

## Always make secure transactions




1. Log-on to LANDBANK's valid Mobile Banking App.
2. Keep your personal information private and do not share your User ID, password and One-Time PIN (OTP). Please note that LANDBANK does not ask for your Debit and Credit Card Number upon log-in.
3. Check the security policy link found in the Mobile Banking App.
4. Frequently monitor your account activities. Also, check your email confirmation for any financial activities.
5. If your account is deemed to be compromised, immediately change your password and update your mobile number and email address for the OTP. Update your mobile number via the iAccess View Client Profile menu and your email address through the Customer Care Center. You may also update your contact details through any LANDBANK Branch.

For more information, contact:

### LANDBANK CUSTOMER CARE CENTER LANDBANK Plaza

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Tel.Nos. (+632) 8405-7000 (NCR)  
1-800-10-405-7000 (PLDT Domestic Toll Free)  
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*Deposits are insured by PDIC up to P500,000 per depositor.  
A proud member of **BancNet***

*Regulated by the Bangko Sentral ng Pilipinas  
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Facebook: @BangkoSentralngPilipinas*



Access LANDBANK services through your smartphones with the LANDBANK Mobile Banking Application (MBA) ó now with an updated look and design for easier navigation and transactions.

Download the LANDBANK MBA for free via Google Play or App store, and enroll in LANDBANK's iAccess to enjoy the app's full range of services.

Download via:



## MOBILE BANKING TRANSACTIONS<sup>1</sup>

- View account details of your Deposit, Prepaid and/or Credit Card account
- Fund transfer:
  - to your own account with LANDBANK<sup>2</sup>
  - to 3rd Party LANDBANK Account<sup>3</sup>
  - to anyone<sup>4</sup> in any bank, anytime
  - banks via InstaPay<sup>5</sup> and PESONet<sup>6</sup>
- via QR<sup>7</sup>
  - Pay by scanning the QR Code or the photo of the code
- Bills payment
  - LANDBANK-supported Merchants/Billers
  - BancNet-supported Merchants/Billers
- Checkbook reorder
- LANDBANK Credit Card
  - Activation / Registration
  - Change Credit Card PIN
- LANDBANK Prepaid Card
  - LANDBANK Mastercard Prepaid Card (LMPC) to LANDBANK account and vice-versa; and LMPC to LMPC
- Quick Balance
  - Immediately view the balance of all enrolled accounts
- Mobilock
  - Instantly lock or unlock your ATM cards to protect them from unauthorized use
- OTP Generator
  - If enrolled, your system will generate an OTP for your transaction that requires a PIN
- QR Generator
  - If enrolled, your system will generate a QR code for transaction that requires a code
- Cardless Withdrawal<sup>8</sup>
  - Request for cardless withdrawal in LANDBANK ATMs
- Salary loan application
  - Apply for salary loan
  - Registration and unregistration

<sup>1</sup> You must be enrolled in LANDBANK iAccess Retail Internet Banking through your branch of account to be able to conduct financial transactions

<sup>2</sup> Accounts enrolled in iAccess

<sup>3</sup> Non-enrolled LANDBANK Account in iAccess

<sup>4</sup> Fund transfers (FT) to anyone is allowed up to a maximum amount of P50,000 per day or three (3) FT, whichever comes first

<sup>5</sup> FT via InstaPay – Real-time FT up to P50,000 per day, with a fee of P25 per transaction

<sup>6</sup> FT to PESONet – no transaction amount limit and crediting is within 3 banking days with a fee of P15 per transaction

<sup>7</sup> QR code may be used for FT within LANDBANK (intrabank) and to other banks (interbank). Same limits apply with FT to anyone and FT via InstaPay

<sup>8</sup> Cardless withdrawal request is allowed up to a pre-defined maximum amount of P10,000 or maximum of 3 transactions whichever comes first.

**NOTE:** A One-Time PIN (OTP) shall be required to allow Fund Transfer to Anyone and Fund Transfer to Other Banks which shall be received via the mobile number or personal email address defined in your

## OTHER FEATURES



### Quick Balance

Immediately view your account balance.



### Log in

User ID and password, or, if supported by your phone, Face ID or biometrics may be used.



### Cash Card Inquiry

View your Cash Card account's Available Balance and Transaction History.



### Find Us

View the locations of all LANDBANK Branches and ATMs nationwide.



### Information

Keep updated on LANDBANK online banking services.



### Contact Us

View our contact details:

- LANDBANK Customer Care Center Hotline
- Domestic Toll-free number
- Email address



### Links

Useful links to various other services of LANDBANK are handy



### What's New?

See MBA updates, features and functionalities.



### One-time PIN (OTP) Generator

Generate OTP for more secure transactions.



### Mobilock

Protect your accounts from unauthorized use