involving money, securities, property titles or documents in order to secure faithful compliance by either or both parties with the terms of the contract.

### BENEFITS

- Efficient supervision and monitoring of the conditions of the contract of parties
- Transaction risk is mitigated by securing the interests of both transaction parties
- Assured of delivery of the escrow deposit or asset upon fulfillment of the requirements or conditions set forth in the Escrow Agreement

### **ESCROW Services Offered by TBG**

### 3.1 POEA Escrow

Based on Part II, Rule II of the 2002 POEA rules and regulations governing the recruitment and employment of land-based Overseas Filipino Workers (OFW) and

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on Part II, Rule II, 2003 POEA rules and regulations governing the recruitment and employment of seafarers. This is a standard escrow arrangement required by the POEA in the application and renewal for license of overseas employment agencies.

All overseas employment agencies are required to set up an Escrow account with an accredited reputable bank and deliver to the Escrow agent the amount of at least P1.0 Million or \$20,000.00. This is to ensure that there are funds set aside by the manning/recruitment agency for any eventuality of garnishment due to disputes between the manning/recruitment agency and the OFW.

#### 3.2 Capital Gains (BIR) Escrow

Based on BIR Revenue Regulation No.13-99, as amended by BIR Regulation No. 14-00, governing the exemption of certain individuals from the capital gains tax on the sale, exchange or disposition of his Principal Residence. This is also a standard Escrow Arrangement wherein a Filipino citizen who has sold his Principal Residence (house and lot), may set up an Escrow with BIR and deliver to the Escrow Agent/Authorized Agent Bank (AAB) the amount equivalent to the capital gains tax derived from the sale, exchange, disposition of his Principal Residence. The seller is given by BIR a maximum of 18 months from date of the sale or disposition to acquire or construct a new Principal residence using the proceeds from the sale, exchange or disposition of his old Principal Residence. The Escrow Agent/AAB shall release to the Seller/Transferor within 18 calendar months after showing proof of acquisition/construction and clearance from BIR.

### 3.3 Buy and Sell (Procurement) / Loan Releases Escrow

This is usually resorted to in a Deed of Conditional Sale, Contract to Sell, or Longterm purchase agreements. The buyer or seller delivers certain assets, documents, source codes to the Escrow agent as specified in the contract or upon fulfillment of the contract or service. Release of funds, securities, legal documents, TCTs/CCTs, or source codes will only be triggered upon fulfillment of the conditions of the contract or service by either or both parties to the agreement.

### 3.4 Escrow Services for Funds/Assets under Dispute of Ownership

This arrangement is resorted to for assets where ownership is under dispute by two or more parties. This arrangement could be triggered by a court order or mutual consent of all parties. The funds or assets are set aside and held and received by an Escrow Agent until a final decision on the rightful owner of the assets by a competent body or final instruction by all parties depending on what is stipulated in the contract (e.g. government BOT/PPP projects & procurements, disputes in inheritance, tax refunds, etc.)

Other escrow arrangements required by regulations such as, but not limited to, HLURB escrows, HDMF collection arrangements, DENR escrows, outsourcing projects, government projects/programs, E.Os, grants and loan agreements depending on the need of the clients.

### TARGET MARKET

- Individuals intending to secure, buy or sell transaction of real properties or securities
- Government Agencies
- Private Institutions

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## AND SERVICES – TRUST BANKING GROUP

### 2019

#### 4. THIRD PARTY SECURITIES CUSTODY AND REGISTRY SERVICES

The Bank as Custodian, thru its Third-Party Custodianship and Registry Department (TCRD) shall hold securities under a written agreement with clients and facilitate receiving and delivering of securities upon instruction.

As Registrar, TCRD shall establish and maintain the official record of all registered holders of a corporate/bank issuance as designated or appointed by the issuer.

#### 5. PERSONAL EQUITY & RETIREMENT ACCOUNT - CASH CUSTODIANSHIP

The Bank, thru its Third-Party Custodianship and Registry Department (TCRD), shall act as PERA Cash Custodian to the Contributor's PERA pursuant to Republic Act No. 9505 of 2008 (PERA Law). TCRD shall oversee the receipt, acknowledgment and release of all funds in connection with PERA.

#### 6. SAFEKEEPING SERVICES

LANDBANK-Trust Banking Group provides complete range of custody and safekeeping solutions to meet the client's objectives. LANDBANK-Trust Banking Group receives, safekeeps, delivers, records and preserves the properties consisting of non-marketable securities, titles, and other documents placed under safekeeping and deliver the same upon instruction by the client.

#### TARGET MARKET

- Individuals
- Government Agencies
- Private Institutions

### C. INVESTMENT/PORTFOLIO MANAGEMENT (PHP or US\$)

This service involves the prudent management of funds or assets in behalf of the client based on his investment objectives, risk profile, and liquidity requirements.

LANDBANK – Trust Banking Group acts as investment/portfolio manager with primary intention of income generation, risk optimization, and assurance of liquidity.

The types of investments such as bank deposits, government securities, corporate bonds, equities, Collective Investment Schemes (CIS), other alternative investments are prudently assessed and evaluated to suit clients' requirements and risk appetite.

The arrangement could be directional – wherein prior consent from the client is required before any decision is made; or, discretionary – wherein the bank is given full authority to invest the fund in pre-agreed investment guidelines.

The Investment Management Account is an Agency Arrangement and as such, the principal shall at all times retain legal title to funds of this arrangement. This type of arrangement's primary objective is most commonly for wealth build up or wealth accumulation.

#### BENEFIT

- · Relieves the investor of the intricacies of day to day management of the fund
- Recommends solutions to investment requirements

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TARGET MARKET (with minimum investment of PhP1.0 Million)

- Individuals
- Government Agencies
- Private Institutions

#### SPECIAL PURPOSE TRUST

LANDBANK-Trust Banking Group acts as an independent party to a special purpose vehicle consisting of undivided ownership interest in a segregated or identifiable pool of assets or receivables. These pool of assets or receivables are then sold or transfer to LANDBANK-Trust Banking Group for management. The LANDBANK-Trust Banking Group will sell securities to the investors backed by the assets. The cashflows generated by the underlying assets are then transferred to investors.

#### TARGET MARKET

- Government Agencies
- Private Institutions

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#### BASIC DOCUMENTARY REQUIREMENTS FOR ACCOUNT OPENING

- For Individuals:
  - Client Information & Signature Specimen Card (CISSC) for Individual Customer- for the basic KYC requirement
  - At least 1 valid/ government ID such as but not limited to: unexpired passport or driver's license, SSS, GSIS, etc. - this is important to verify the identity of the authorized signatories
  - Specimen signature card
- For Government Agencies:
  - Charter/Law creating the government agency, as applicable
  - Provision/section in the charter/law allowing the government agency to execute a Trust. Arrangement
  - Duly Notarized Board Resolution/Secretary's Certificate or Authority to open a Trust Arrangement with LANDBANK Trust Banking Group
  - Duly Notarized Board Resolution/Secretary's Certificate or Authority indicating the authorized signatories to the Trust Agreement
  - Client Information & Specimen Signature Card (CISSC) for Government Customer signed by the authorized signatory/ies for the basic KYC requirements
  - At least 1 valid/government ID such as but not limited to: unexpired passport or driver's license, SSS, GSIS, etc.
  - Specimen Signature Cards
  - Tax Identification Number (TIN) of the Government Agency and Designated Officers
- For Private Institutions:
  - Latest General Information Sheet
  - Certificate of Registration with the appropriate Agency, such as Securities Exchange Commission
  - Constitution and By-laws
  - Duly Notarized Board Resolution/Secretary's Certificate or Authority to Open a Trust Agreement with LANDBANK Trust Banking Group.
  - Duly Notarized Board Resolution/Secretary's Certificate or Authority designating the authorized signatories to the Trust Agreement
  - Client Information & Specimen Signature Card (CISSC) for Private/Institutional Client signed by the authorized signatory/les for the basic KYC requirements
  - At least 1 valid/government ID such as but not limited to: unexpired passport or driver's license, SSS, GSIS, etc. of each Designated Officer/authorized signatory
  - Specimen Signature card
  - Tax Identification Number (TIN) of the Private/Institutional Client and Designated Officer/authorized signatory
  - Latest Audited Financial Statement of the Corporation, if necessary.

#### CONTACT UNIT:

### LANDBANK TRUST BANKING GROUP (LBP-TBG)

21/F LANDBANK Plaza 1598 M.H. Del Pilar St. Malate, Manila (02)522.0000 locals 7119 and 7353 lbp\_trust@mail.landbank.com

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### 2. Trust Desks

### Contact Information

### Head Office:

- 522.0000 loc. 2074
- (02)405.7761
- (02)405.7761
- (02)405.7100

Ortigas Desk : (02)669.1464 Q.C. Desk :(02)236.0166 Makati Desk :(02)833.8104 Cebu Desk : (032) 254.2015

### 3. LANDBANK Branches Nationwide

#### 4. LANDBANK Customer Care Center

(02) 405-7000 for Metro Manila 1-800-10-405-7000 PLDT Domestic Toll-Free

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### Annex B

### Official identification documents shall include any of the following:

### 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport Driver's License Professional Regulation Commission ID Government Service Insurance System e-Card Social Security System Card Voter's ID

Philhealth ID

Seaman's Book

- Maritime Industry Authority ID Investigation Clearance Postal ID Number card
- Welfare Administration ID National Bureau of Overseas Filipino Workers Department of Social Welfare and Development Police Clearance Certification Certification from the Tax Identification National Council on Disability Affairs, per Integrated Bar of the Bangko Sentral ng Philippines ID Pilipinas Circular No. 792, Senior Citizen Card Series of 2013 Barangay Certification

Overseas Workers

- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



### Annex C

### **Trust/Treasury Products Documentary Requirements**

### **Trust Products**

- a. Order Ticket
- b. Client Agreement For Fixed-Income Securities
- c. Data Privacy Consent Form for Investors
- d. Risk Disclosure Statement
- e. Client Suitability Assessment
- f. Acknowledgement to Invest In Specific Instruments
- g. Special Power of Attorney
- h. Investor's Undertaking
- i. Other KYC Documents required by the Branch

### **Treasury Products**

- a. Client Suitability Assessment
- b. Acknowledgment to Invest in Specific Instruments, as applicable
- c. Risk Disclosure Statement
- d. Client Agreement
- e. Order Ticket
- f. Data Privacy Consent Form
- g. For Government Securities
  - Investor's Undertaking
  - Special Power of Attorney

### h. For Corporate Securities

- Primary Market: Application to Purchase/BIR and valid Tax Exemption
   Certificate (for tax-exempt institutions) and other documents required by the Issuer
- Secondary Market: PDTC Investor Registration Form, PDTC Specimen Signature Sheet and other documents required by PDTC



### 34. Updating of Bank Records - Change in Account Details

This service includes the updating of client's records in view of any change of information as follows:

- a. Change in Account Name as a result of marriage, separation and/or an exercise of an option by the depositor
- b. Change in Address/Contact Details and/or any other material information of the client
- c. Change of Account Signatory/ies and Key Officers

Office or Division: LBP Branch		
Classification: Simple		
Type of Transac	tion: G2C – Governm	ent to Citizen; G2B – Government to Business;
	G2G – Governm	ent to Government
Who may avail:	Individuals, Gov	ernment and Private Institutions
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE
For Individuals:		
1. Properly accord	mplished Change	New Accounts Counter or download at
	(CSR) (1 copy)	https://www.landbank.com/forms
	nce of deposit - CTD,	Issued by the Bank upon Account Opening
	ok, Letter of Instruction	
	one (1) valid photo	Any government agency issuing identification
	nment-issued ID in the	cards (DFA, GSIS, SSS, LTO, PRC, etc.)
	ustomer/authorized	
signatory (original to be presented) (1		
copy)		
137		
Note: Plea	se see <b>Annex A</b>	or
complete list of	of Acceptable IDs	
4. Photocopy of	Marriage Certificate, if	Philippine Statistics Authority/Local Civil Registry
	ginal to be presented) (	
copy)	, ,	
For Government	and Private	
Institutions		
In addition to items 1-4 above, the		
following shall be submitted:		
	of Resolution/ Secretar	From the Board/Corporate Secretary of the
	questing for the change	·
Account Detai		



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to the person responsible once called and present the reference number generated thru DOBS together with the documentary requirements indicated above	1.1 Attend to customer concern	None	5 Minutes	New Accounts Clerk, LBP Branch
	1.2 Process the transaction in accordance with the request	None	10 Minutes	Document Examiner, LBP Branch
	1.3 Review and approve the transaction accordingly	None	3 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.4 Issue new/updated evidence of deposit account to customer	None	2 Minutes	New Accounts Clerk, LBP Branch
Receive new/     updated evidence     of deposit account				
	TOTAL	None	20 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



### Annex A

### Official identification documents shall include any of the following:

### 1. For Filipino Citizens

Those issued by any of the following official authorities:

- a. Government of the Republic of the Philippines, including its political subdivisions, agencies, and instrumentalities, such as but not limited to the following:
  - Passport Driver's License Professional Regulation Commission ID Government Service Insurance System e-Card Social Security System Card Voter's ID Philhealth ID

Seaman's Book

- Authority ID National Bureau of Investigation Clearance Police Clearance Postal ID Tax Identification Number card Integrated Bar of the Philippines ID
- Maritime Industry Overseas Workers Welfare Administration ID Overseas Filipino Workers Department of Social Welfare and Development Certification Certification from the National Council on Disability Affairs, per Bangko Sentral ng Pilipinas Circular No. 792, Senior Citizen Card Series of 2013 Barangay Certification
- b. Government-Owned or -Controlled Corporations (GOCCs); or
- c. Covered persons registered with and supervised or regulated by the Bangko Sentral (BSP), Securities and Exchange Commission (SEC) or Insurance Commission (IC)
- 2. For Foreign National Passport and Alien Certificate of Registration
- 3. For Filipino Students School ID signed by the school principal or head of the educational institution.



### 35. Updating of Bank Records - Change in Account Type

This service includes the updating of customer's records in view of a request to change the existing Account Type from an **Individual Account** to **Joint "OR" or "AND**"

Office or Division:	LBP Branch					
Classification:	Simple					
Type of Transaction:	G2C – Government to Citizen; G2B – Government to Business;					
	G2G – Government	ent to Government				
Who may avail:	Individuals					
CHECKLIST OF REQU	JIREMENTS	WHERE TO				
<ol> <li>Properly accomplish</li> </ol>	•	New Accou	nts Counter or de	ownload at		
Request Form (CRF			<u>/.landbank.com/f</u>			
2. Copy of evidence of			ne Bank upon Ac	·		
3. Photocopy of one (1	•		•	uing identification		
bearing governmen		cards (DFA	, GSIS, SSS, LT	O, PRC, etc.)		
	name of the customer (original to be					
presented) (1 copy)						
Note: Please see Annex	A tor complete list of					
Acceptable IDs	AGENCY	FEES TO PROCESSING PERSON				
CLIENT STEPS	ACTIONS	BE PAID	TIME	RESPONSIBLE		
Proceed to the person responsible once called and present the reference number generated thru DOBS together with the documentary requirements indicated above	1.1 Attend to customer concern	None	8 Minutes	New Accounts Clerk, LBP Branch		
	1.2 Process the transaction in accordance with the request	None	2 Minutes	Document Examiner, LBP Branch		



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Review and approve the transaction accordingly	None	3 Minutes	Branch Service Officer (BSO)/Branch Operations Officer (BOO)/Branch Head (BH), LBP Branch
	1.4 Issue new/updated evidence of deposit account to customer	None	2 Minutes	New Accounts Clerk, LBP Branch
Receive     new/updated     evidence of     deposit account				
	TOTAL	None	15 Minutes*	

<sup>\*</sup>The maximum processing time for each service applies upon submission of complete requirements. This does not include waiting time which varies depending on the nature of transaction/product being availed and other causes beyond the control of our frontline staff.



### Annex A

### **LANDBANK List of Products and Services**

### **DEPOSIT PRODUCTS**

Regular Passbook

US \$ Dollar Savings Deposit

US \$ Dollar Time Deposit

Easy \$ Dollar Pension

Euro Savings Account

**Euro Savings Account** 

Euro Time Deposit Account

High Yield US Dollar Time Deposit

Auto-Save Deposit Account

Overseas Filipino (OF) Deposit Account

ATM Savings Account Regular Current Account

Current Account with ATM Access

Regular Peso Time Deposit

Easy Savings Plus (ESP)

High Yield Savings Account (HYSA)

Peso E.A.S.Y. (Easy Access and Sure

Yield) Check

Peso E.A.S.Y. (Easy Access and Sure

Yield) Check with ATM access

### **e-BANKING PRODUCTS**

i-Acess

LANDBANK Credit Card

eMDS

LANDBANK Mobile Banking Application

LANDBANK Link.BizPortal

LANDBANK ATM Regular Card

LANDBANK Visa Debit Card

weAccess

LANDBANK E-Card

LANDBANK Cash Card

Easy Padala

LANDBANK Phone Access

Globe G-Cash

Radio Frequency Identification Card

e-Tax Payment System